

Q4/11 – Results Presentation. Deutsche Telekom.

February 23, 2012

For smartphone and tablet users:

just scan the
QR-code and
download this
presentation



Life is for sharing.



Disclaimer.

This presentation contains forward-looking statements that reflect the current views of Deutsche Telekom management with respect to future events. These forward-looking statements include statements with regard to the expected development of revenue, earnings, profits from operations, depreciation and amortization, cash flows, and personnel-related measures. You should consider them with caution. Such statements are subject to risks and uncertainties, most of which are difficult to predict and are generally beyond Deutsche Telekom's control. Among the factors that might influence our ability to achieve our objectives are the progress of our workforce reduction initiative and other cost-saving measures, and the impact of other significant strategic, labor or business initiatives, including acquisitions, dispositions and business combinations, and our network upgrade and expansion initiatives. In addition, stronger than expected competition, technological change, legal proceedings and regulatory developments, among other factors, may have a material adverse effect on our costs and revenue development. Further, the economic downturn in our markets and changes in interest and currency exchange rates, may also have an impact on our business development and the availability of financing on favorable conditions. Changes to our expectations concerning future cash flows may lead to impairment write downs of assets carried at historical cost, which may materially affect our results at the group and operating segment levels. If these or other risks and uncertainties materialize, or if the assumptions underlying any of these statements prove incorrect, our actual performance may materially differ from the performance expressed or implied by forward-looking statements. We can offer no assurance that our estimates or expectations will be achieved. Without prejudice to existing obligations under capital market law, we do not assume any obligation to update forward-looking statements to take new information or future events into account or otherwise.

In addition to figures prepared in accordance with IFRS, Deutsche Telekom also presents non-GAAP financial performance measures, including, among others, EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA margin, adjusted EBIT, adjusted net income, free cash flow, gross debt, and net debt. These non-GAAP measures should be considered in addition to, but not as a substitute for, the information prepared in accordance with IFRS. Non-GAAP financial performance measures are not subject to IFRS or any other generally accepted accounting principles. Other companies may define these terms in different ways.



Agenda.
Deutsche Telekom Results Presentation.



René Obermann
CEO



Timotheus Höttges
CFO



FY 2011: Highlights.

Group

- Group revenue of € 58.7 billion (-2.5% underlying)¹
- Targets achieved with € 18.7 billion of adj. EBITDA and € 6.4 billion of free cash flow
- Net profit of € 0.6 billion impacted by exceptional write-offs
- Dividend of € 0.70 proposed to AGM
- Save for Service target overachieved with € 4.5 billion one year ahead of schedule

Germany

- Adj. EBITDA stabilized over previous year, adj. EBITDA-margin of 39.9%; 1.2 billion of net cost savings
- Market leadership in mobile service revenue and broadband defended
- Growth in VDSL (+78%) and Entertain customer base (+34%); mobile contract net adds +1,048k after -29k in 2010; line losses declining further (-21%), broadband customer base growing (+311k)

Europe

- Markets still suffering from weak economic conditions and regulation
- Despite weak economy good market performance in broadband (+5%), TV (+12%), IPTV (+24%), and mobile contract subs (+3%). Smartphone share increased by 20pp to 54% of dispatched devices
- Cost cutting of € 0.7 billion (excl. T-Mobile UK) results in slightly improved adj. EBITDA margin of 34.6%

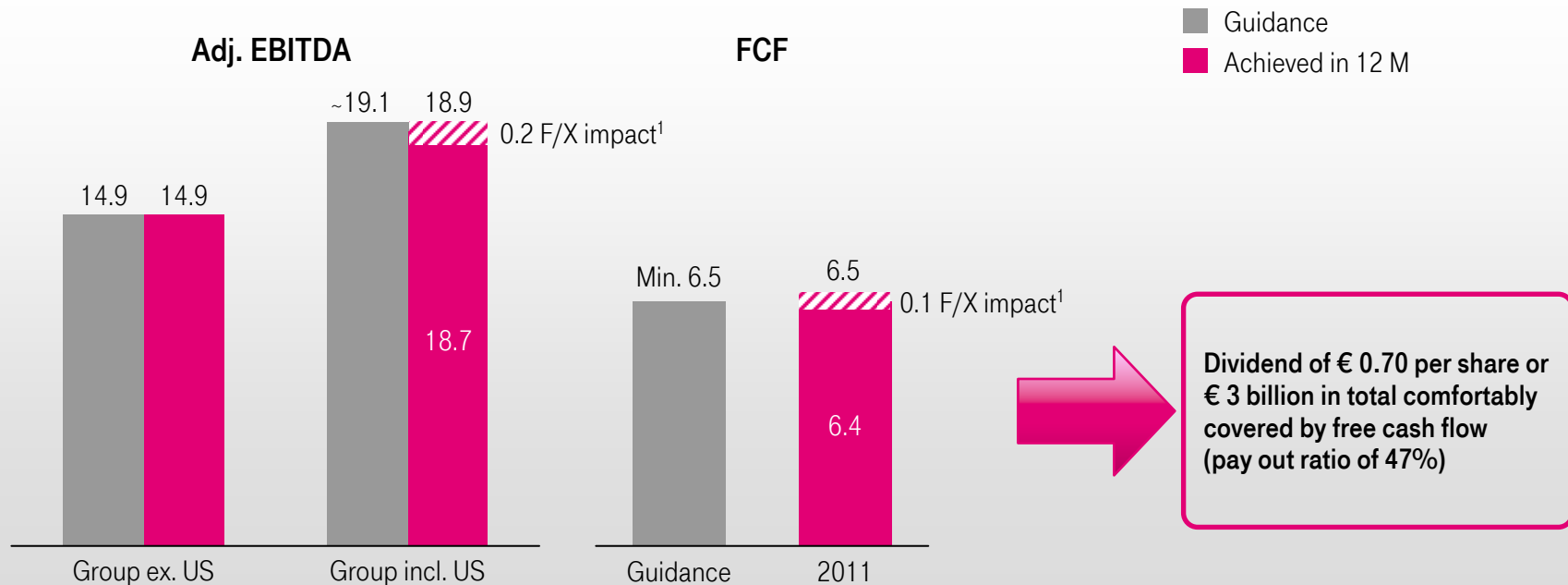
US

- Net cost base reduction leads to satisfying adj. EBITDA of US\$ 5.3 billion
- Revenue of 20.6 billion US\$ (-3.3%) and decline in contract customers
- After termination of merger agreement and receipt of the break-up fee, re-investment needed in 2012



FY 2011: Guidance achieved.

FY Guidance and achievement in 2011 (€ billion)



1) Mainly US\$. Guidance rate was 1.33, FY 2011 actual is 1.39

2011 Key financials.

€ million	Q4/10	Q4/11	change in %	FY/10	FY/11	change in %
Underlying revenue ¹	15,477	15,129	-2.2%	61,663	60,102	-2.5%
Revenue	15,477	14,911	-3.7%	62,421	58,653	-6.0%
Adj. EBITDA	4,550	4,611	1.3%	19,473	18,685	-4.0%
Adj. net profit	758	-92	n.a.	3,364	2,851	-15.2%
Net profit	-514	-1,340	n.a.	1,695	557	-67.1%
Adj. EPS (in €)	0.18	-0.02	n.a.	0.78	0.66	-15.4%
EPS (in €)	-0.12	-0.31	n.a.	0.39	0.13	-66.7%
Free cash flow ²	1,733	1,887	8.9%	6,543	6,421	-1.9%
Cash capex ³	2,521	2,147	-14.8%	8,532	8,260	-3.2%

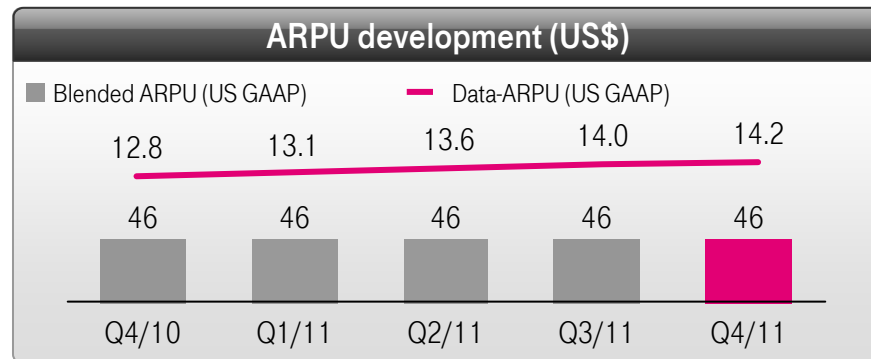
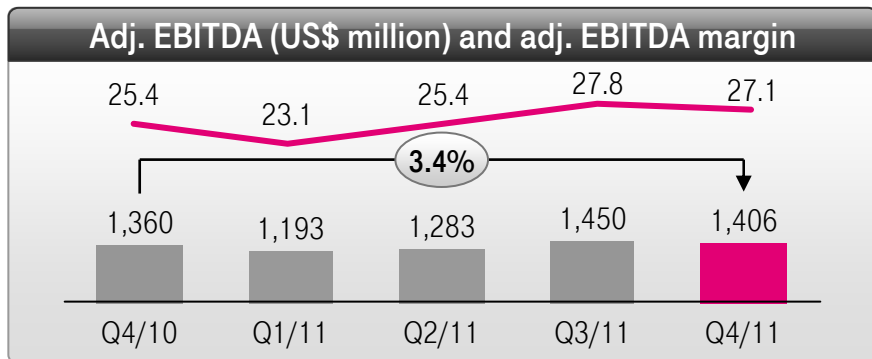
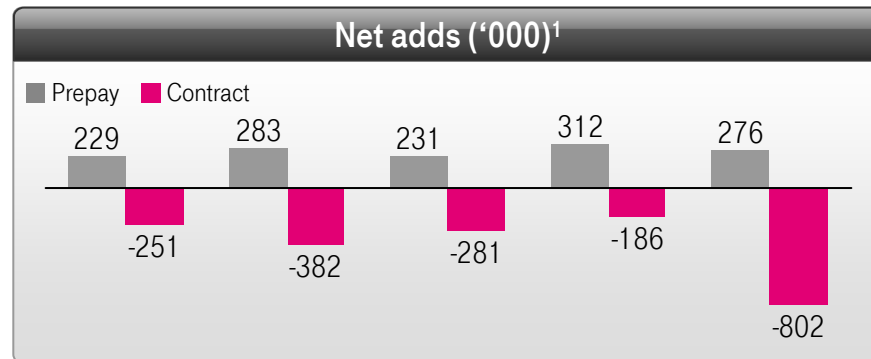
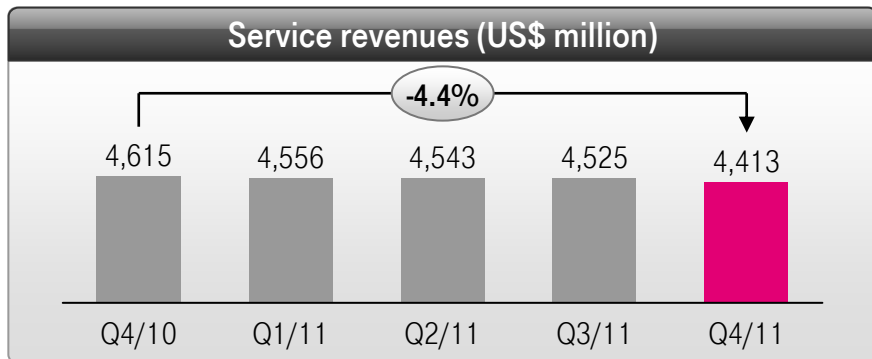


1) 2010 adjusted for deconsolidation of T-Mobile UK, 2011 and Q4 2011 adjusted for impact of currency and regulation

2) Before dividend payments, break-up fee, PTC settlement, and spectrum investments

3) Adjusted for spectrum investments (€ 146 million in 2011, € 1,319 million in 2010)

Strong EBITDA and prepaid performance, postpaid negatively impacted in Q4 by iPhone launch.

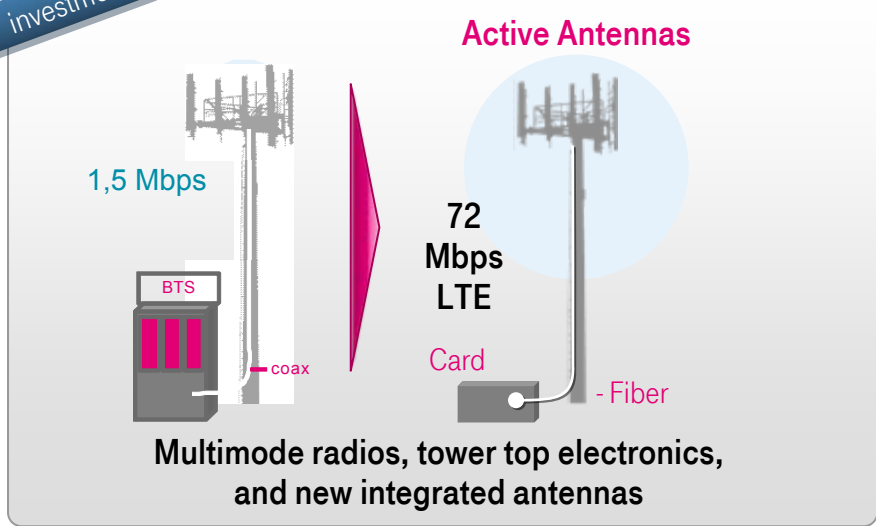


1) Walmart Family Mobile customers reclassified as contract customers, Q4/10 and Q1/11 restated accordingly

\$1.4 billion incremental capex in the network in 2012/2013 to launch LTE in 2013.

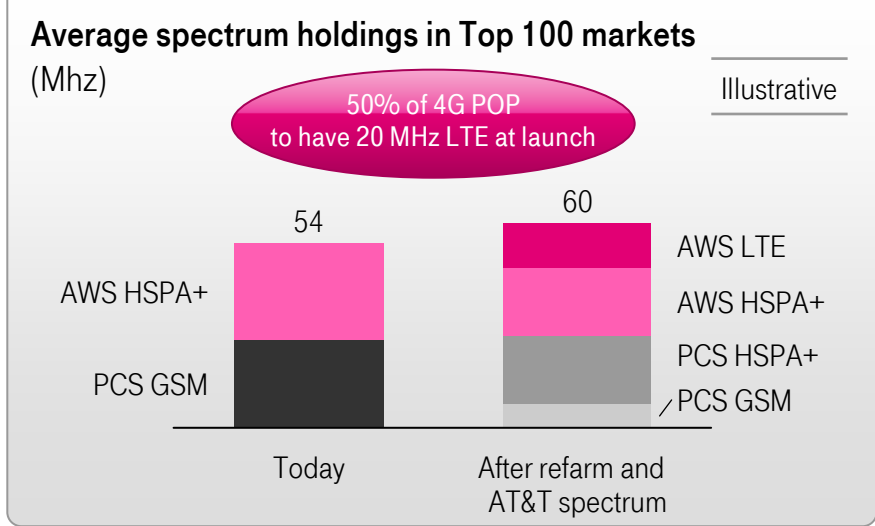
\$4 billion total investment

Modernize 37k sites in 2012/2013



+16% in-home coverage starting 2013

Repurposing existing spectrum usage



LTE in 2013¹ – US band alignment
(LTE on AWS 1700 MHz, HSPA+ on PCS 1900 MHz)



1) More AWS spectrum needed to launch LTE in 100% of markets with 20MHz and more low-band spectrum needed to be competitive with top two operators. LTE launch in 2013 assumes: successful refarming of spectrum, regulatory approval of AT&T break-up spectrum transfer, no material change in latest data use forecast, and realization of technology enhancements

Reigniting the Challenger strategy.

Mission: Making Amazing 4G Services affordable

Amazing 4G
Services

Value
Leader

Trusted Brand

Multi-Segment
Player

Challenger
Business
Model

2012/
2013

- LTE

- Brand relaunch

- Distribution push

- B2B Invest
- MVNE platform

- Reinvent v2
- Churn v2

2011

- America's largest 4G Network
- 25 4G devices

- SIM-only value plans
- 80% + smartphone mix in acquisitions

- Unlimited rate plans
- Store remodel phase 1

- Walmart partnership
- MVNOs
- Monthly 4G

- Save4Service/Reinvent v1
- Regional structure
- Churn v1



Outlook 2012.

Guidance 2012¹

- Adj. EBITDA around € 18 billion (based on constant currency)
- Free cash flow around € 6 billion

Operations

- Execute on Challenger strategy in the US, committed to solve long-term strategic challenges
- Maintain market leadership and stabilize underlying adj. EBITDA in Germany
- Defend cash flows and maintain market-leading position in Europe
- Further external revenue growth and margin improvement at Systems Solutions
- Continued focus on mobilizing the internet, Connected Home, and convergent offerings
- Drive innovation in areas like cloud, payment, and content

Save4Service

- Further execution on efficiency programs
- Transformation projects like “shape headquarter”, centralization of IT functions in Germany underway

Shareholder Remuneration²

- Based upon 2012 guidance € 3.4 billion shareholder remuneration and € 0.7 minimum dividend per share intended
- Execution and timing of share buy-back has not yet been decided by the management



1) Based on the assumption of constant currency = average exchange rates of 2011 (1€ = 1.39 US\$); no further significant deterioration in the economic and regulatory environment in the markets we operate in; before cash payments connected to break-up fee

2) Subject to necessary board approval and AGM resolution

FY 2011: Growth areas.

Deutsche Telekom growth areas ¹	FY/10	FY/11	Change		Ambition 2015
			Absolute	Percentage	
Revenue (€ billion)					
Mobile Internet	4.4	5.2	0.8	18%	≈ 10
Connected Home² thereof GER	6.2 5.1	6.3 5.3	0.1 0.2	1.7% 2.4%	≈ 7
Online consumer services³	0.9	0.9	0.0	-1.8%	2 - 3
T-Systems external revenue⁴ incl. Cloud Services	6.4	6.5	0.1	1.2%	≈ 8
Intelligent networks in Energy, Health, Media Distribution, Connected Car	-	0.1	-	-	≈ 1

Absolute and percentage change calculated on the basis of millions of €



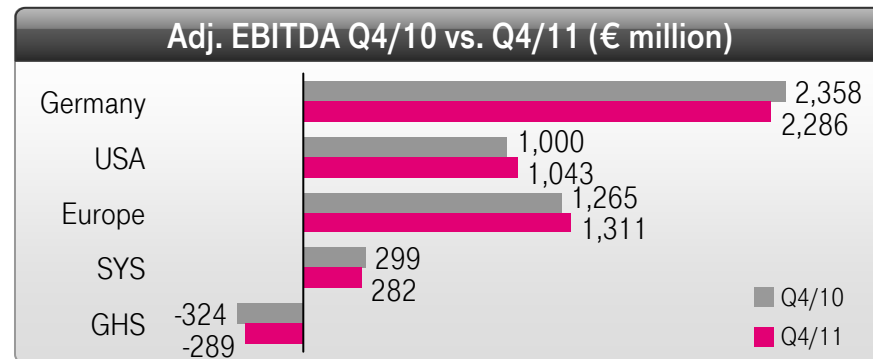
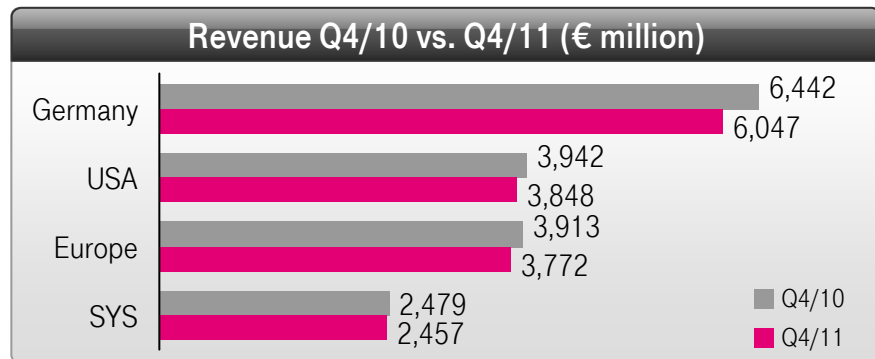
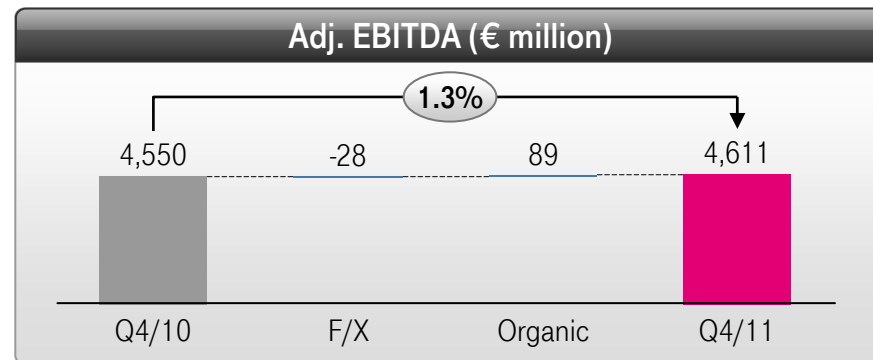
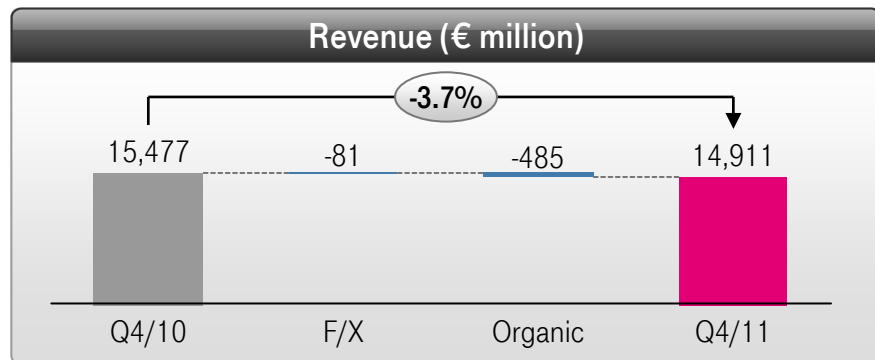
1) Figures include T-Mobile US

2) Figures adjusted for new reporting logic Germany 2011

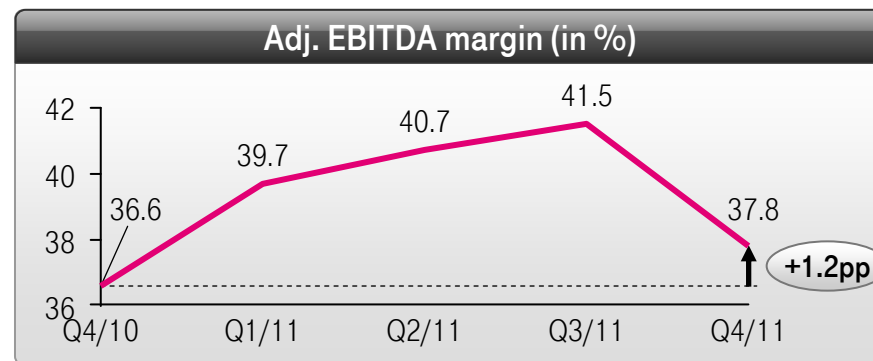
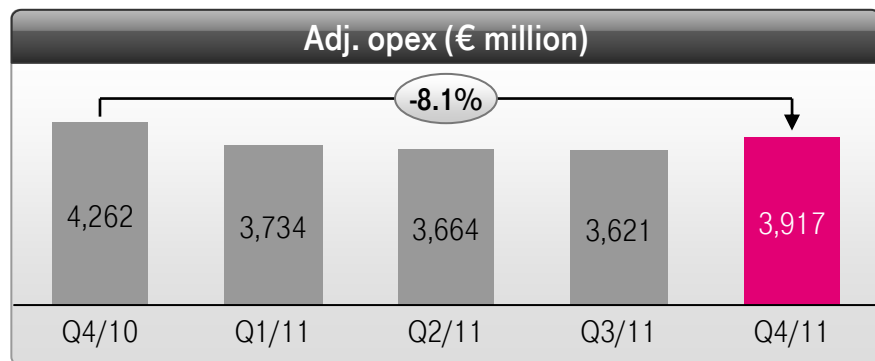
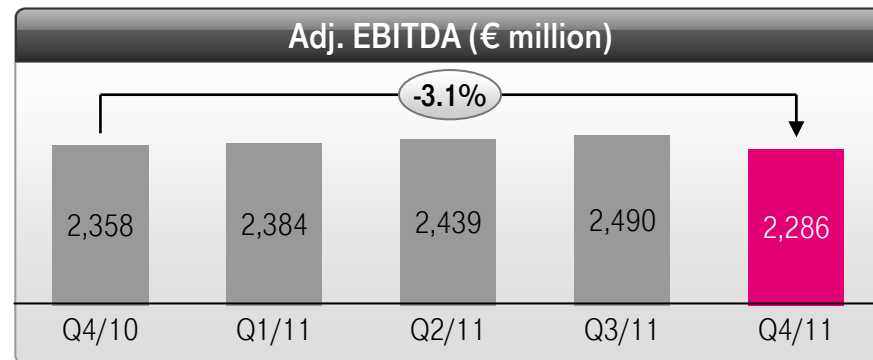
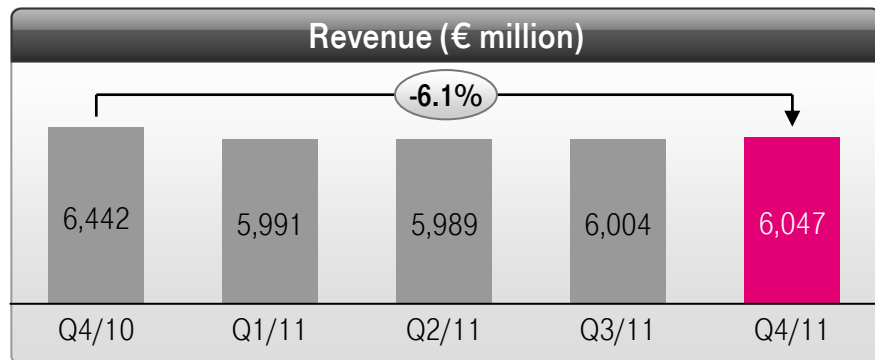
3) Figures adjusted for discontinued cash card business

4) Difference to reported segment figure due to "Intelligent networks" which is part of the reported segment figures

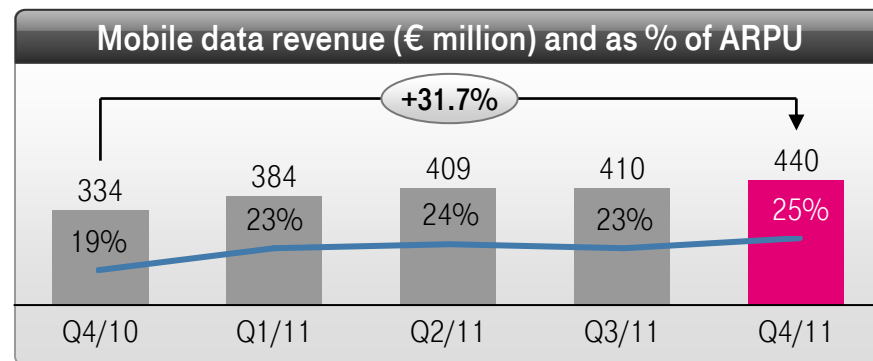
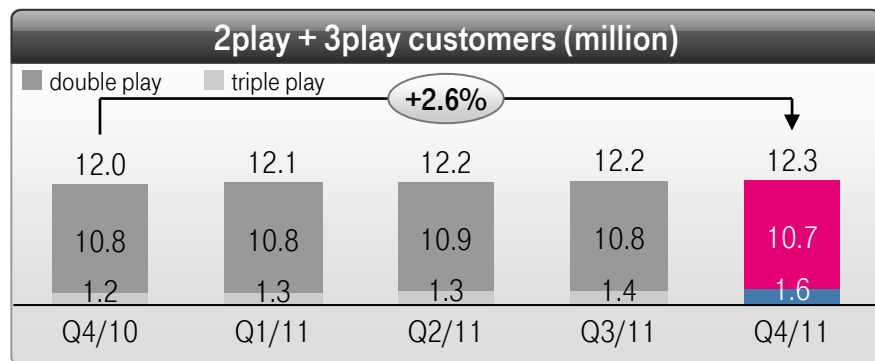
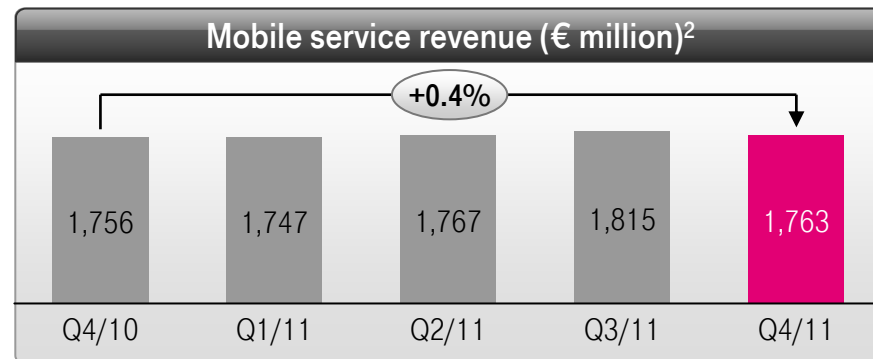
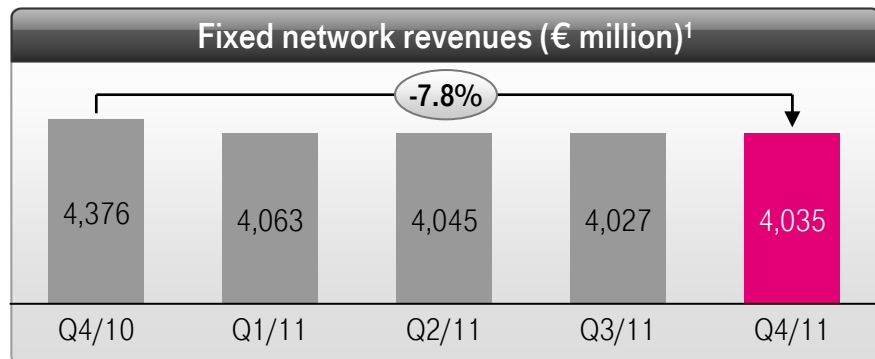
Q4/11: Overview.



Germany: further improved EBITDA margin – revenue not satisfying.



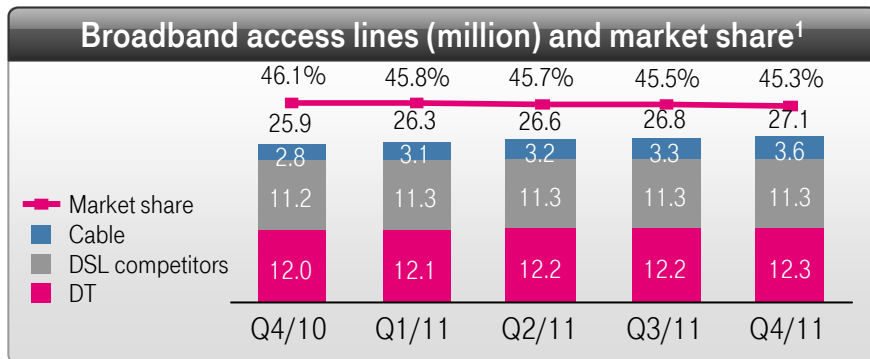
Germany revenue: continued focus on data & TV opportunity.



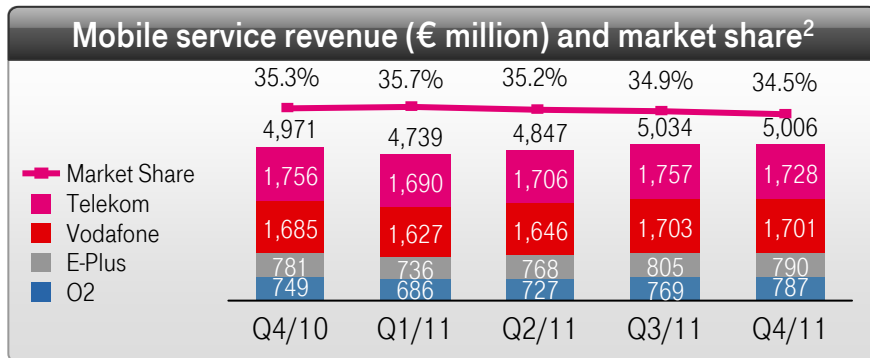
1) "Fixed network" revenue includes revenues from fixed network, wholesale services, online consumer services, value-added services and fixed network related others

2) Adjusted for the reduction in MTR-rates (Q4 = 35, Q3 = 58, Q2 = 61, Q1 = 57 millions of € revenue)

Germany: #1 in broadband and mobile service revenue.



- Line losses 21% below last year: 295k in Q4 (373k in Q4/10)
- Broadband customers +3%: 12,265k, 64k net adds in Q4
- Entertain customers +34%: 1,553k total, 177k net adds in Q4
- Retail fiber-customers (VDSL) +78%: 608k total, 88k net adds in Q4
- Successful upsell strategy results in stable ARPA (+1.5%) Q4 over Q4
- “Landmark deal” with Deutsche Annington signed in Q4



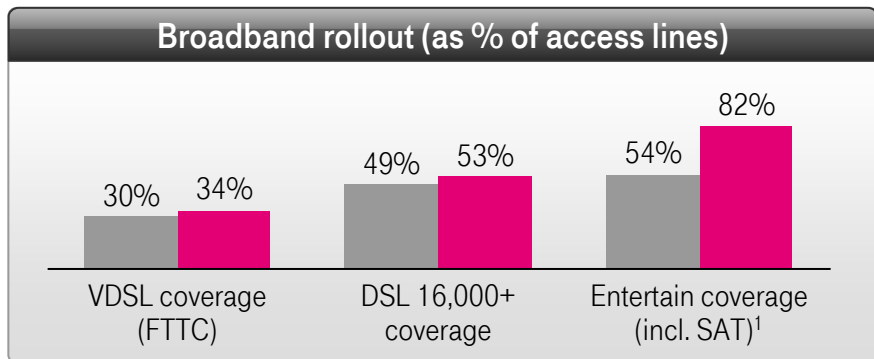
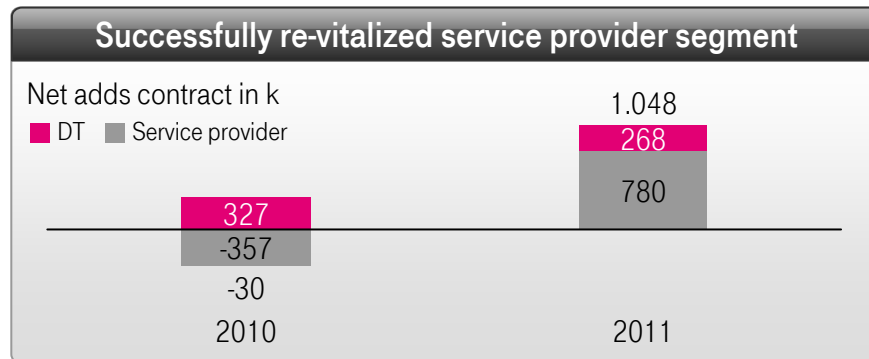
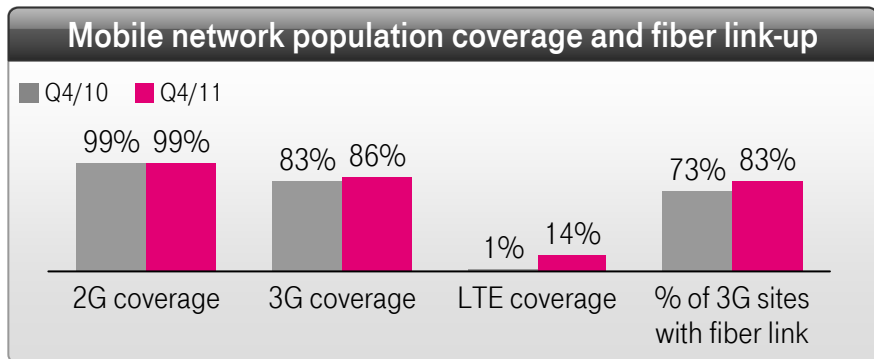
- Ongoing strong growth in mobile data revenues: € 440 million (+32% yoy)
- Mobile contract net adds of 387k – strong emphasis on service provider and value segment
- Record iPhone sales: 476k in Q4. Full year 1.2 million, despite loss of exclusivity only 1% below last year’s level



1) Company estimates; rounded figures; incl. reseller (competitor resale and resale); Q1/11 adjusted mainly due to changes in KDG reporting structure

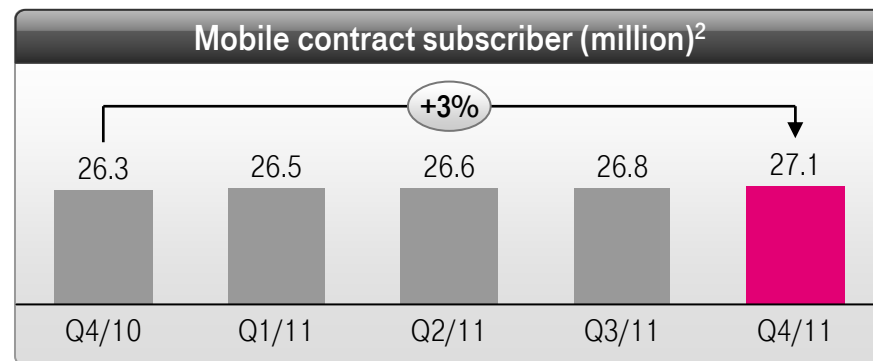
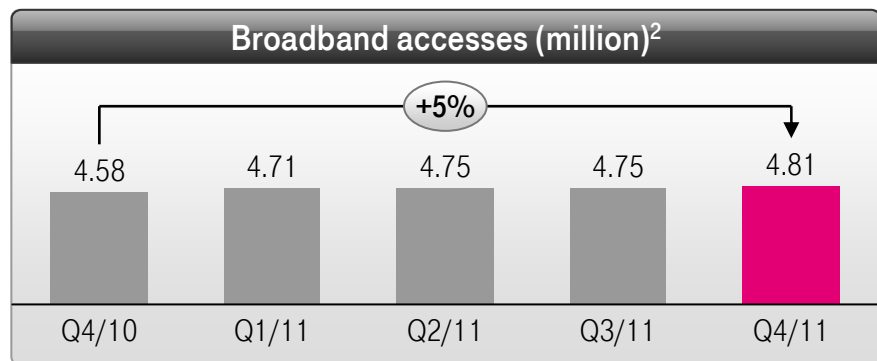
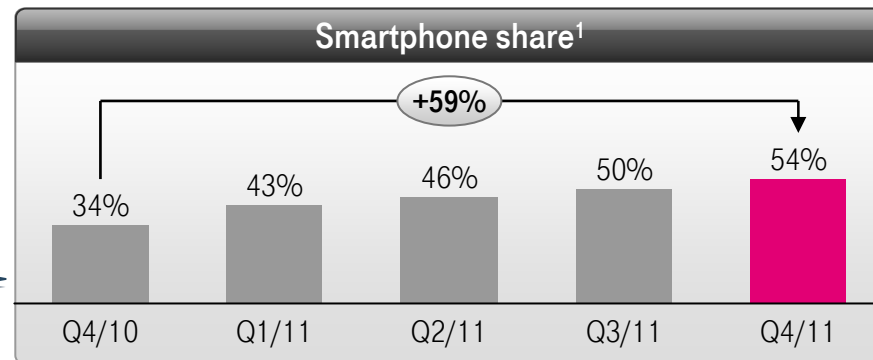
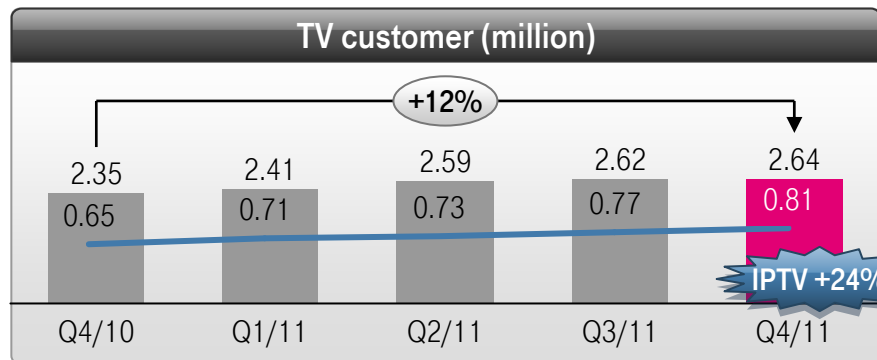
2) Company estimates, incl. revenues from stationary wireless solutions (Call and Surf via Funk) since October 1, 2011

Germany: network roll-out and successful positioning.



1) DSL access of at least 3 Mbps required

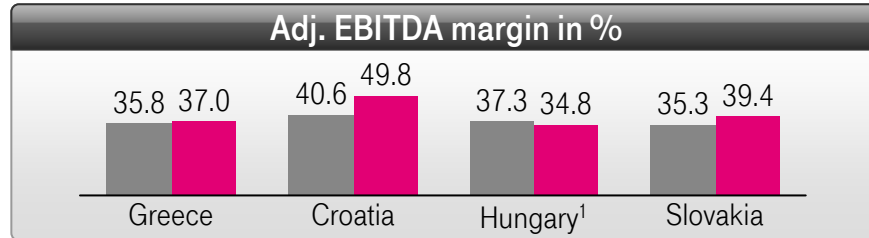
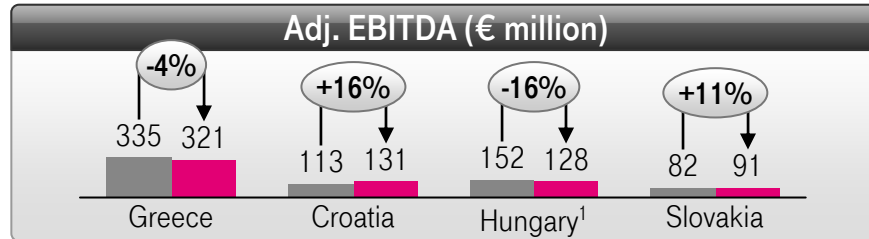
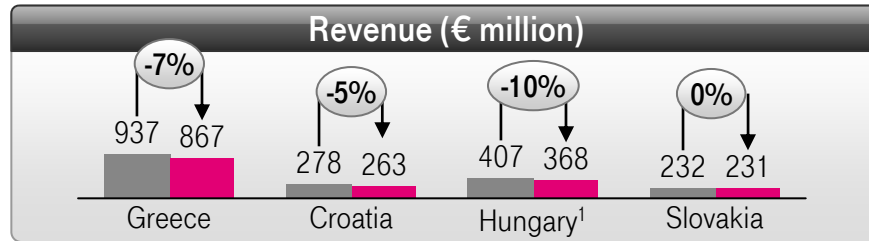
Europe – growth in key market KPIs.



1) Percentage of smartphones in dispatched devices (excl. OTE, Slovakia, Macedonia, and Montenegro)

2) Incl. business customers shifted to T-Systems in Hungary as of 1.1.2011

Europe – integrated markets: focus on robust margins in difficult environment.



Greece:

- Q4 with strongest adj. EBITDA performance in year 2011, margin increased yoy by 1.2pp
- Strong position in declining mobile market
- Sale of 20% stake in Telekom Serbia for € 380 million will support refinancing of OTE

Croatia:

- Revenue driven by F/X and regulation.
- EBITDA growth due to strong performance in mobile (+47% yoy)
- Underlying mobile service revenue (ex. regulation and F/X) with 4% growth

Hungary:

- Underlying revenue (ex. tax, regulation and F/X) -0.2%
- Hungarian broadband (+7%), IP-TV (+81%) and mobile contract (+6%) customer base with continued growth²

Slovakia:

- Revenue driven by ICT acquisition in fixed
- EBITDA and margin improvement result of cost-cutting initiative (FTEs -16% yoy)
- IPTV (+14%) and satellite (+55%) customers base with solid growth

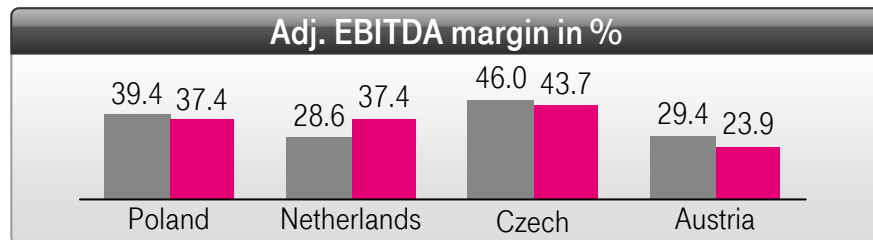
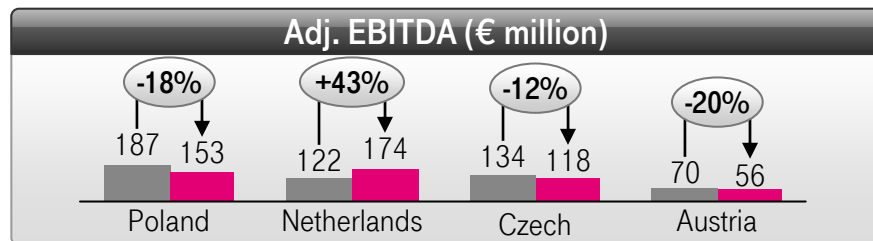
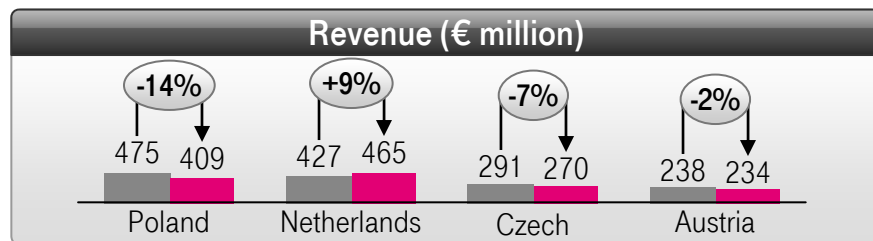
■ Q4/10 ■ Q4/11



1) Figures adjusted for special tax in Q4/10 and Q4/11 – impact: € 90 million and € 18 million (both on revenue and adj. EBITDA), Q4/10 figures adjusted for shift of business customers to T-Systems

2) Incl. business customers shifted to T-Systems in Hungary as of 1.1.2011

Europe – mobile-centric: economy and regulation impact revenue.



Poland:

- Q4/11 revenue significantly impacted by F/X losses (-€ 47 million). Underlying revenue (ex. MTR cut and F/X) -2.1%
- Underlying EBITDA (ex. MTR cut and F/X) -8% due to higher release of accruals in Q4/10

Netherlands:

- Change in tariff structure leads to catch-up of previously unrecognized revenue (€ 47 million). Underlying revenue (ex. MTR cut and catch-up) of +3.7%
- Underlying EBITDA (ex. MTR cut and catch-up) +11.5%
- Ongoing focus on contract customer growth (+11%)

CZ:

- Underlying revenue (ex. MTR cut and F/X) -0.3%
- Smartphone share in dispatched devices doubled to 52% resulting in an underlying (ex. MTR cut and F/X) EBITDA of -6.7%

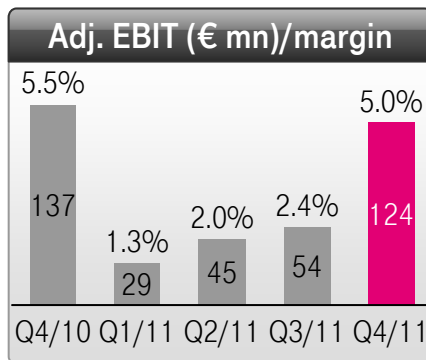
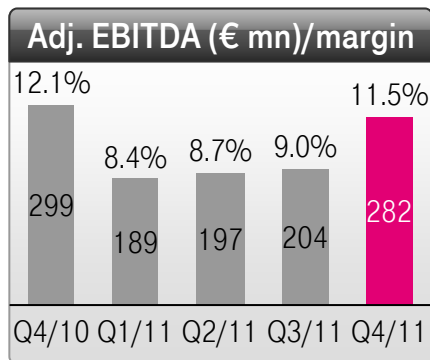
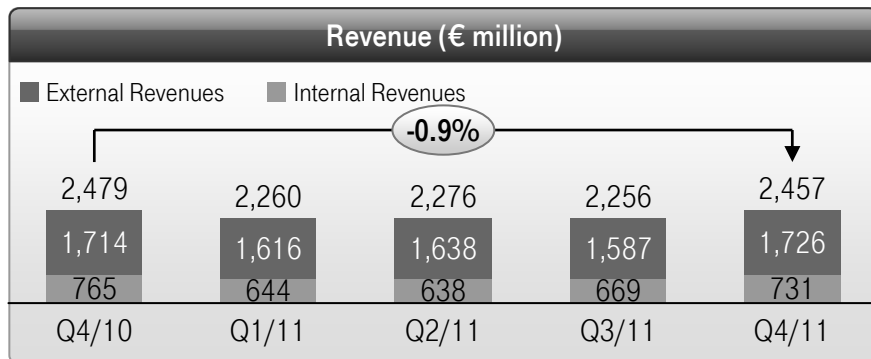
Austria:

- Q4/11 adj. EBITDA driven by market invest cycles
- Continuous contract customer growth (+6%)
- Subscriber base grows to over 4 million subs

■ Q4/10 ■ Q4/11



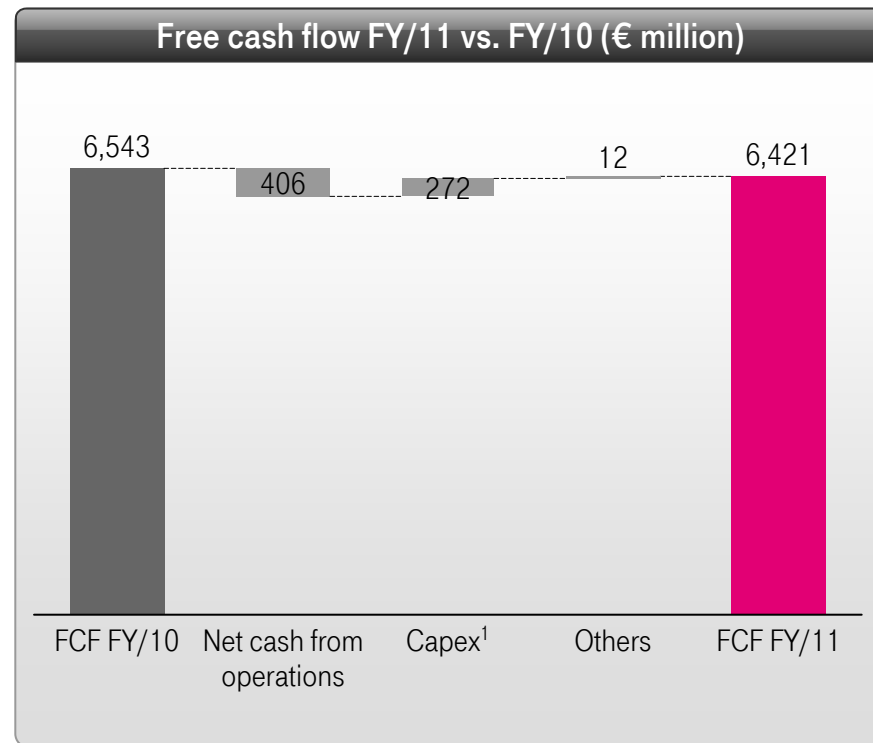
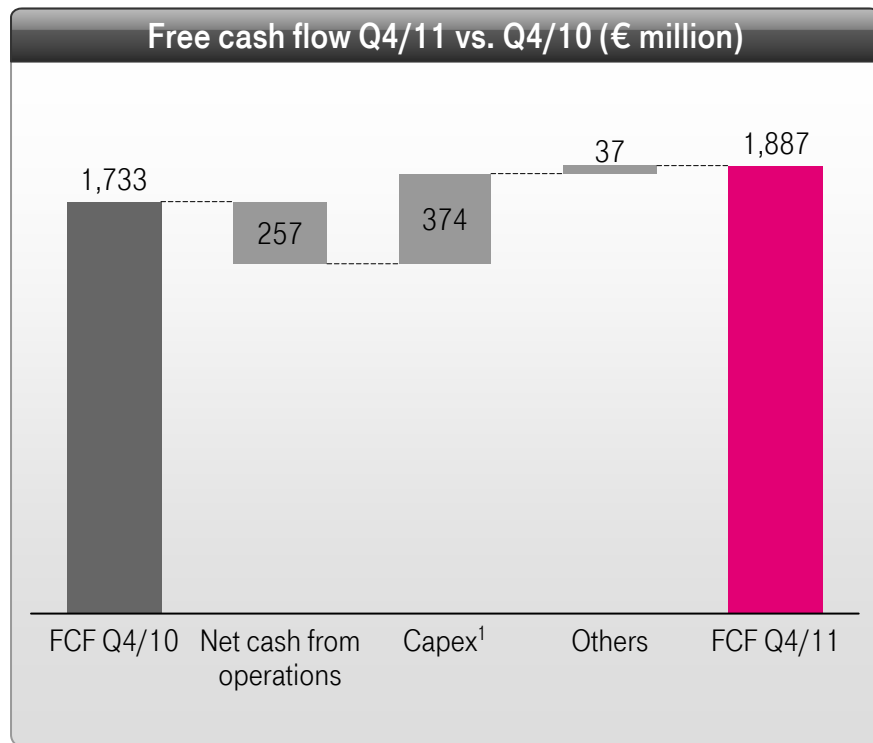
Systems Solutions: revenue growth of 2.1% in FY 2011.



- Full year revenue growth (+2.1%) in 2011 due to successful closed deals in 2010 and 2011 and increasing revenues with cloud computing
- Revenue decrease of 0.9% yoy to € 2,457 million in Q4/11 driven by lower internal revenues (-4.4% yoy)
- External revenues up 0.7% to € 1,726 million in Q4/11 and 2.4% to € 6,567 million in FY 2011
- Deal highlights in 2011: Everything Everywhere, Valora, TOTAL, Magna, Daimler, Correo España, Neopost
- Adj. EBITDA at € 282 million with a margin of 11.5%
- Adj. EBIT margin in Q4/11 slightly down to 5.0% from 5.5% in Q4/10
- Both EBITDA and EBIT improved throughout the year
- Capex was strongly and sustainably reduced in 2011 in order to protect cash flow
- Successful S4S cost savings of € 709 million in FY 2011

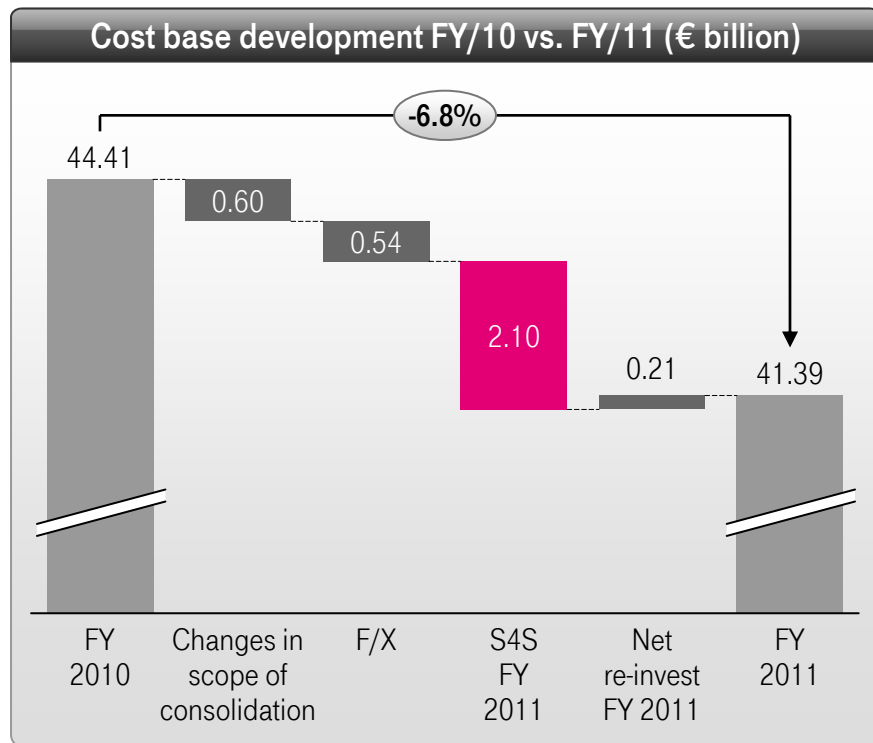


Free cash flow – delivered on target.



1) Adj. for € 83 million of spectrum invest in Q4/11 and € 146 million in FY/11. FY/10 adjusted for € 1,319 million of spectrum investment

Save for Service: € 4.2 billion target overachieved one year ahead of schedule.



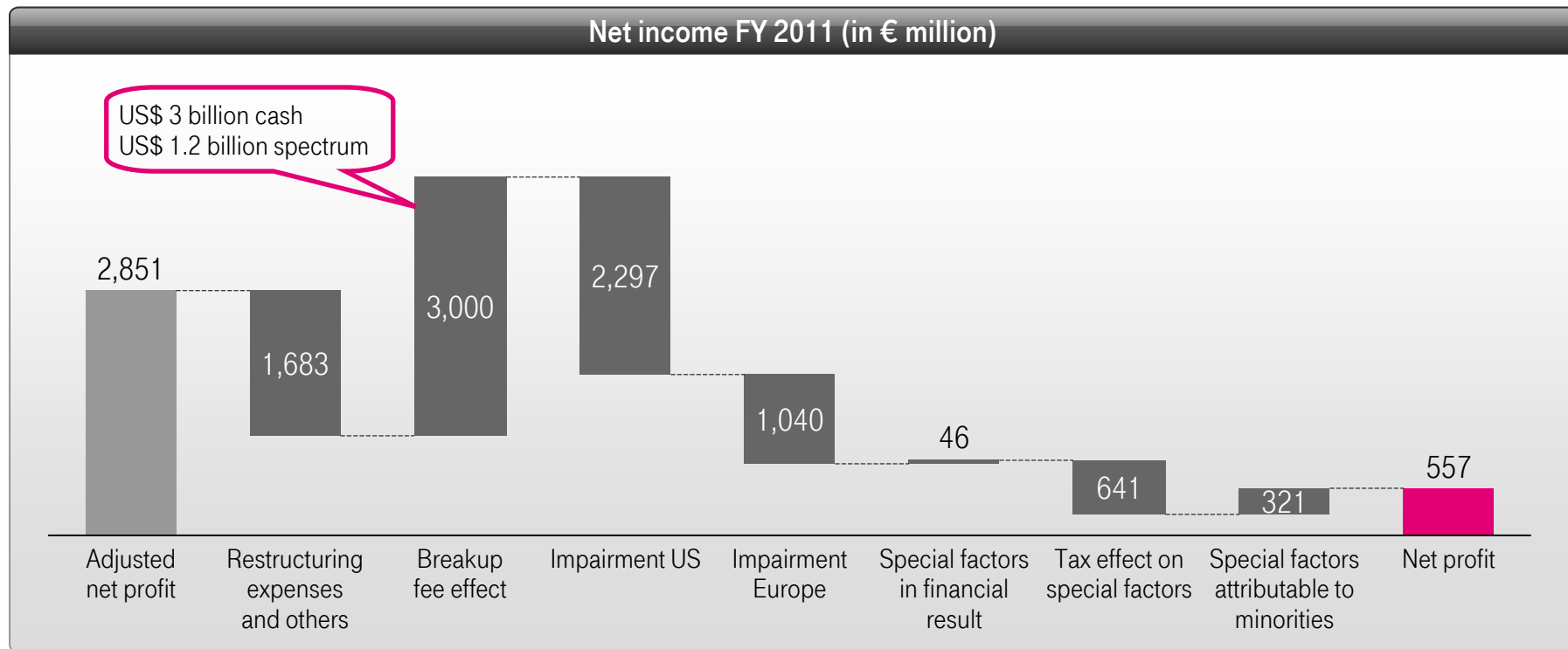
Contribution by business unit (€ million)

Contribution by business unit (€ million)	FY/2011 realized
Germany	450
USA	458
Europe	405
Systems Solutions	709
GHS	74
DT Group	2,095

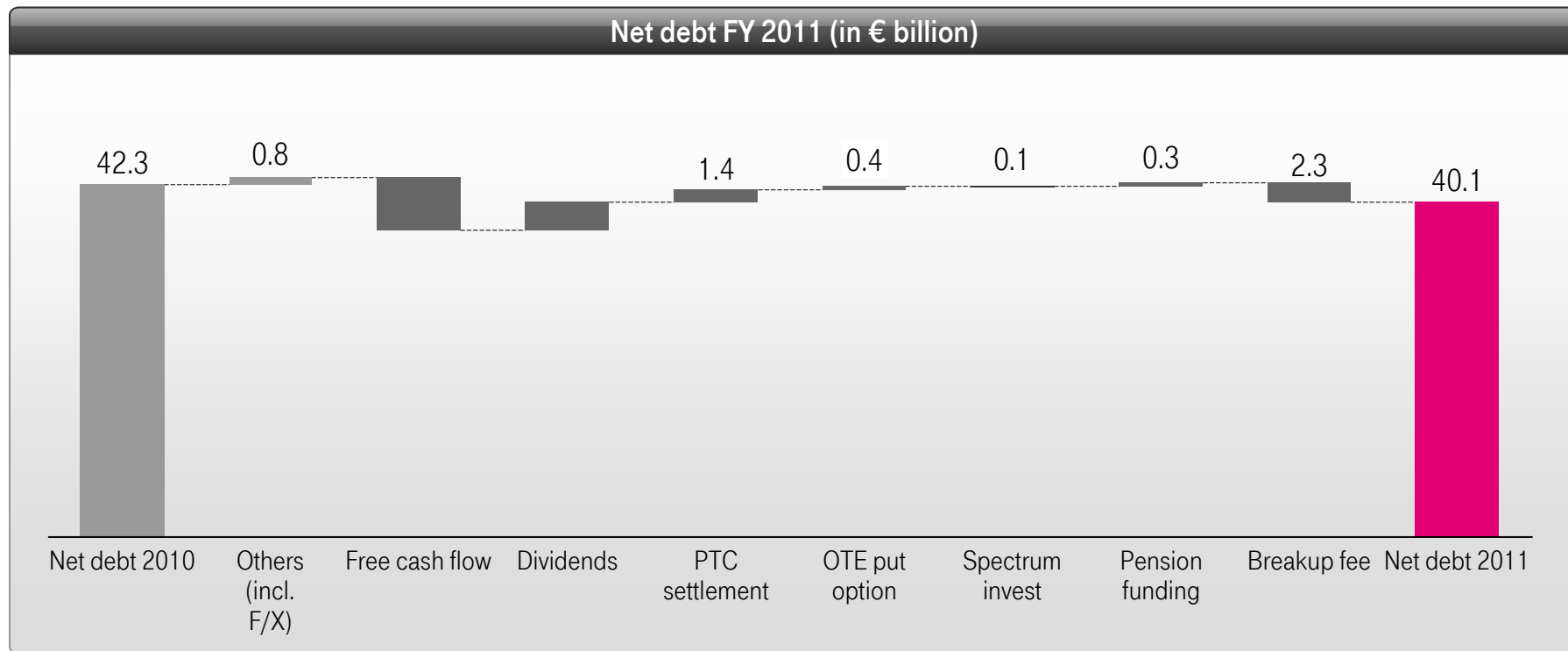
- Incremental savings realized in Q4 amount to € 0.6 billion. Total run rate of savings at € 4.5 billion. 2010-2012 target of € 4.2 billion already overachieved end of 2011
- FY 2011 adj. net cost base reduction in Germany € 1.2 billion, Europe € 0.7 billion (excl. € 0.6 billion from UK deconsolidation), € 1.0 billion in the US (incl. F/X)



Net income development FY 2011: Special factors.







Net debt reduced by over € 2 billion (-5.1%) in FY 2011.







Balance sheet ratios: improved net debt over EBITDA ratio and gearing in Q4.

in € billion	31/12/2010	31/03/2011	30/06/2011	30/09/2011	31/12/2011
Balance sheet total	127.8	123.2	123.1	124.6	122.5
Shareholders' equity	43.0	42.7	39.3	40.7	39.9
Net debt	42.3	41.8	43.3	43.4	40.1
Net debt/adj. EBITDA ¹	2.2	2.2	2.3	2.3	2.1
Gearing	1.0x	1.0x	1.1x	1.1x	1.0x
Equity ratio	33.7%	34.6%	31.9%	32.7%	32.6%

Comfort zone ratios

2 - 2.5x Net debt/adj. EBITDA	
25 - 35% Equity ratio	
Gearing: 0.8 to 1.2	
Liquidity reserve covers redemption of the next 24 months	

Current Rating

Fitch:	BBB+	stable outlook	
Moody's:	Baa1	stable outlook	
S&P:	BBB+	stable outlook	
R&I:	A	stable outlook	





René Obermann
CEO



Timotheus Höttges
CFO



Thank you for your attention!

