

# KONZERN DEUTSCHE TELEKOM

Contract Appendix to Ensure  
End-of-Life-Compliance by Suppliers



**LIFE IS FOR SHARING.**

# 1 Contract Appendix to Ensure the Provision of End of X (EoX) Information

Deutsche Telekom operates in a global IT and telecommunications (ICT) services market that is characterized by its exceptional momentum, complex processes, the pivotal importance of modern information technology, and a globally linked IT infrastructure.

Our customers, shareholders, and employees must be able to rely on us – Deutsche Telekom – to conscientiously adhere to the compliance rules in place for our employees, our products and services, our assets, and our actions.

For Deutsche Telekom, the regular provision of EoX information by the supplier is guaranteed below. This ensures that the system keeps the EoX information for the suppliers and the respective products up to date at all times so that EoX compliance is maintained during the term of agreement.

## 1.1 Provision of EoX information

### Provisioning:

The supplier provides the EoX information via an interface (API) defined by Deutsche Telekom that can be integrated into the existing IT infrastructure of Deutsche Telekom.

### Technical requirements for the API:

A REST API accessible via HTTPs that enables the callup of EoX information per supplier product ID/SKU (Stock Keeping Unit) for hardware on demand. The result of the request(s) comprises the following information:

- Information whether an EoX cycle for an asset exists at the time of the request (EoX/no EoX)
- For assets in the EoX cycle
  - Presentation of all milestones (at least end-of-sale and end-of-life/last date of support) with the corresponding timestamps
  - Last update of the information on the supplier's part

The interface must provide this data as JSON and optionally XML. The specification of the endpoints (which URLs, which possible parameters) is to be provided as OpenAPI/Swagger. Access to the interface is in encrypted form via the internet or via a separately secured connection (IPSec VPN or equivalent).

If the technical connection to the interface (API) from the supplier, both in terms of content and structure, does not permit any reliable provision of the EoX information after a check by Deutsche Telekom Group, the supplier is obligated to provide the EoX information in accordance with the following description.

**Format of EoX information:**

The EoX information must be filled in and provided by the supplier in the format of the attached template 1).

- 1) Template with explanation



**File format:**

The EoX information must be provided by the supplier in .XLSX file format and .TXT file format (Tab delimited).

**Frequency:**

The EoX information must be provided by the supplier every six months on February 1 and August 1 in final form.

**Provision/delivery:**

The supplier must send the EoX information to the following function mailbox at the above frequency via E-Mail:

Subject: framework agreement no and supplier's name

Function mailbox    [FMB TDG Lifecyclemanagement](#)

## **Explanation of the terms in the EoX information**

### **EOL EXT\_ANNOUNCE DATE**

The date on which the supplier announced the EOL.

### **EOL SALES\_DATE**

The last date on which the product can be ordered or purchased from the supplier.

### **EOL CONTRACT\_RENEW\_DATE**

The last date on which the supplier's service for the product can be extended with the supplier.

### **EOL LAST\_SUPP\_DATE**

The last date on which service and support for the product is provided through active service agreements or warranty terms. After this date, all services for the product will no longer be available.

### **EOL SW\_AVAIL\_DATE**

After this date, the product software (operating system software) will no longer be available.

### **EOL SVC\_ATTACH\_DATE**

The last date on which the supplier's service for the product can be purchased from the supplier (initial purchase of the service).

### **EOL SW\_MAINT\_DATE**

The last date on which the supplier releases final software maintenance versions or bug fixes for operating system software. After this date, the supplier will no longer develop, repair, maintain, or test the product software (operating system software).

### **EOL SEC\_VUL\_SUPP\_DATE**

The last date on which the supplier publishes fixes for vulnerabilities or security issues in the operating system software.