

INFORMATION AND TERMS OF USE FOR THE ELECTRONIC DELIVERY OF INVITATIONS TO SHAREHOLDERS' MEETINGS

1. SCOPE OF APPLICATION

The "Information and terms of use" are applicable to all participants who receive their invitations to the shareholders' meeting of Deutsche Telekom AG electronically on the basis of the Internet Dialog for the shareholders' meeting. Electronic delivery comprises, in particular, transmission by e-mail or De-Mail. Deutsche Telekom AG is free to decide whether it will offer electronic means of communication and, if so, which ones.

2. STABILITY AND AVAILABILITY OF THE INTERNET DIALOG FOR THE SHAREHOLDERS' MEETING

The technical and organizational measures we have taken to ensure the functionality of our internet services and guarantee data security conform to the latest standards. Please note that the functionality, local availability, and stability of our internet services may vary in line with the current state of the art. If you use the network infrastructure of Deutsche Telekom AG for the Internet Dialog, you can, of course, expect the usual excellent standard of quality.

Nevertheless, Deutsche Telekom AG cannot guarantee the functionality, local availability, and long-term maintenance of the internet services – which includes the ability to utilize this internet service – or of any third-party network components you may use.

We therefore recommend that you use our internet service in good time so that, even in the event of an interruption to service or if the service becomes unavailable, you will still have enough time to register by post or by e-mail.

Furthermore, Deutsche Telekom AG accepts no responsibility for errors or defects in the hardware and software used for the Internet Dialog, including hardware and software of the service companies involved, provided there has been no intentional wrongdoing or gross negligence. Deutsche Telekom AG reserves the right to suspend or discontinue its internet services if there are compelling security reasons for doing so. If you have any technical problems, do not hesitate to contact the shareholders' meeting hotline on +49 228 181-55770 or by e-mail to: hv-service@telekom.de

3. NOTES ON DATA PRIVACY

The security of your personal data and protection of your privacy are a top priority for us. We ensure this by deploying secure, state-of-the-art data communication methods.

Detailed data privacy information applicable to you as a shareholder of Deutsche Telekom AG can be found at www.telekom.com/hv-service.



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4. REGISTERING FOR THE ELECTRONIC DELIVERY OF INVITATIONS TO SHAREHOLDERS' MEETINGS

We need your express consent for the electronic delivery of invitations to shareholders' meetings of Deutsche Telekom AG. You can give your consent via our Internet Dialog by registering for the electronic delivery of invitations to shareholders' meetings.

If you complete your registration no later than about seven weeks prior to a shareholders' meeting of Deutsche Telekom AG, your invitation to that meeting will be sent to the electronic address you designate. Registrations received after that date will be valid only for later shareholders' meetings.

If you do not receive your invitation to the shareholders' meeting by electronic means in good time – despite having registered for this service – please contact our shareholders' meeting hotline on +49 228 181-55770.

5. PROVIDING YOUR REGISTRATION DATA

Electronic address

Please enter as your delivery address the e-mail or De-Mail address that you use regularly. If we receive an error message indicating that the e-mail/De-Mail could not be delivered, we will resend you the invitation by post. Moreover, each shareholder is responsible for ensuring that his/her designated electronic address is functional and that incoming e-mails or De-Mails are read. If your electronic address changes, please inform us using the Internet Dialog at www.telekom.com/hv-service.

Online password

You must choose a personal online password in order to register for electronic delivery of your invitations to shareholders' meetings. Please be sure to keep this online password secret. You will need it in the future to change your registration data, to register for the shareholders' meetings, and to notify any change in your postal address.

Encryption option for electronic delivery

E-mails you receive from us are not encrypted. However, you may opt for De-Mail as your delivery method.

Groups of persons / legal entities

Please note that when shareholders are entered in the shareholders' register as a group of persons (e.g., married couples), partnership, or legal entity, the individual who registers or makes changes to the registration must have obtained the authorization of all members of the group, partnership, or legal entity on whose behalf he/she is acting and/or, in the case of a partnership/legal entity, must be the authorized representative of that partnership/legal entity.

6. REGISTERING FOR THE SHAREHOLDERS' MEETING AFTER REGISTRATION

Once you have registered for electronic delivery of your invitations, we will no longer automatically send you a printed form to register for the shareholders' meeting. You may register for the shareholders' meeting using the Internet Dialog for shareholders' meetings. You can use the Internet Dialog to order admission tickets to the shareholders' meeting for yourself or others, to use online voting, and to authorize and instruct the persons appointed by Deutsche Telekom AG to vote on your behalf.

7. CHANGING YOUR REGISTRATION DATA

The Internet Dialog to register for the electronic delivery of invitations to shareholders' meetings is available to you throughout the year at www.telekom.com/hv-service. You can use the Internet Dialog to change your electronic address, the encryption option for electronic delivery, or your online password.

8. REVOKING YOUR CONSENT TO THE ELECTRONIC DELIVERY OF INVITATIONS TO SHAREHOLDERS' MEETINGS

You may use the Internet Dialog at any time to revoke your consent to the electronic delivery of invitations to future shareholders' meetings. If you revoke your consent to the electronic delivery of invitations to future shareholders' meetings, you will receive your invitations by post again. In principle, you may revoke your consent at any time. However, if the revocation occurs between the start of the technical preparations for the delivery of invitations to the shareholders' meetings and the dispatch of the invitations, the revocation will apply only to subsequent shareholders' meetings. In this case we will send you the current invitation by post as well as electronically.

9. INTERIM SALE OF YOUR DEUTSCHE TELEKOM SHARES

If you dispose of all your shares in Deutsche Telekom AG between two shareholders' meetings and then acquire Deutsche Telekom shares again up to around seven weeks before the company's next shareholders' meeting, the consent you provided to the electronic delivery of invitations to shareholders' meetings before you disposed of your shares will continue to apply.

About seven weeks before each shareholders' meeting, we check which individuals registered for electronic delivery are listed with shares in the shareholders' register in order to prepare for the delivery of invitations. If you do not have any shares listed in the shareholders' register at that point in time, your consent to the electronic delivery of invitations to shareholders' meetings will be canceled automatically. If you acquire Deutsche Telekom shares again at a later date, you will receive the invitation to the shareholders' meeting of Deutsche Telekom AG by post.

10. CHANGES TO THE INFORMATION AND TERMS OF USE

We will notify you of any changes to the "Information and terms of use" via the electronic address that you provided for receiving invitations to shareholders' meetings. Any changes will be deemed to have been accepted unless you object to them in writing within one month of receiving the e-mail informing you of said changes or revoke your consent to the electronic delivery of invitations to shareholders' meetings via our Internet Dialog. We will draw your attention to your right to object when we inform you of any changes.

You can send your objections in writing to Deutsche Telekom AG, c/o ADEUS Aktienregister-Service-GmbH, 20683 Hamburg, Germany, or via e-mail to hv-service@telekom.de. Your objection will

be considered valid if sent within the above-mentioned time period. You may also revoke your consent to the electronic delivery of invitations to shareholders' meetings at any time via our Internet Dialog at www.telekom.com/hv-service.

Adjustments or amendments to the "Information and terms of use" are particularly likely if we expand the technical capability of our Internet Dialog or if we intend to take account of changes in regulations, in particular provisions under German stock corporation law. It is thus essential that these terms apply uniformly to all those receiving electronic invitations to shareholders' meetings. Therefore, if you wish to object to an amendment to the "Information and terms of use," we will also interpret your objection as revocation of your consent to the electronic delivery of such invitations. From that point onward, you will once again receive your invitation to the shareholders' meetings by post.



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