

DISCLAIMER

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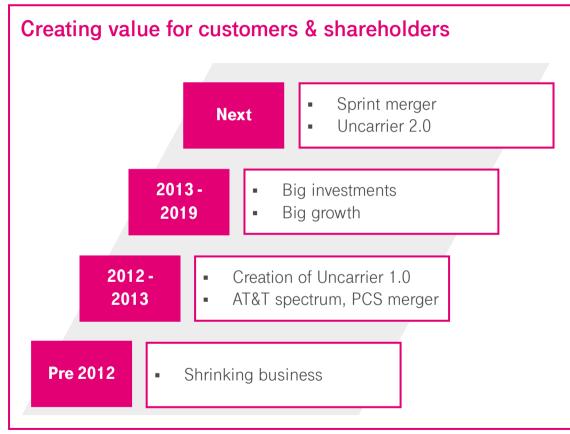
In addition to figures prepared in accordance with IFRS, Deutsche Telekom also presents alternative performance measures, including, among others, EBITDA, EBITDA margin, adjusted EBITDA, adjusted EBITDA after leases, adjusted EBITDA margin, adjusted EBIT, adjusted net income, free cash flow, free cash flow after leases, gross debt, net debt after leases and net debt. These alternative performance measures should be considered in addition to, but not as a substitute for, the information prepared in accordance with IFRS. Alternative performance measures are not subject to IFRS or any other generally accepted accounting principles. Other companies may define these terms in different ways.

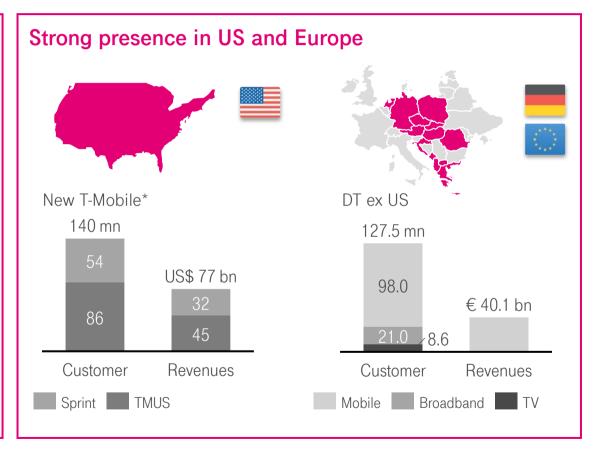
2019 RESULTS AND CMD UPDATE: WE ARE DELIVERING



- US Deal: Positive ruling by New York District Court
- Two major multi-year German investment programs completed (B2C All-IP, FTTC)
- Accelerated 5G rollout in U.S. and Germany
- Substantial progress with efficiency and digitization
- Ongoing strong customer growth in all geographies
- Financials tracking above 2018 CMD guidance
- DT ex US in second year of EBITDA growth.
 All segments contribute.
- YE 2019 debt ratios back in stated comfort zone

US DEAL: LEADING ON BOTH SIDES OF THE ATLANTIC

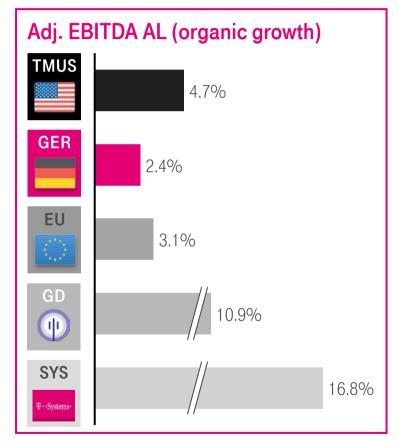


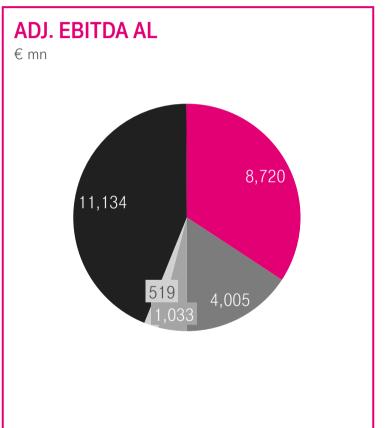


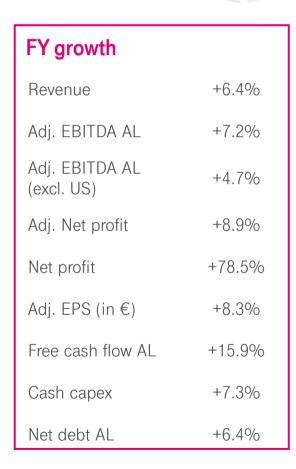
^{*} Pro forma LTM

2019 FINANCIALS: STRONG GROWTH ACROSS THE BOARD





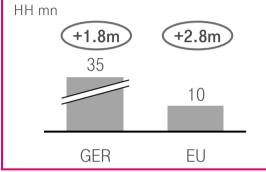




INVESTMENTS: BIG MILESTONES ACHIEVED

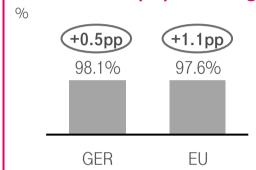


Fiber coverage



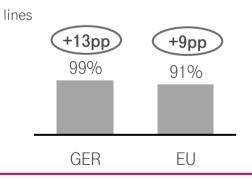
- GER: Committed FTTC build done
- GER: Supervectoring 28mn lines¹ with up to 250Mbps
- EU: Full fiber 3.3mn HH

LTE outdoor pop coverage



- GER: 1,400 additional sites
- GER/EU: Network leadership in footprint

AII-IP



- German B2C rollout completed
- German B2B on track for YE2020
- EU: 6 Countries fully migrated

Innovations

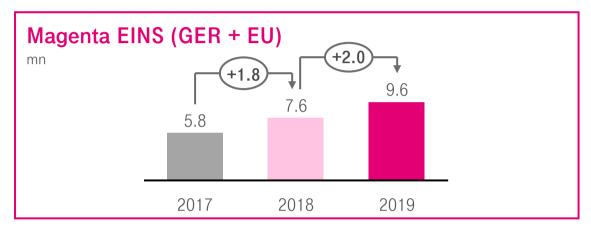
- 5G
 - GER: 450 5G antennas
 - Launch Cloud Gaming/Campus Solutions
 - US: Launch nationwide low-band
- Digitization across the value chain
- Launch smart speaker

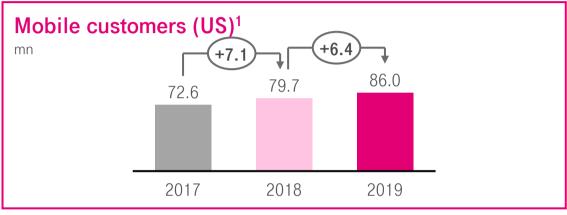
1) Households and business locations

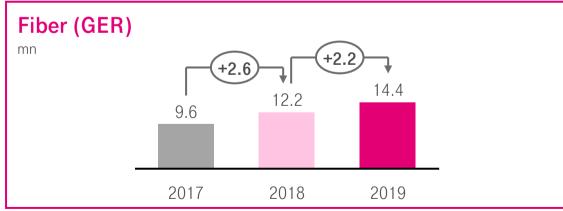


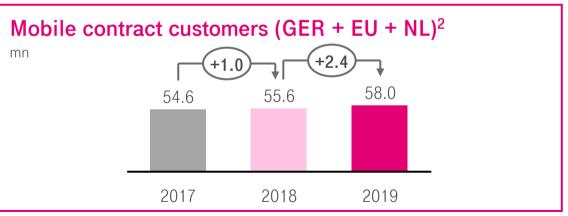
CUSTOMERS: GROWTH REMAINS STRONG







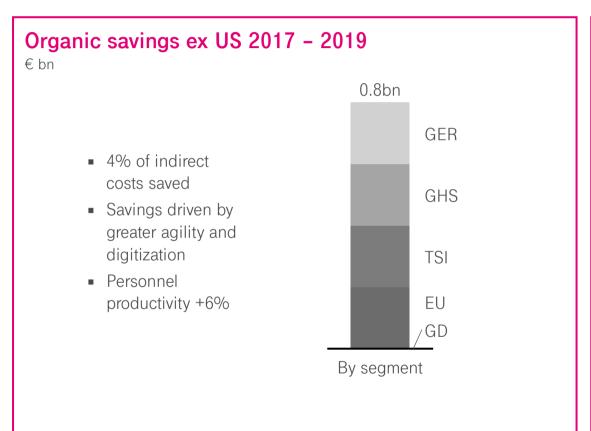


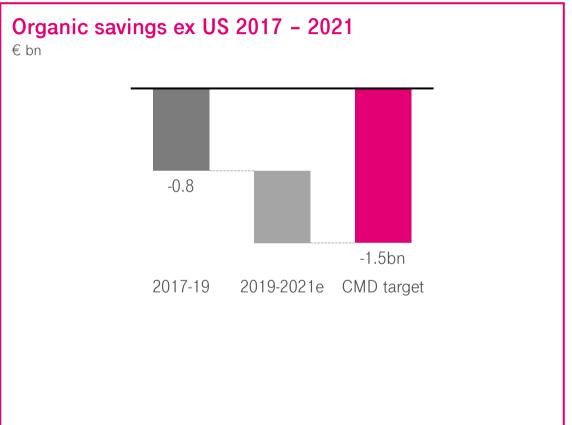


¹⁾ base adjustment branded prepaid customers in Q3/19 2) Change in base. Figures not adj. for acquisition or disposals. Germany: own branded contract customers excl. multi-brand

INDIRECT COSTS: ON TRACK FOR CMD TARGET







DIGITAL: BECOMING PART OF THE DNA



DT Strategic Direction & Rationale

Marketing & Sales

Push online channels & personalized offerings to drive X/upsell & reduce 3rd party costs



- =~30% MMA² penetration
- 6m transactions in Business Service Portal
- ~55% app penetration
- **TMNL**: 34%/15% eSales share (B2C/B2B)

Customer Service

Drive customer self-service (app, chat) & 360° customer view to reduce inbound calls & increase efficiency



- 2m customer interactions
- w/ServiceNow

Network & IT

Increase bang for the buck w/ value-based network planning & rollout; transform IT for lower time to market



Steering & Support

Push employee self-service and automate repetitive tasks (e.g. planning) for higher precision & lower cost



- w/digital service assistant
- = 2.800 bots live. € 90m net savings p.a.
- **TSI**: 1 customer interface
- = 75% planning time reduction per fiber HH w/FTTH factory (2020 est.)
- IT trafo: ~150 HAL³ APIs & ~50
- T DPS⁴ live TellT: 65% agile delivery (2020 est.)

- The 30k users of Employee Service qqA
- = TMNL: 2.200 hours returned to business w/ RPA⁵
- HT: Al-based TWC⁶ planning pilot

1) Actuals 2019 unless otherwise indicated

2) Mein Magenta App

3) Harmonized Application Layer 4) Digital Platform Service

5) Robotic Process Automation; 6) Total Workforce Cost

Proof

Points¹

CAPITAL UTILIZATION: SHARING, SMARTLY



Mobile

Fixed

Germany

- White spot sharing of all German MNOs (c6,000 sites)
- Grey spot sharing with Vodafone (c4,000 sites)
- Extensive tower sharing (2.3x co-location ratio)
- Collaborations (e.g., EWE Tel)
- Wholebuy/resale (e.g., Net Cologne, DGF)

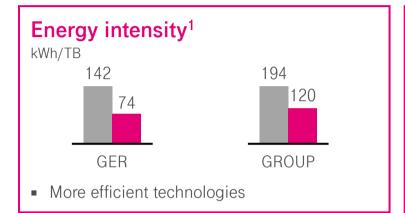
Europe

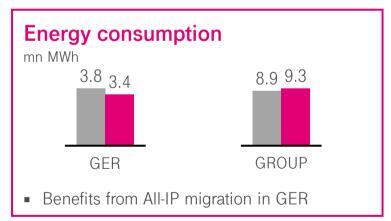
- Long-standing network sharing in most countries (e.g. CZ, PL, RO)
- Various tower sharing agreements (e.g., Austria)
- Market consolidation (e.g. NL)
- Multiple wholebuy/resale agreements (e.g., PL, CZ)
- Market consolidation (e.g. Austria)



ESG: BEING SUSTAINABLE







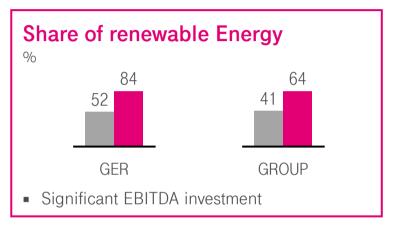
DT's climate strategy

- 100% renewables from 2021
- 90% less CO₂e² by 2030
- 25% lower value chain emissions per customer by 2030
- Targets certified by SBTi³

Further ESG measures (examples)

- >80% of procurement volume reviewed according to ESG criteria
- Multiple initiatives on responsible digitization, data privacy & security, digital literacy







1)Excluding international T-Systems units

2) Scope 1+2

3) Science Based Targets initiative

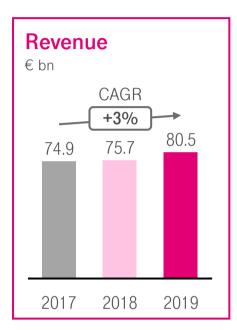
2017 2019

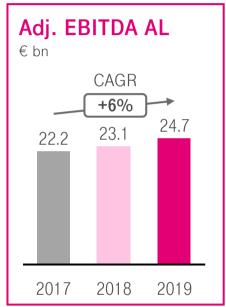
LIFE IS FOR SHARING.

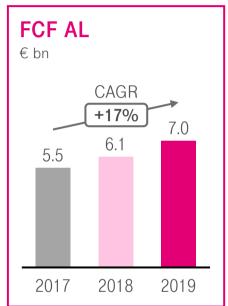
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CMD TARGETS: FINANCIALS GROWING FASTER

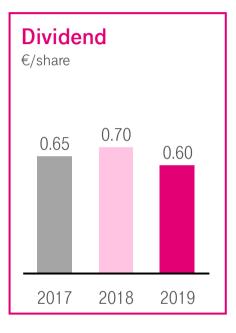












CMD promises (2017 – 2021 CAGR)

+1 - 2%

+2 - 4%

+~10%

≈+€ 0.2 2018 **-** 2021

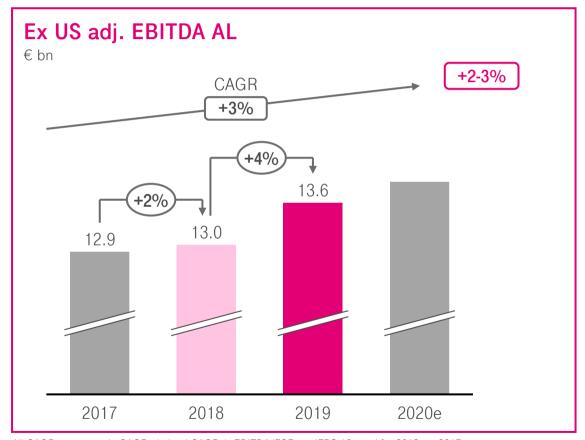
Follows EPS growth

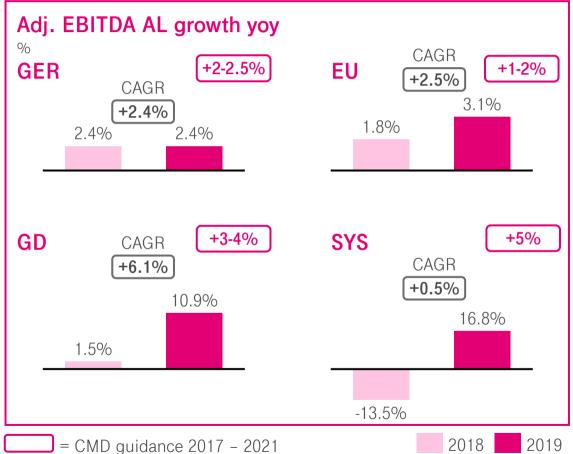
All CAGRs are organic CAGRs (mixed CAGRs); EBITDA/FCF pre IFRS 16 used for 2018 vs. 2017 1) Adjusted for € 0.36/share US tax gain. EBITDA and FCF for 2017 on pre FRS 16 basis



EX US CMD TARGETS: ALL SEGMENTS DELIVERING



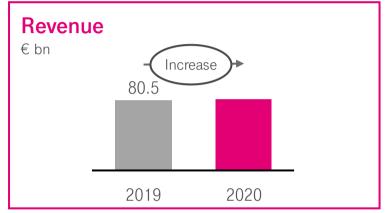


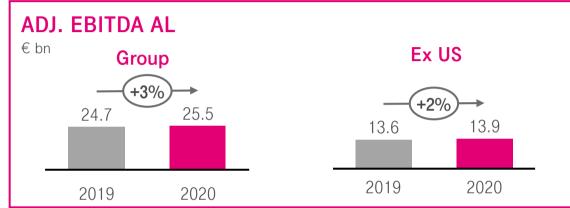


All CAGRs are organic CAGRs (mixed CAGRs); EBITDA/FCF pre IFRS 16 used for 2018 vs. 2017

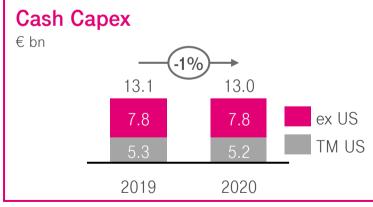
2020 GUIDANCE: MAINTAINING MOMENTUM

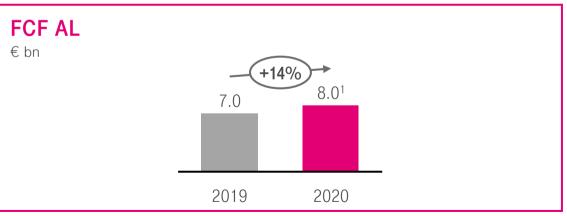












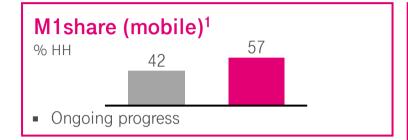
Including the US GAAP IFRS bridge of US\$ 0.85bn this equals € 11.6bn.

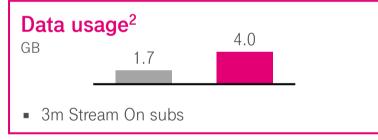
¹⁾ Before cash outs for zero bond and TM US forward swap

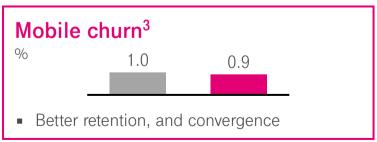


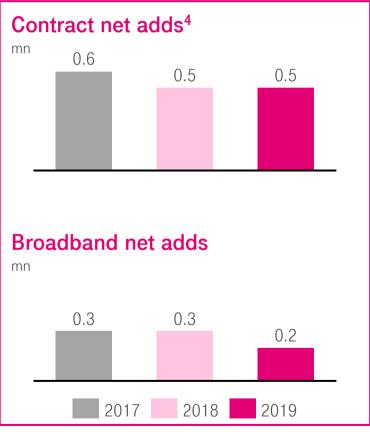
GERMANY: GROWING FUTURE BUSINESS





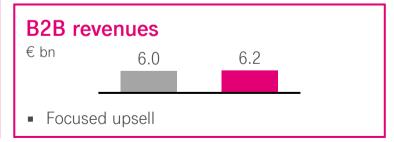












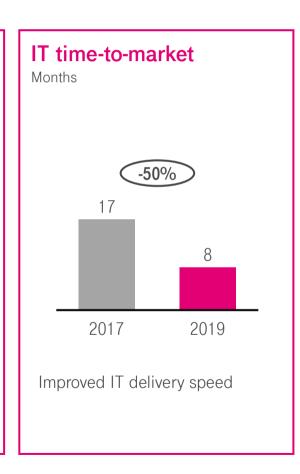
3) contract excl. Lebara

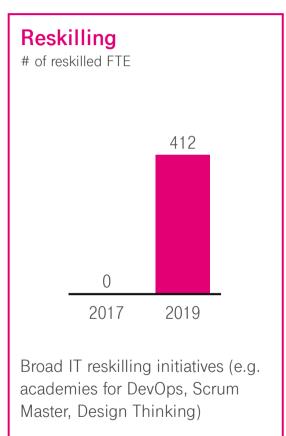
¹⁾ As % of B2C T-branded contract customers 2) Per month of B2C T-branded contract customers 4) Of own branded retail customers excl. multibrand 5) As % of B2C broadband access lines

GERMANY: IMPROVED AGILITY AS ENABLER



Flexible delivery % of software delivered in agile mode 10 2017 2019 Improved release frequency & quality



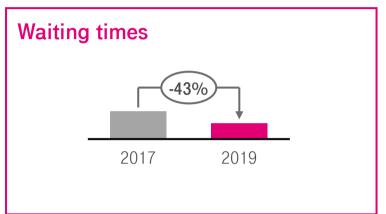




- New FTTH OSS developed in agile mode in record time
- Improved employee satisfaction

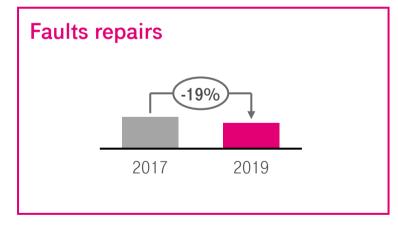
GERMANY: SIGNIFICANT PROCESS IMPROVEMENTS

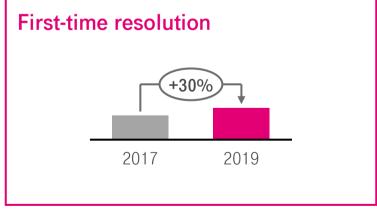


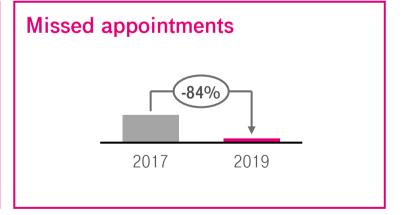




- Improved customer satisfaction
- Won all major service tests
- Process redesign
- Cost reduction







GERMANY: RESILIENT MOBILE NETWORK LEADERSHIP



LTE coverage

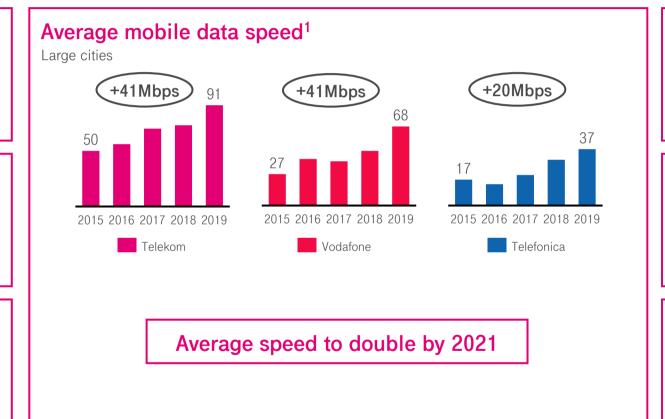
- 98% pop coverage
- 88% area coverage

Fiber backhaul

■ ~80% of sites

Technology

- 4x4 MIMO
- Carrier aggregation
- Single RAN



Spectrum

 +110 MHz from 2019 auction (+20MHz in 2.1 GHz)

Site expansion

- +1.4k new sites in 2019
- +10k 2019-24 target

5G

- RAN 80% 5G ready
- 450 antennas YF19
- All major cities YE20

1) Umlaut/P3

T.

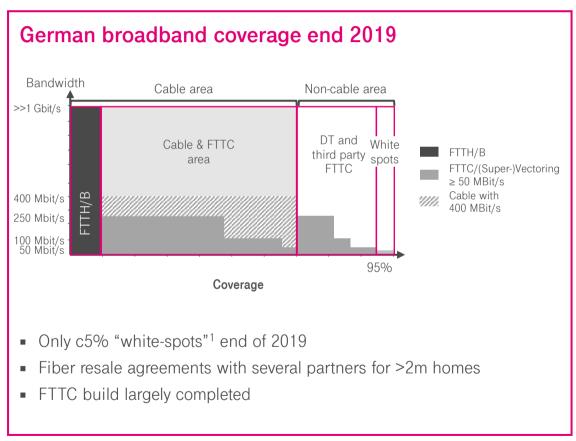
LIFE IS FOR SHARING.

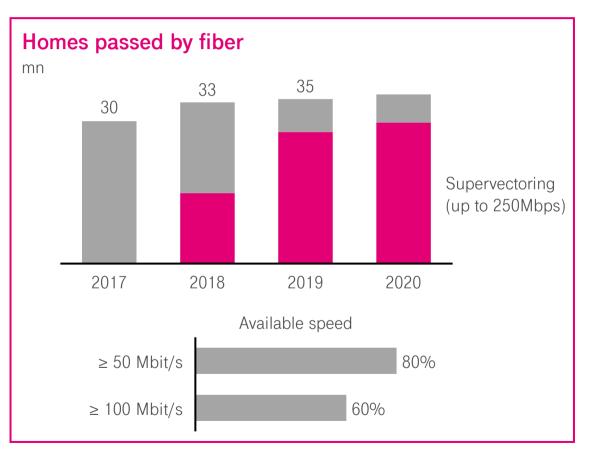
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GERMANY: FTTC ALREADY PROVIDING HIGHSPEED



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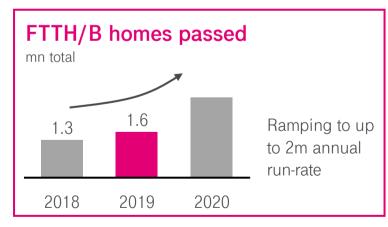


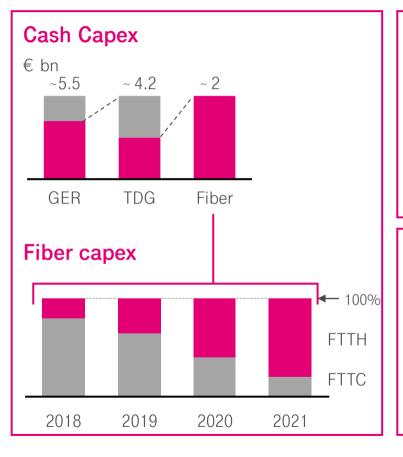


1) Refers to < 50 Mbit/s

GERMANY: FROM FTTC TO FTTH







Subsidized build

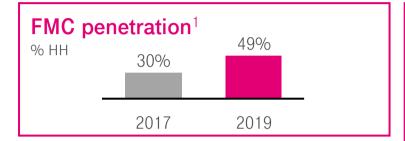
- Stuttgart area (partly)
 - Successfully under way
 - c100K homes passed YE2020
- E.g., Mecklenburg-Vorpommern
 - Successfully under way
 - 40k homes passed by YE 2021

Cooperations

- EWE-Tel JV
 - Approvals received; launch imminent
 - Target 300k homes in 3yrs
 - 10yr target >1.5m homes passed

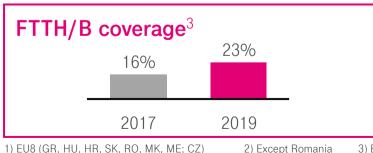
EU: SUCCESSFUL STRATEGY IMPLEMENTATION



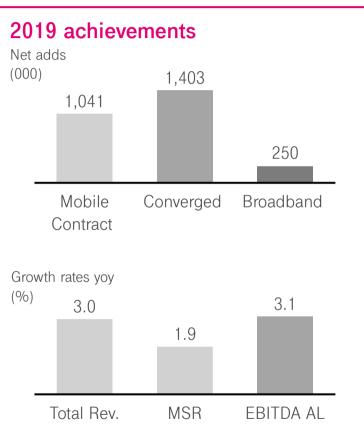


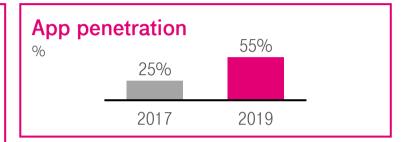
Mobile network leadership

 Leading mobile network in 9 out of 10 EU Natcos² (P3/Connect)









Customer experience

- Churn (e.g. Greece): ~8ppts lower churn in Cosmote 1 (vs fix/mobile only)
- Stable NPS

B2B revenues

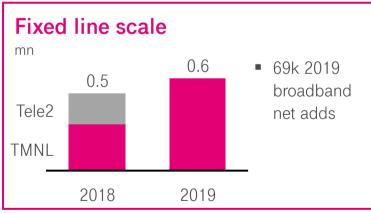
- FMCC revenues: 2017: € 0.35bn,
 2019: € 0.65bn (CAGR: 36%)
- ICT revenues: 2017: € 1.0bn/ 2019: € 1.1bn (CAGR: 5%)

GD/TMNL: DELIVERING MERGER BENEFITS



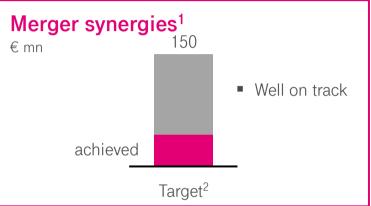
Mobile leadership

- Winner of P3/Umlaut test for 4th year in a row
- Highest score ever measured by Umlaut
- 0.3m contract net adds







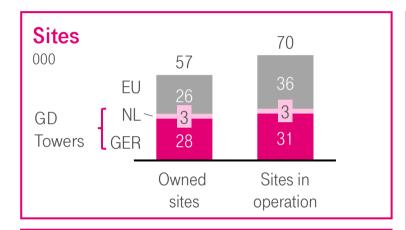


Efficiency

- Number of shops reduced by 13% yoy
- Reduction of FTE by 12% yoy

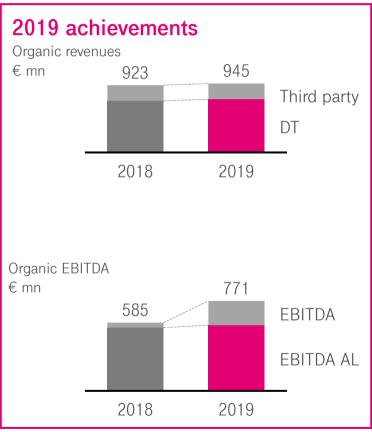
GD/TOWERS: STRONG GROWTH WITH INFRASTRUCTURE

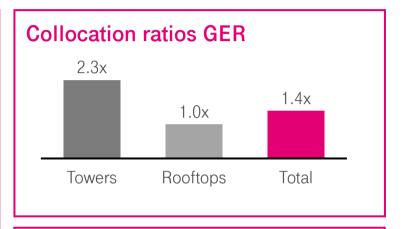


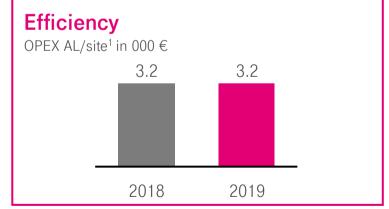


Ongoing site expansion GER

- 1.8k new sites in 2019, t/o 1.4k new build for TDG
- CMD target 9k new sites 17 21
- Growth opportunities coverage, 5G







1) Quarterly average in calender year

Sales

- Order Entry: Growth for two consecutive years up, +40% vs 2017
- Clients: Better coverage with integrated approach
- Efficiency/digitization: SalesForce go live

Delivery

- Shoring: New strategy in execution (>3000 FTEs impacted)
- Offshoring: Doubled number of FTE in India to c2,000
- Automation: Savings in IT of €30m in 2019
- Digital delivery: Roll-out of ServiceNow



Portfolio

- New portfolio model: Fully operational
- TC: Move into Germany to create B2B TC powerhouse
- Security/IoT: Carve out for more agility
- Divest: End User Services and a new model for Mainframes

Overhead

- Savings: 40% in Finance and 30% in HR
- Agility: Removed up to 5 layers of management; reduced org units from 1500 to 500 and executives by >-30%; agile organization principles implemented

1) 2017 on pre IFRS 16 basis

TMUS: ONGOING MOMENTUM



Network expansion

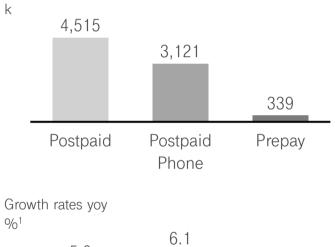


- Number of cities with 600MHz from 2.7k to 9k
- \$ 6.0bn capex in 2019

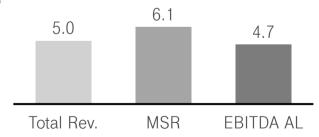
5G launch

- Nationwide 5G launch (200m pops, lowband), 6 months ahead of time
- Acquired 0.4GHz of mmWave spectrum in auctions 101 & 102 in 2019

2019 achievements Net adds

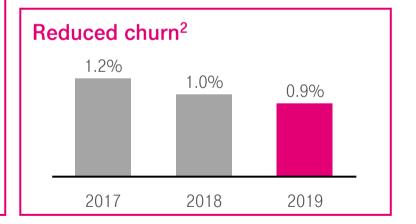


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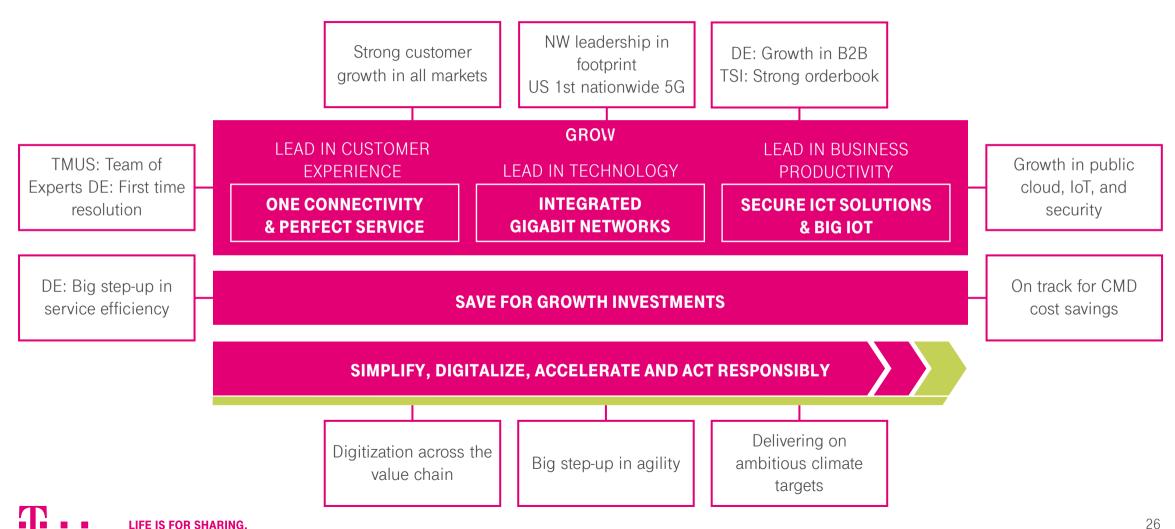
Commercial focus

- Growth in B2B, 55+, military, new geos
- Best ever industry score in JD Power wireless customer care survey, based on "Team of Experts" success



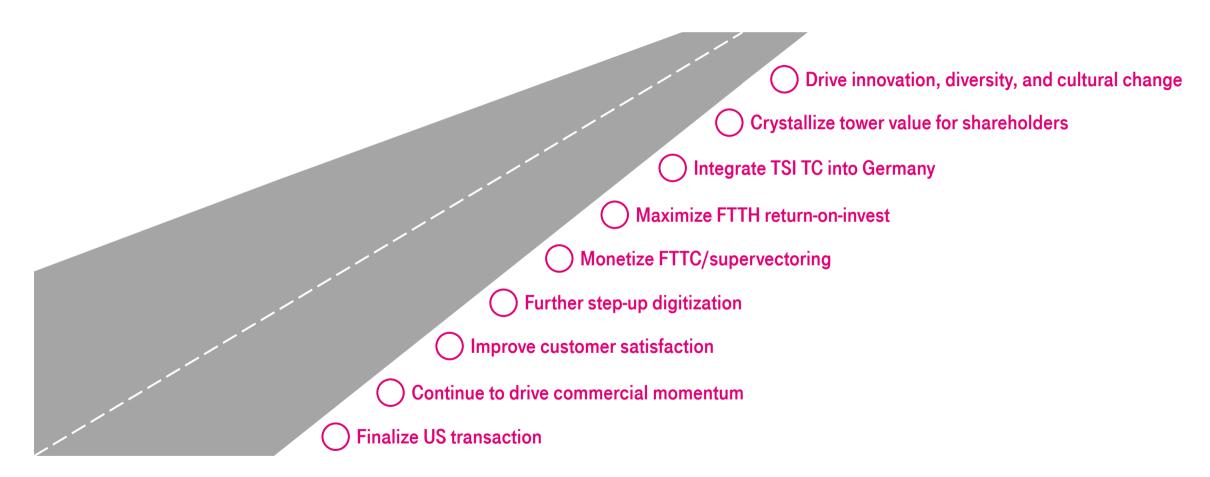
¹⁾ IFRS; US GAAP growth +6.3% service revenue and +9.2% adj. EBITDA; organic 2) Branded postpaid phone churn

STRATEGY: WORKING TOWARDS IMPLEMENTATION



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AGENDA: WE WON'T STOP!





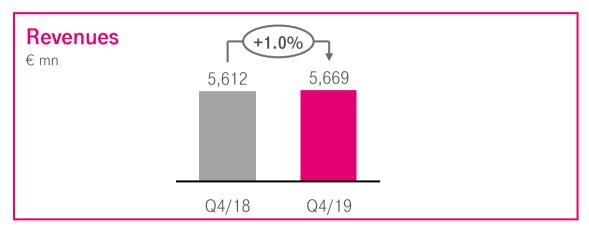
FINANCIALS: GROWTH IN ALL METRICS

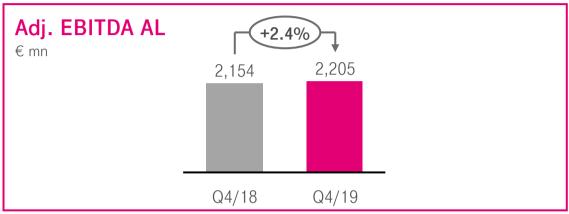
€ mn	Q4			FY		
	2018	2019	Change	2018	2019	Change
Revenue	20,261	21,361	+5.4%	75,656	80,531	+6.4%
Adj. EBITDA AL ¹	5,573	6,030	+8.2%	23,074	24,731	+7.2%
Adj. EBITDA AL (excl. US) ¹	3,037	3,320	+9.3%	12,990	13,597	+4.7%
Adj. Net profit	796	1,016	+27.6%	4,545	4,948	+8.9%
Net profit	-431	+654	n.a.	2,166	3,867	+78.5%
Adj. EPS (in €)	0.17	0.21	+23.5%	0.96	1.04	+8.3%
Free cash flow AL ^{1,3}	1,438	1,763	+22.6%	6,051	7,013	+15.9%
Cash capex ²	3,080	3,075	-0.2%	12,222	13,118	+7.3%
Net debt ¹	n.a.	76,031	n.a.	n.a.	76,031	n.a.
Net debt AL ¹	54,732	58,248	+6.4%	54,732	58,248	+6.4%

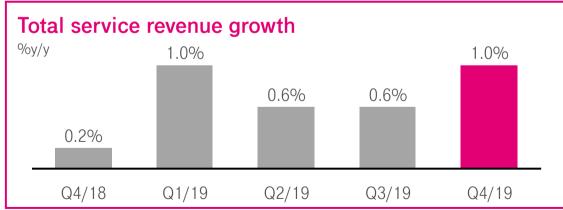
¹⁾ Adj. EBITDA AL Net debt AL and FCF AL historic results not audited. Net debt after IFRS 16, no corresponding figure available for 2018 2) Excl. Spectrum: Q4/18: \leqslant 62 mn; Q4/19: \leqslant 75 mn. FY/18: \leqslant 269 mn, 9M/19: \leqslant 1,239 mn 3) Free cash flow AL before dividend payments and spectrum investment

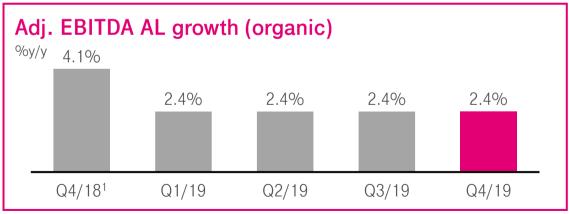
GERMANY: REVENUE AND EBITDA GROWING







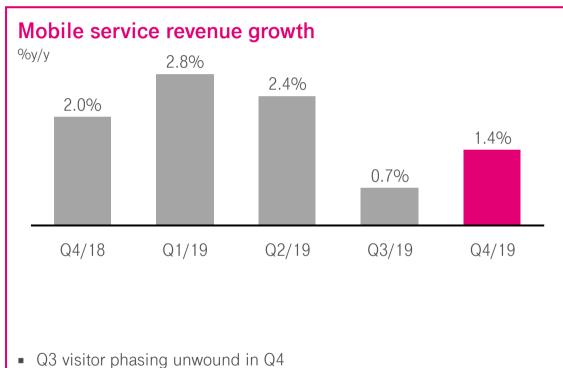


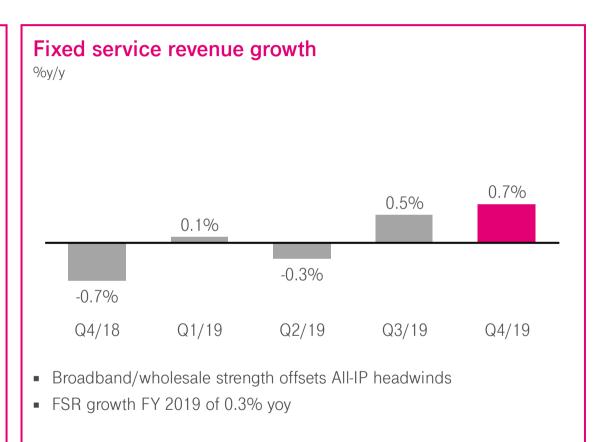


1) 2017 on pre IFRS 16 basis

GERMANY: SERVICE REVENUES GROWING



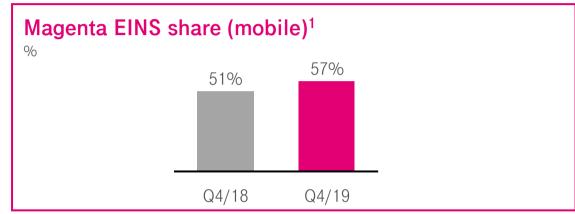




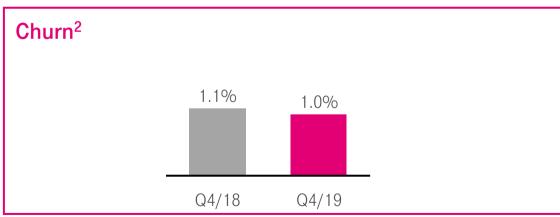
- MSR growth FY 2019 of 1.9%
- On track for ~2% mid term CAGR guidance

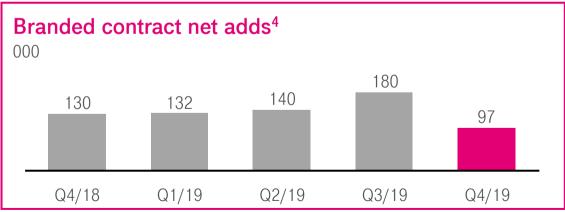
GERMANY: GOOD PROGRESS IN MOBILE











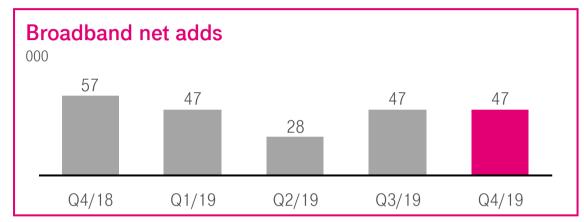
1) As % of B2C T-branded contract customers

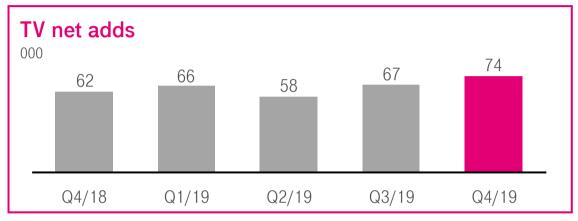
2) contract excl. Lebara 3) Per month of B2C T-branded contract customers

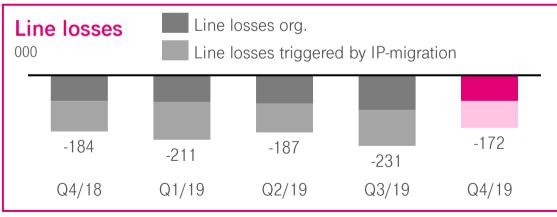
4) Of own branded retail customers excl. multibrand

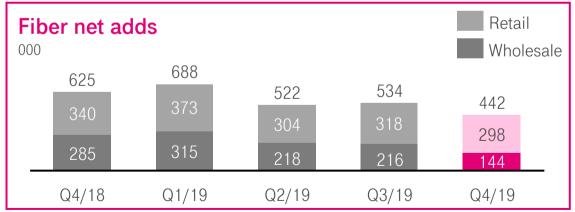
GERMANY: STEADY COMMERCIALS IN FIXED







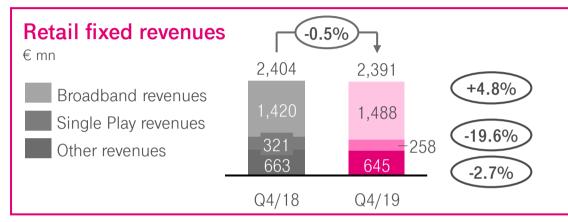


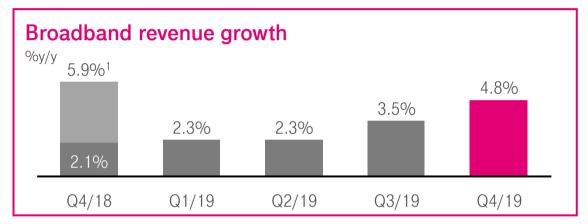


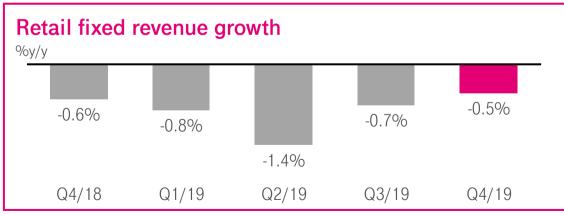
GERMANY: RETAIL FIXED ALMOST STABLE; WHOLESALE

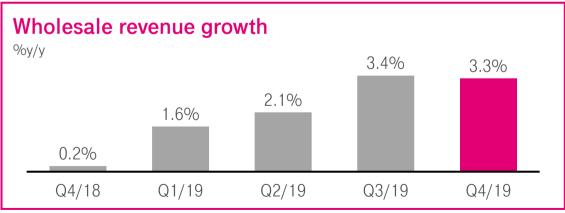


GROWING





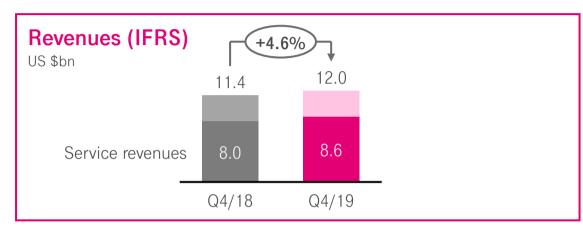


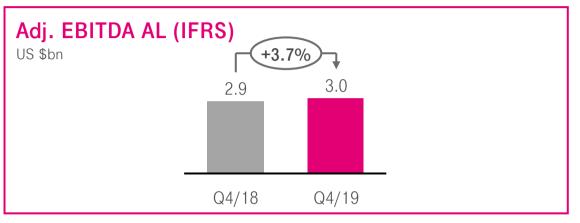


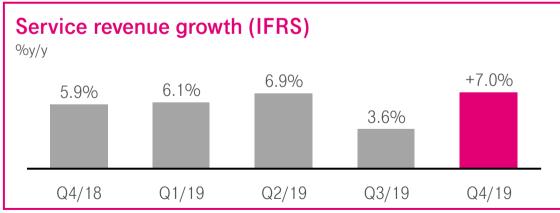
¹⁾ Change in definition: Shift from "Other revenues" to "BB revenues", underlying performance in Q4/18 + 2.1% yoy.

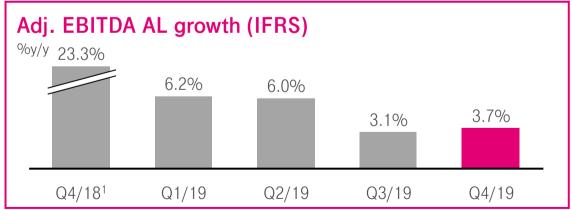
TMUS: CONTINUED INDUSTRY-LEADING GROWTH







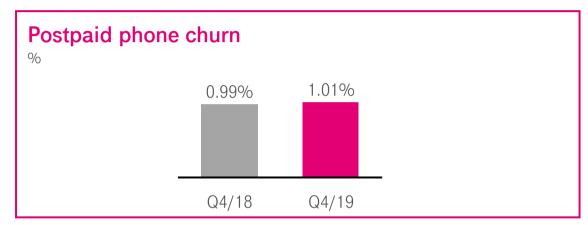


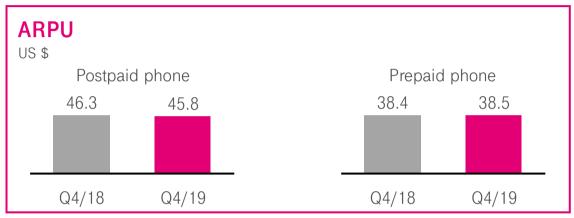


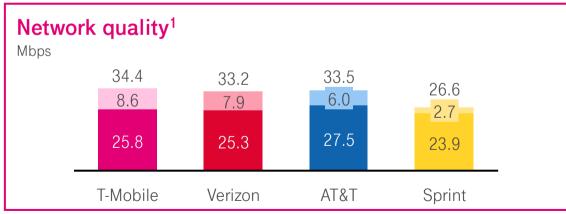
Growth rates calculated on US\$ basis 1) 2017 on pre IFRS 16 basis

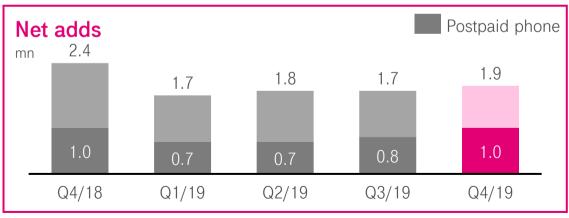
TMUS: EXECUTING ON KEY DRIVERS









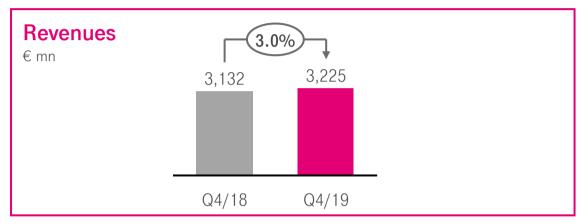


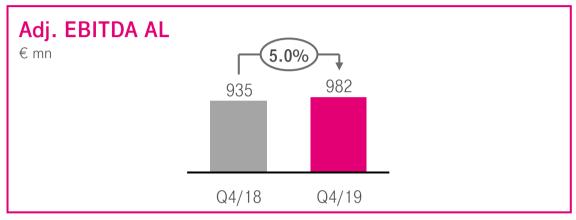
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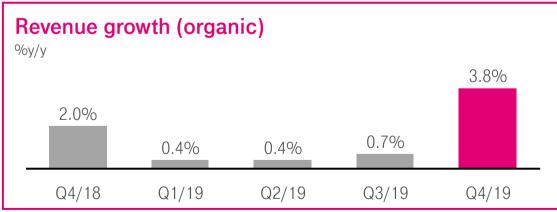
¹⁾ Source: Opensignal USA Mobile Network Experience Report Jan 2020

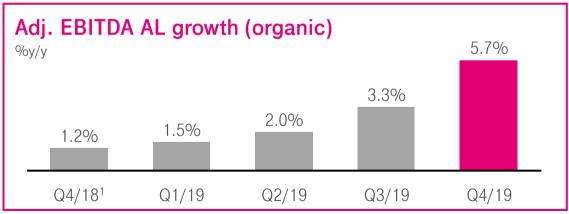
EUROPE: 8TH CONSECUTIVE QUARTER OF EBITDA GROWTH







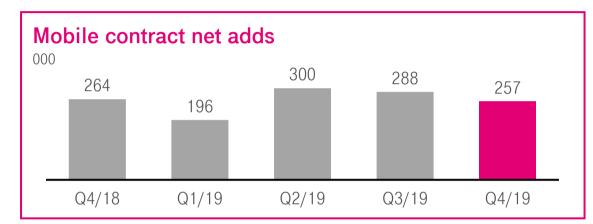


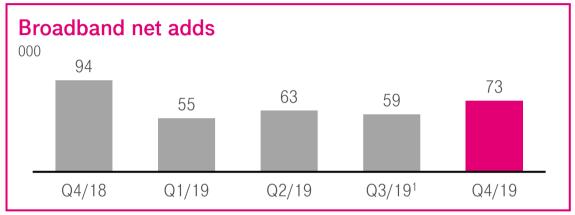


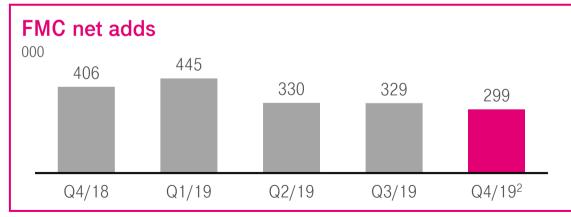
1) 2018 growth rate on pre IFRS 16 basis

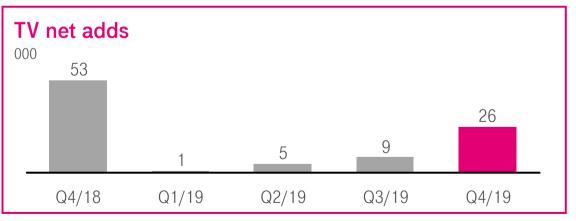
EUROPE: STEADY CUSTOMER GROWTH











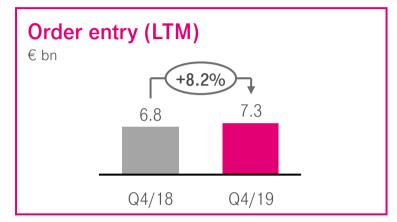
2) As of Q4/19 incl AT

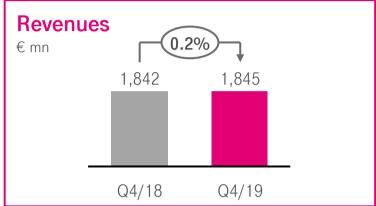
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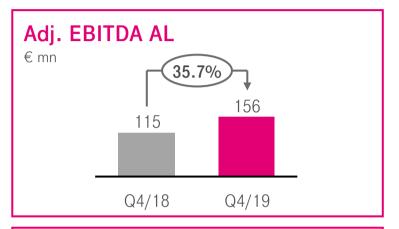
¹⁾ Retrospectively adjusted due to technical problem

TSI: TRANSFORMATION INCREASINGLY VISIBLE

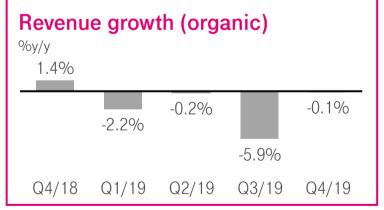


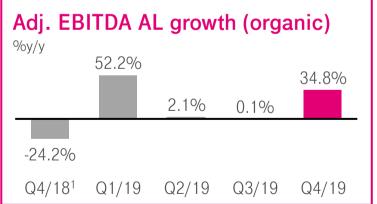






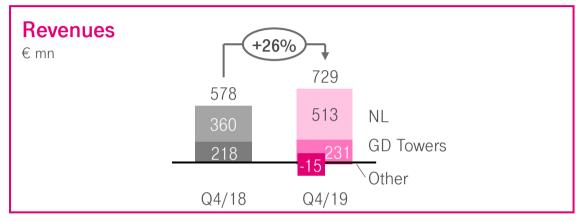
Integration of TC into Germany planned for mid '20

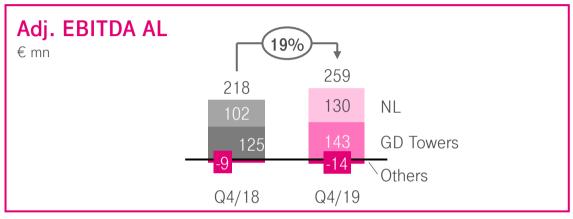


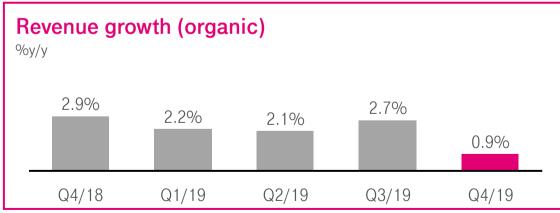


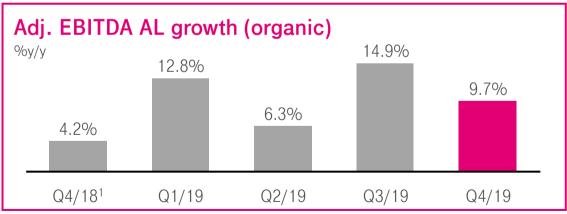
1) 2018 growth rate on pre IFRS 16 basis

GROUP DEVELOPMENT: GROWTH ACROSS THE BOARD



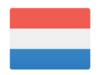


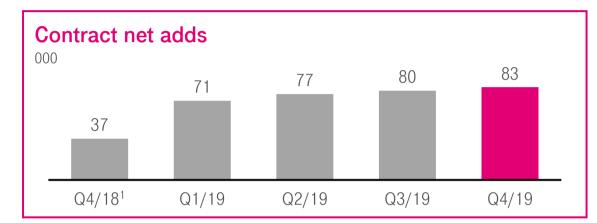


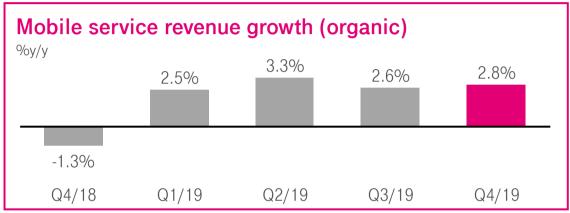


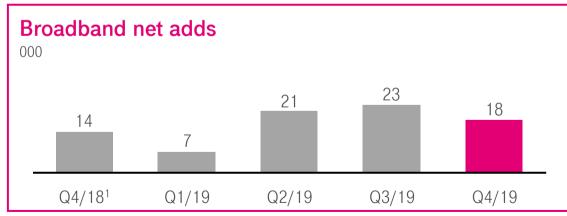
1) 2018 growth rate on pre IFRS 16 basis

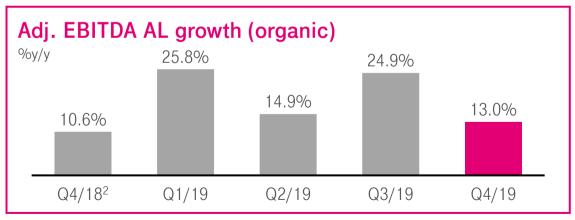
GD/TMNL: STRONG GROWTH









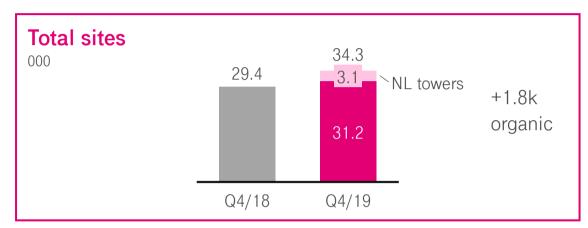


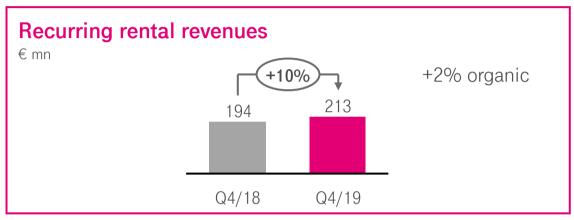
1) w/o Tele2 2) Adj. EBITDA

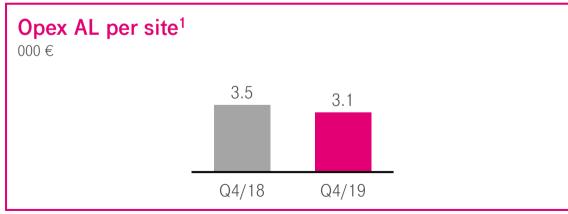
LIFE IS FO

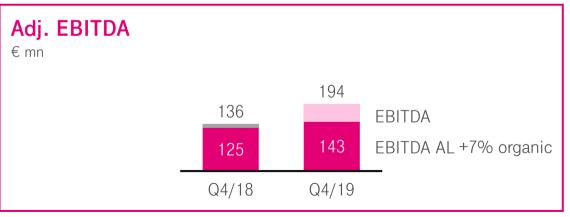
GD TOWERS: ONGOING EXPANSION



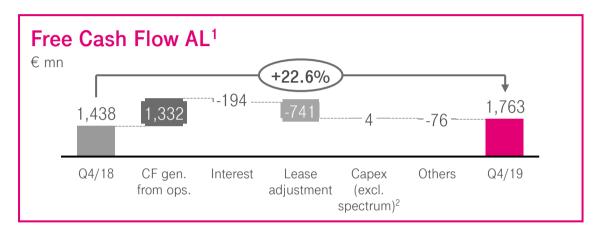


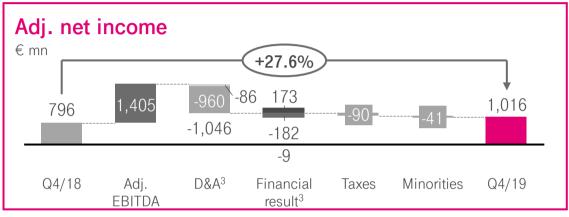


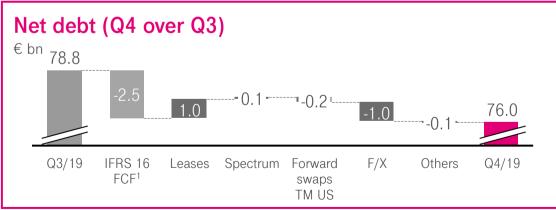




FINANCIALS: FCF, NET DEBT, ADJ. NET INCOME AND EPS









1) Free cash flow and FCF AL before dividend payments and spectrum investment 2) Excl. Spectrum: Q4/18: € 62 mn; Q4/19: € 75 mn 3) D&A and Financial result split in change in leasing related expenses (lower bar) and other expenses

FINANCIALS: DEBT RATIO BACK IN COMFORT ZONE

€bn	31/12/2018	31/03/2019	30/06/2019	30/09/2019	31/12/2019
Balance sheet total ¹	145.4	165.5	164.2	174.3	170.7
Shareholders' equity ¹	43.4	42.8	42.7	45.1	46.2
Net debt ¹	55.4	71.9	75.7	78.8	76.0
Net debt/adj. EBITDA ²	2.4	2.65	2.74	2.80	2.65
Equity ratio	29.9%	25.8%	26.0%	25.9%	27.1%

Comfort zone ratios

Rating: A-/BBB	
2.25 - 2.75 net debt/Adj. EBITDA ²	
25 – 35% equity ratio	
Liquidity reserve covers redemption of the next 24 months	

Current rating

Fitch:	BBB+	stable outlook
Moody's: ³	Baa1	negative outlook
S&P: ³	BBB+	CreditWatch negative

¹⁾ Values for 2018 based on old accounting standard. As of Q1/19 according to IFRS 16. 2) Ratios for the interim quarters calculated on the basis of previous 4 quarters. Comfort zone ratio increased from 2-2.5 previously to 2.25. – 2.75 following change to IFRS 16 in Q1/19. 3) Outlook changed end of April 18, following the announced merger of TM US and Sprint. Previous outlook was "stable".



MID TERM AMBITION LEVEL

	Mid term ambition level ¹	Year	Implications of US deal
Group revenues	CAGR +1 - 2%	2017 - 2021e	Confirmed
Group adj. EBITDA/EBITDA AL	CAGR +2 - 4%	2017 - 2021e	Confirmed
Adj. EBITDA/EBITDA AL ex US	CAGR +2 - 3%	2017 - 2021e	Confirmed
Group FCF/FCF AL	CAGR ≈ +10%	2017 - 2021e	Slightly dilutive in year 3 & accretive in year 4
Group adj. EPS	≈+0.2 €	2018 - 2021e	Slightly dilutive in year 3 & accretive in year 4
Group ROCE	ROCE > WACC	2021e	Confirmed
Group cash capex	Ex US stable	2017 - 2021e	Confirmed
Group indirect opex	Ex US - € 1.5 bn	2017 - 2021e	Confirmed
Shareholder remuneration policy (2018 – 2021) ²	reflecting adjusted EPS growth, minimum € 0.60 while considering share buy backs	2017 - 2021e	Confirmed

¹⁾ Based on constant exchange rates (Average exchange rate 2017 of €1 = US\$1.13) and no further changes in the scope of consolidation 2) Subject to necessary AGM approval and board resolution

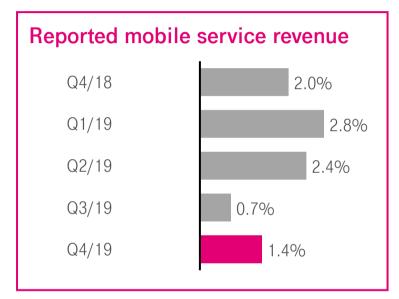
OUTLOOK 2020/21 (1/2)

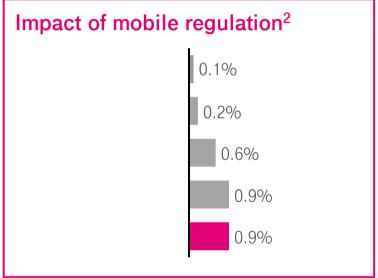
€bn	2019	2020e	2021e
Revenue Group	80.5	Increase	Slight increase
Germany	21.9	Slight increase	Slight increase
US (in USD)	45.2	Increase	Increase
Europe	12.2	Slight increase	Slight increase
Systems Solutions	6.8	Stable	Slight increase
Group Development	2.8	Increase	Increase
Adj. EBITDA AL Group	24.7	25.5	Increase
Germany	8.7	8.9	Increase
US (in USD)	12.5	13.0	Increase
Europe	4.0	4.1	Slight Increase
Systems Solutions	0.5	0.6	Strong increase
Group Development	1.0	1.1	Increase

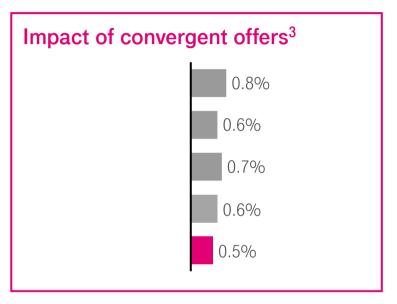
OUTLOOK 2020/21 (2/2)

€bn	2019	2020e	2021e
Cash Capex Group	13.1	13.0	
Germany	4.2	Slight decrease	Stable
US (in USD)	6.0	Stable	
Europe	1.7	Stable	Slight decrease
Systems Solutions	0.4	Stable	Stable
Group Development	0.5	Strong Increase	Increase
FCF AL Group	7.0	8.0	Increase
Dividend per share (in €)	0.6	reflecting adj. EPS growth, minimum € 0.60	reflecting adj. EPS growth, minimum € 0.60
Adj. EPS	1.04	Slight increase	
Net debt/adj. EBITDA	2.65	2.25 - 2.75	2.25 - 2.75

GERMANY MOBILE: SERVICE REVENUE¹







Old medium term guidance (2014 - 2018 CAGR)

≈ +1% (without EU roaming impact)

New medium term guidance (2017 - 2021 CAGR): Re-iterated

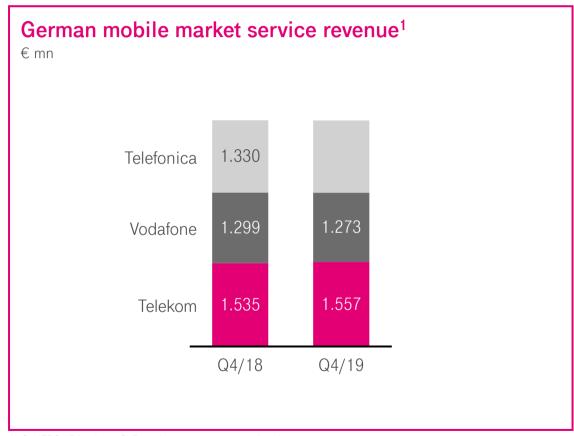
≈ +2%

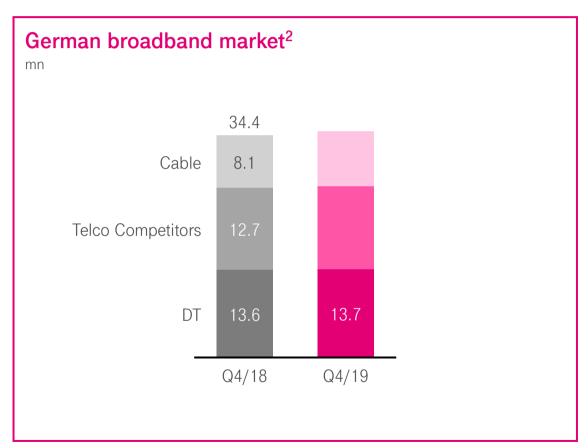
1) 2018 rates calculated excl. IFRS15. from 2019 onwards incl. IFRS 15 2) Impact of MTR, Intern. EU call and EU Roaming regulation 3) Impact of MagentaEINS and Telekom LTE broadband

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GERMAN MARKET OVERVIEW





1) On IFRS 15 basis 2) Based on management estimations

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CONFERENCE CALL WITH Q&A SESSION

The conference call will be held on **February 19 at 2:00 PM CET, 1:00 PM GMT, 8 AM ET.**DT Participants: **Tim Hoettges** (CEO), **Christian Illek** (CFO), **Hannes Wittig** (Head of IR)

Webcast	Dial-in		
■ The link to the webcast will be provided 20 minutes before the	DE	0800 5889185 🛨	code 1265248#
call starts: https://www.youtube.com/watch?v=OTkgn9NpD_Q	UK	0808 2380676 🛨	code 1265248#
Alternative webcast: <u>www.telekom.com/19Q4</u>	US	+1 866 2201433 +	code 1265248#
 To ask a question, just send an email to investor.relations@telekom.de 	Other	+49 69 22222624	code 1265248#

NEW: to participate in the dial-in conference please register via the following link:

■ The recording will be uploaded to YouTube after the call

We webcast in HD Voice Quality

https://eventregistration.konferenz-telekom.de/EventConfRegistrationGui/?token=1576846034687&lang=en

FURTHER QUESTIONS

PLEASE CONTACT THE IR DEPARTMENT

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