Q1/11 – Results Presentation. Deutsche Telekom.

May 6, 2011



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# Agenda. Deutsche Telekom Results Presentation.



René Obermann CEO



**Timotheus Höttges** CFO

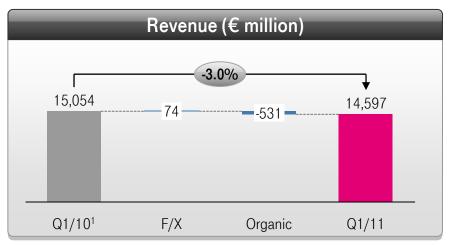


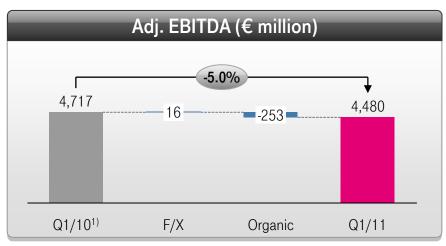
### Q1 2011 Highlights.

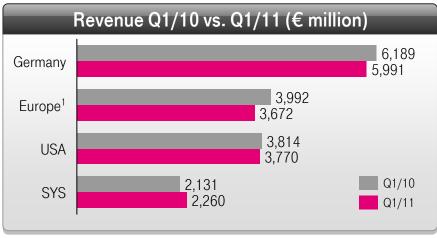
- Structural solution for US business found, regulatory process started
- Germany with 4<sup>th</sup> consecutive quarter of adj. EBITDA growth. Good momentum in key customer KPIs maintained in mobile and fixed
- Systems Solutions with strong revenue growth and almost stable EBITDA compared to last year. Order entry up more than 20%
- Ongoing cost cutting execution. Save for service contribution of 0.3 billion € in Q1. Net cost reduction of 0.4 billion € in Germany and Europe
- Purchasing JV with France Telecom expected to further improve efficiency
- Excl. UK, group revenue (-3.0%) and adj. EBITDA (-5.0%) impacted by challenging operational trends in the US and higher market invest and ongoing difficult economic environment in Europe
- FCF of €1.1 billion in Q1/11 compared to €1.4 billion in Q1/10 reflecting different seasonality of interest and capex payments
- Adj. net income of €0.7 billion € compared to 0.9 billion € in Q1/10 impacted by decline in EBITDA
  - ⇒ Full year 2011 Guidance re-iterated

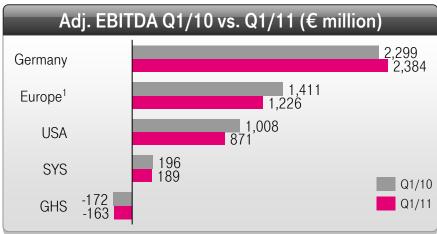


# Q1/11 Overview. Continuing and discontinued operations.









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## Q1/11 Key financials.

	Q1/10	Q1/11		Q1/10	Q1/11	
in € million	reported	reported	change in %	ex. UK	ex. UK	change in %
Revenue	15,812	14,597	-7.7%	15,054	14,597	-3.0%
<ul> <li>from Continuing operations</li> </ul>	12,002	10,830	-9.8%	11,244	10,830	-3.7%
Adj. EBITDA	4,890	4,480	-8.4%	4,717	4,480	-5.0%
<ul> <li>from Continuing operations</li> </ul>	3,882	3,609	-7.0%	3,709	3,609	-2.7%
Adj. net profit	891	701	-21.3%	966	701	-27.4%
Net profit (loss)	767	480	-37.4%	847	480	-43.3%
Adj. EPS (in €)	0.21	0.16	-23.8%	0.22	0.16	-25.9%
EPS (in €)	0.18	0.11	-38.9%	0.20	0.11	-45.0%
Free cash flow <sup>1</sup>	1,439	1,061	-26.3%	1,432	1,061	-25.9%
Cash capex	1,934	2,120	9.6%	1,873	2,120	13.2%



## Strategy update: growth areas.

Deutsche Telekom growth areas <sup>1</sup>	Q1/10	Q1/11	Change		Ambition 2015
Revenue (€ bn)					
Mobile Internet <sup>2</sup>	1.0	1.2	0.3	28%	≈10
Connected Home <sup>3</sup> Double & Triple play, Home Gateway and Communication Suite	1.5	1.6	0.0	2%	≈ 7
Online consumer services <sup>4</sup>	0.2	0.2	0.0	2%	2-3
T-Systems external revenue incl. Cloud Services	1.5	1.6	0.1	6%	≈ 8
Intelligent networks in Energy, Health, Media Distribution, Connected Car	-	-	-	-	≈1

<sup>1)</sup> Figures include T-Mobile US

Absolute and percentage change calculated on the basis of millions of € amounts

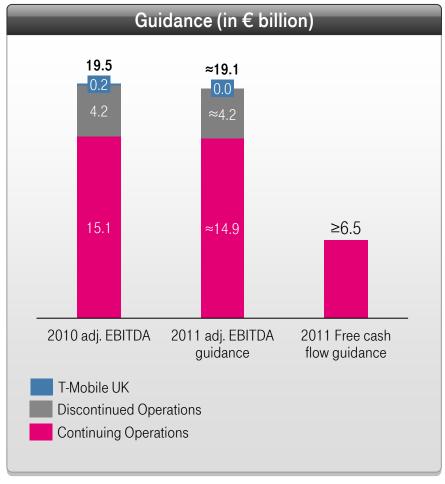


<sup>2)</sup> Q1/10 adj. for T-Mobile UK

<sup>3)</sup> Q1/10 figures adjusted for new reporting logic Germany 2011

<sup>4)</sup> Figures adjusted for discontinued cash card business

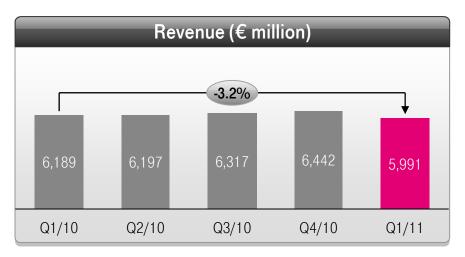
## Guidance excl. the US – 2011 guidance reiterated.

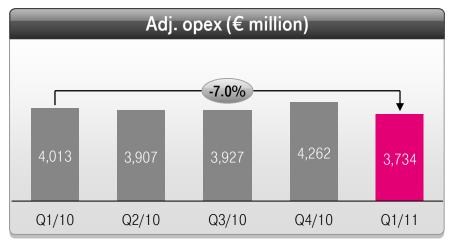


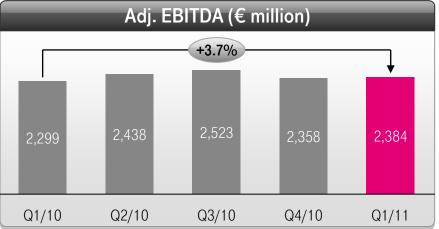
- Q1 2010 figures include €0.2 billion from the UK
- As a result of the sale of T-Mobile US guidance of "around 19.1 billion" split into:
  - Discontinued operation: US with stable EBITDA over FY 2010 of around US\$5.5 billion or around €4.2 billion based on F/X-rate of 1.33 (average rate of FY 2010)
  - Continuing operations: around €14.9 billion
- Free cash flow guidance unchanged at stable to slightly growing over FY 2010 of €6.5 billion
- Guidance assumes constant currency (average exchange rates of 2010). Free cash flow guidance not including €0.4 billion for PTC settlement)

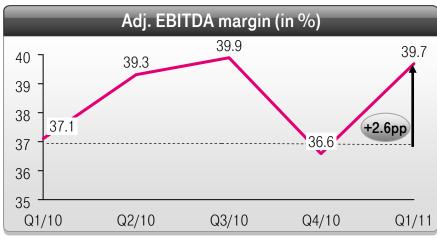


## Germany: strong profitability growth.



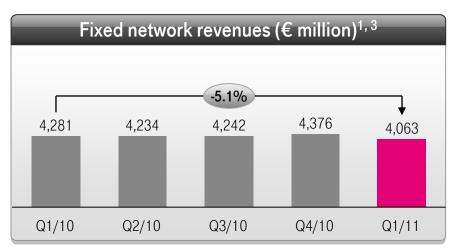


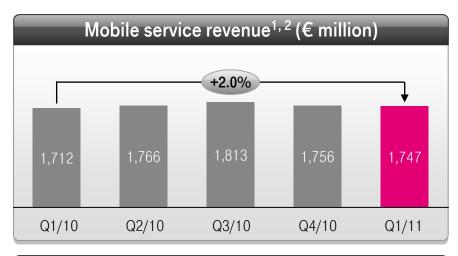


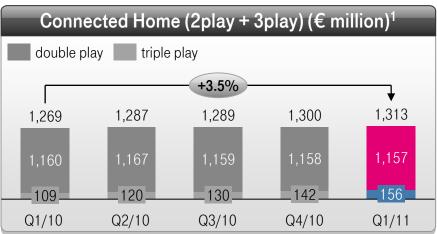


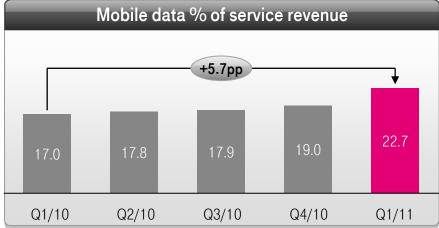


## Germany revenue: continued focus on data & TV opportunity.





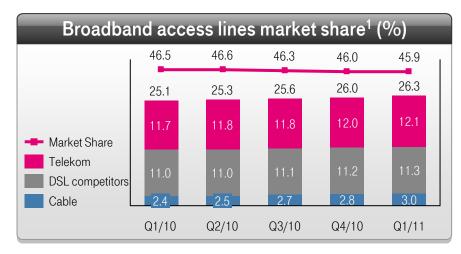




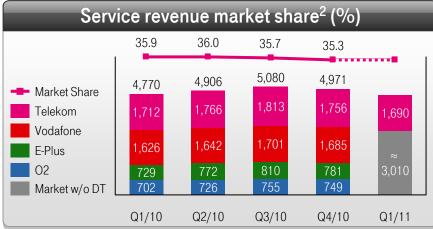


1) Since 1.1.2011 Total revenue and service revenue as well as derived KPIs are shown without country-internal revenues as Fixed Network and Mobile communications have been integrated. Prior-year figures are adjusted accordingly on a pro forma basis. 2) Adjusted for the reduction in MTR-rates (€57 million revenue) 3) "Fixed network" revenues includes revenues from Fixed network, Wholesale services, Online consumer services, Value-added services and Fixed network related others

## Germany: unique market position to target data market segment.



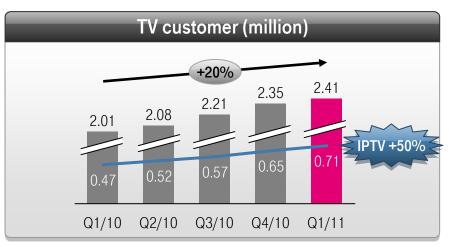
- Retail fiber-customers (VDSL) at 403k (+221k yoy)
- Solid IPTV growth continues with +40% (361k) Entertain customers yoy now at 1,257k
- Share of triple play customers increased approx. 3pp to 10.4% of broadband customer base
- Improved line losses of 339k (372k in Q1/10)

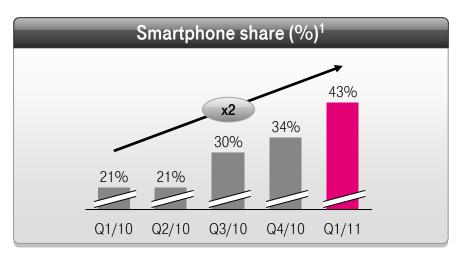


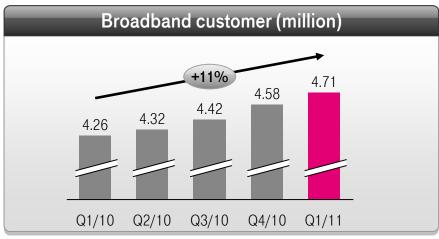
- Strong ramp up in mobile data revenues 384 million (+32% yoy), due to successful launch of new product portfolio.
   Approx 1.5 million customers signed a contract, with a double play share of more than 60%.
- 58% smartphone share of handsets sold in Q1/11 (+22pp yoy)
- Estimated total mobile market decline due to MTR cut
- MTR impact of 57 million on service revenues in Q1/11

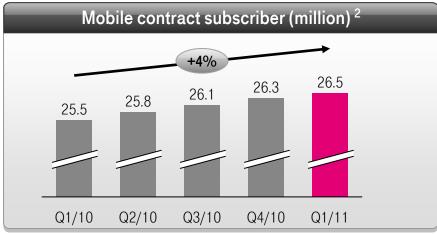


## Europe – ongoing sustainable growth for future profitability.



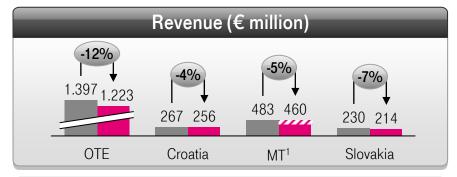




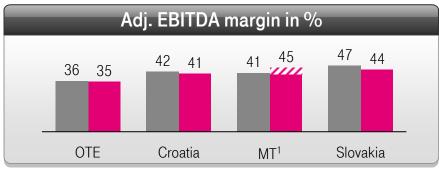




# Europe – integrated operations: strong profitability despite economic and regulatory headwind and austerity measures.







#### OTE:

- Despite challenging regulation no BB losses in Greece. TV subs. exceed 1mn within OTE group up to 1,1mn.
- Maintained margin in tough environment.

#### Croatia:

- IPTV +24% up to 310k and ADSL +12% up to 642k, overcompensating line losses (fixed -44k).
- Strong market invest in mobile iPhone sales more than doubled; decline in mobile revenue partly compensated by fixed network growth

#### MT:

- TV customers (Sat, Cable, IP) up 14% to 827k yoy in group.
- Revenue and EBITDA impacted by €20 million tax in Q1.

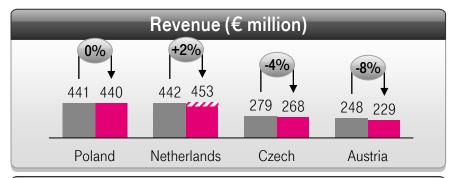
#### Slovakia:

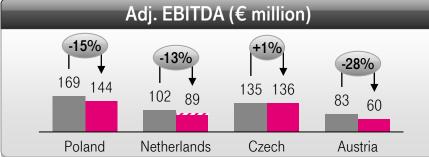
 TV customers almost doubled yoy: driven by Sat TV, IPTV customers increase of +25%.

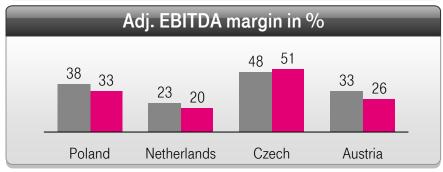




## Europe – mobile centric: front loading of market invest.







shaded area illustrates regulatory impact on TMNL: 35 million revenue and 7 million EBITDA

#### Poland:

- Revenue stable despite regulation.
- Attack via smart investment in high-value customers:
   Smartphone-share > 38% stronger data growth +26%

#### **Netherlands:**

- Decline in revenue fully from regulation (MTR -50%), but continued outperformance of incumbent
- Continued mobile data revenue growth of 37% through smart value-centric market invest
- Contract churn at stable 1.3% contract base up by 13%, outperforming incumbent

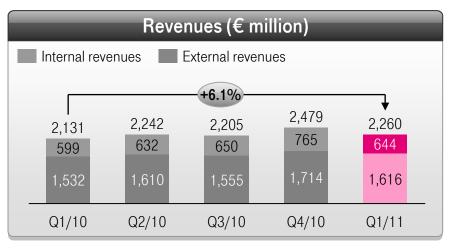
#### CZ:

- Impressive adj. EBITDA margin of 51%
- Adj. EBITDA excl. regulation +3%
- Contract churn at 0.5%, high number of retained customers (242k)

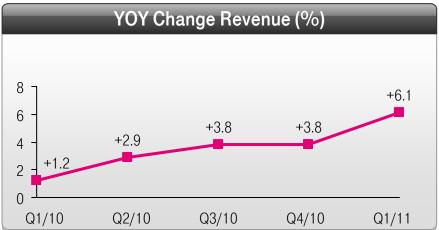
#### Austria:

- Higher net adds and contract churn below 1%
- 33% non-voice share of ARPU

## Systems Solutions: revenues up 6.1% in Q1/11.



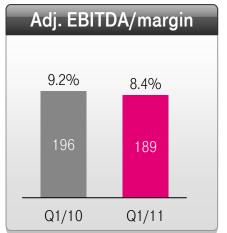
- Strong revenue increase yoy of +6.1 % up to €2,260mn
- External revenues up +5.5% to €1,616mn
- Strong order entry of €2,593mn due to deals such as
  - Everything Everywhere
  - Fraport
- Voltaris first significant smart metering deal

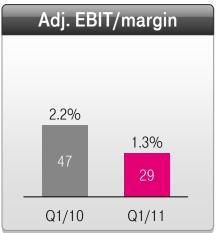




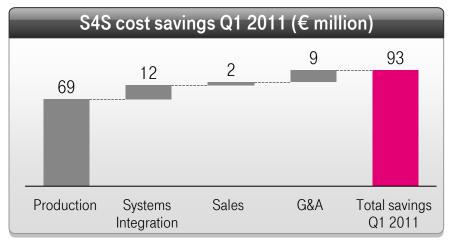


# Systems Solutions: Q1 margins impacted by higher transformation costs.





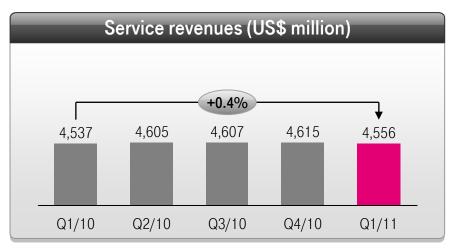
- Adj. EBITDA slightly down to €189mn with a margin of 8.4%
- Higher transformation costs for new contracts and to safeguard quality in deals
- Adj. EBIT margin in Q1/11 down to 1.3% from 2.2% in Q1/10
- Higher depreciation and amortization due to extended investments in 2010

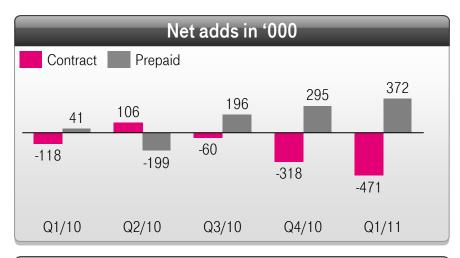


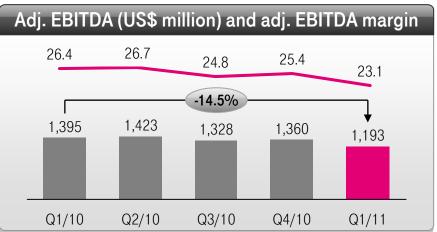
- 0.1 billion Save for Service contribution in Q1 2011
  - Improvements on global production setup, sourcing improvements, production platform optimization, reduction of freelancer costs
  - At Systems Integration focus on Next Generation products, test services and innovations as well as freelancer reduction and sourcing optimization
  - Optimization of Sales Operations and organizational setup for international growth
  - Internal optimization and standardization at G&A

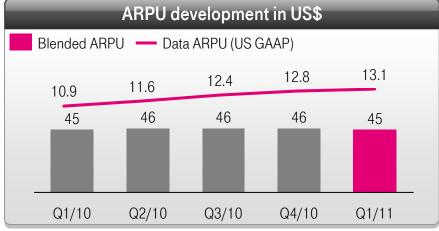


## US: continued revenue stabilization and strong data ARPU.



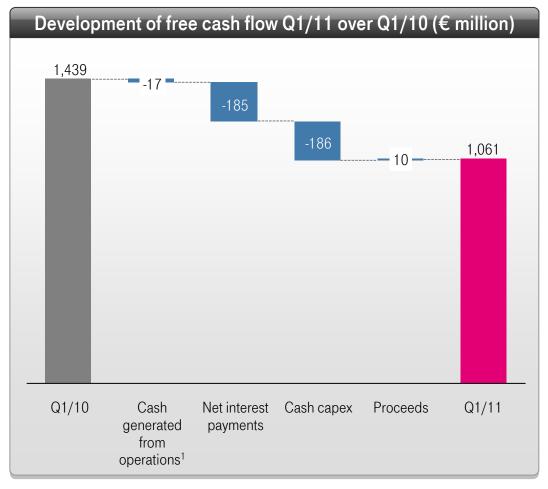








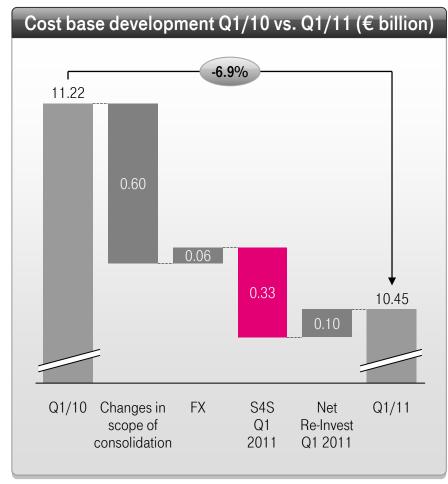
# Free cash flow: Full year guidance confirmed – Q1 impacted by different seasonality of interest payments and cash capex.



- Guidance of slightly growing to stable free cash flow over 2010 level of €6.5 billion confirmed
  - Cash flow generated from operations stable over last year (excl. €400 million for PTC settlement)
  - Higher level of interest payments and capex in Q1/11 will be balanced out in the upcoming quarters



### Q1 2011 Save for Service results.



Contribution by Business Unit (€ million)	Q1/2011 Realized		
Germany	134		
USA	52		
Europe	55		
Systems Solutions	93		
GHS	-		
DT Group	334		

- Savings realized in Q1 of €334 million results in run-rate total of €2.7 billion so far. 2010-12 target of €4.2 billion remains unchanged
- Net reduction of DT cost base by -6.9% (€0.7 billion) on corporate level, net OPEX savings in:
  - Germany €280 million
  - Europe €165 million (excl. UK)



## Ongoing solid balance sheet ratios and improved rating outlook.

in € billion	31/03/2011	31/12/2010	30/09/2010	30/06/10	31/03/10
Balance sheet total	123.2	127.8	127.8	132.8	130.8
Shareholders' equity	42.7	43.0	43.4	44.8	44.3
Net debt	41.8	42.3	43.7	46.3	40.4
Net debt/adj. EBITDA <sup>1</sup>	2.2	2.2	2.2	2.3	1.9
Gearing	1.0x	1.0x	1.0x	1.0x	0.9x
Equity ratio	34.6%	33.7%	33.9%	33.7%	33.9%

Comfort zone ratios	
2 - 2.5x Net debt/adj. EBITDA	
25 - 35% Equity ratio	
Gearing: 0.8 to 1.2	<b></b>
Liquidity reserve covers redemption of the next 24 months	$\bigcirc$

Current Rating					
Fitch:	BBB+	positive outlook			
Moody's:	Baa1	watch positive			
S&P:	BBB+	positive outlook 🕜			
R&I:	Α	stable outlook			

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1) Calculation based on adj. EBITDA of last four quarters

## Q&A - Please press "\*1" to ask a question.



René Obermann CEO



**Timotheus Höttges** CFO

For remaining questions please contact the IR department after the call.



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## Thank you for your attention!

