

# Q3/11 – Results Presentation. Deutsche Telekom.

November 10, 2011

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## Agenda. Deutsche Telekom Results Presentation.



René Obermann CEO



**Timotheus Höttges** CFO



## Q3 2011: Solid quarter – 75% of full year guidance achieved.

- Group revenue of €11.0 billion (-4.1%) and adj. EBITDA of €3.9 billion (-2.7%)
- FCF at €1.7 billion in Q3/11 well on track to achieve full year target
- Adj. net income increases 49% to €1.3 billion from €0.9 billion in Q3/10
- Save for service contribution of €1.5 billion in 9M.
- Germany: highest adj. EBITDA margin of 41.5% due to opex reductions of €0.3 billion in Q3 alone
  - Newly launched "Entertain" via satellite with 50k subscriptions in first month
  - 466k contract customer net adds in mobile
  - Mobile service revenue trend stabilization in Q3
  - No signs of meaningful SMS cannibalization via apps
  - Line losses in fixed improved by almost 40% year over year
- Europe: adj. EBITDA margin further improved to 35.8%
  - Greece with ongoing improvement in revenue and EBITDA trends
  - Strong increase in adj. EBITDA in the Netherlands (+24%)
  - Adj. EBITDA in the Czech Republic (-19%) impacted by regulation and one-off effect
- US: Q3 adj. EBITDA growth of 9.2%,
  - Adj. EBITDA margin at 27.8%
  - Net adds improved quarter over quarter in a challenging environment

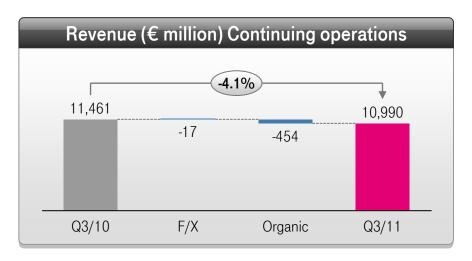


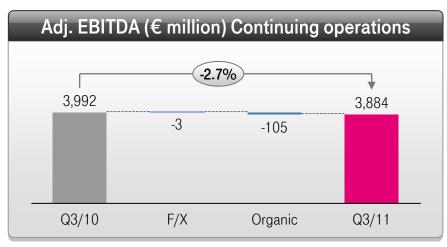
Full year 2011 Guidance re-iterated



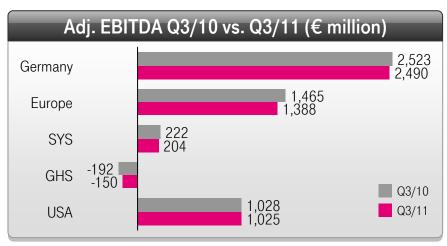
## Q3/11 Overview.

## Continuing and discontinued operations.









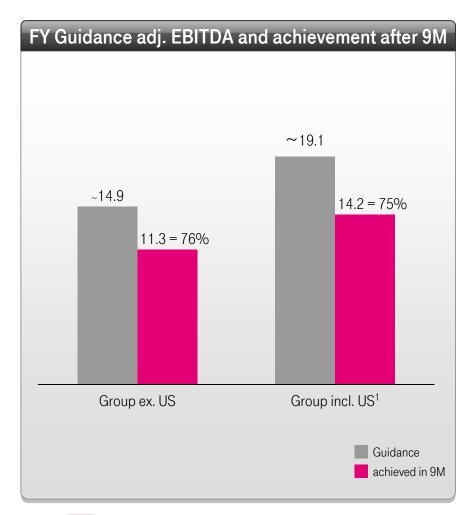


## Q3/11 Key financials.

(€ million)	Q3/10	Q3/11	change in %
Revenue from Continuing operations	11,461	10,990	-4.1%
<ul> <li>Revenue incl. the US</li> </ul>	15,601	14,670	-6.0%
Adj. EBITDA from Continuing operations	3,992	3,884	-2.7%
<ul> <li>Adj. EBITDA incl. the US</li> </ul>	5,021	4,907	-2.3%
Adj. net profit	867	1,291	48.9%
Net profit	933	1,069	14.6%
Adj. EPS (in €)	0.20	0.30	50.0%
EPS (in €)	0.22	0.25	13.6%
Free cash flow <sup>1</sup>	1,882	1,706	-9.4%
Cash capex <sup>1</sup>	2,036	2,114	3.8%



## 2011 guidance reiterated.

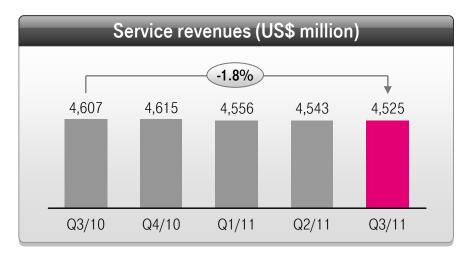


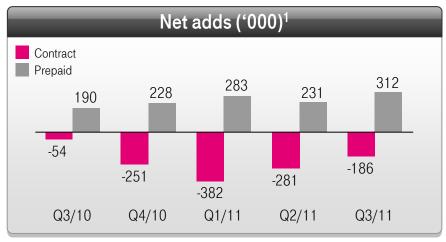
- As a result of the sale of T-Mobile US guidance of "around 19.1 billion" split into:
  - Discontinued operations: US with stable EBITDA over FY 2010 of around US\$5.5 billion or around €4.2 billion based on F/X-rate of 1.33 (average rate of FY 2010). In 9M €163 million lost in currency translation.
  - Continuing operations: around €14.9 billion
- Free cash flow guidance unchanged at stable to slightly growing over FY 2010 of €6.5 billion
- Guidance assumes constant currency (average exchange rates of 2010). Free cash flow guidance not including €0.4 billion for PTC settlement

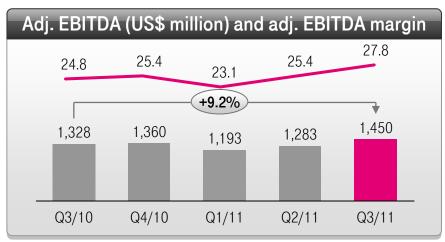
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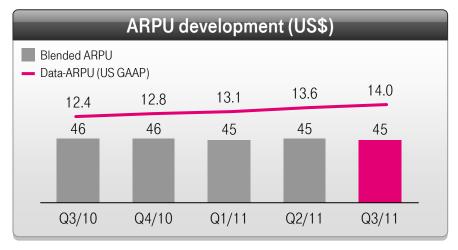
1) US-EBITDA translated at 1.33 guidance f/x

## US: cost discipline supports margin.



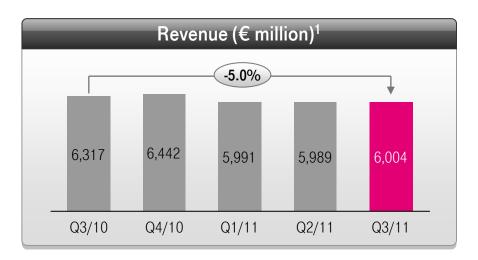


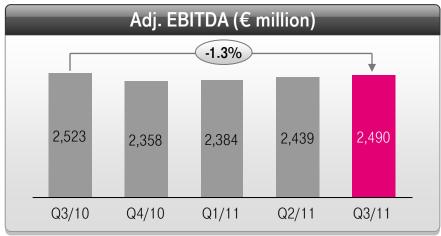


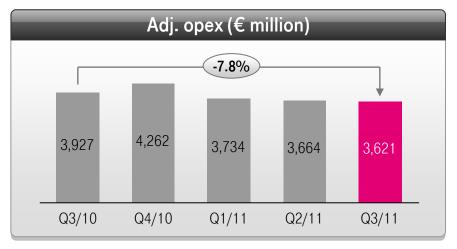


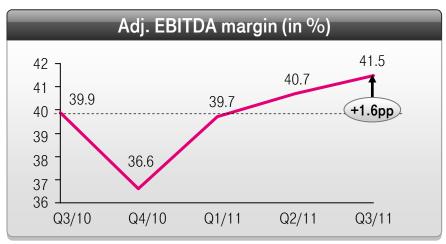


## Germany: strong cost discipline results in further improved EBITDA margin.



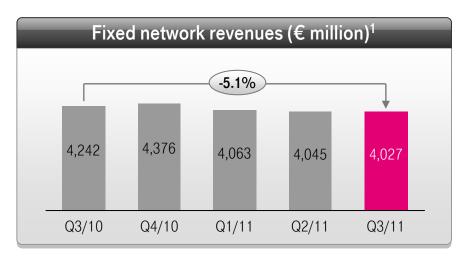


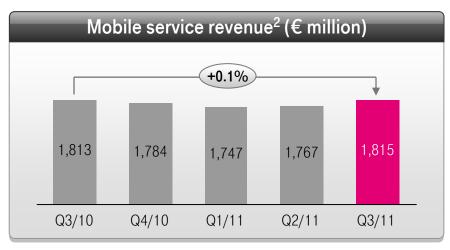


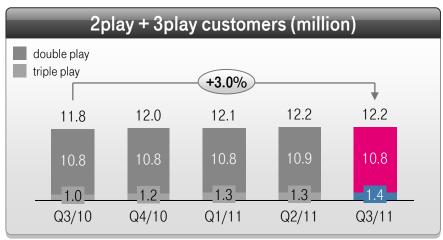


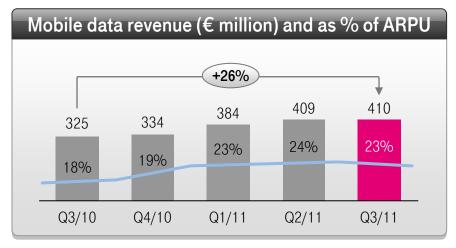
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## Germany revenue: continued focus on data & TV opportunity.





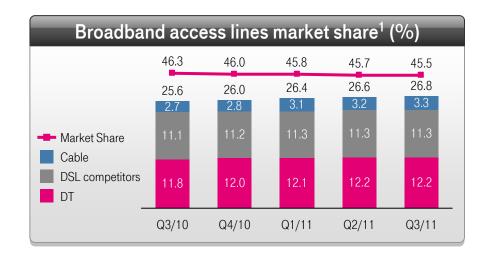




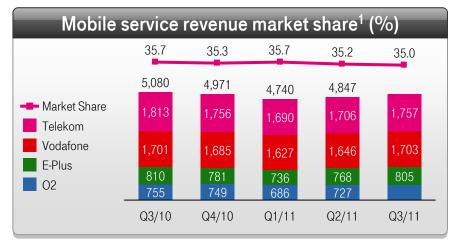
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<sup>1) &</sup>quot;Fixed network" revenues includes revenues from Fixed network, Wholesale services, Online consumer services, Value-added services and Fixed network related others 2) Adjusted for the reduction in MTR-rates (Q3 = €58 million revenue)

### Germany: #1 in broadband and mobile service revenue.



- 52% of the domestic fixed customer base of 23.7million are broadband customers
- Line losses almost 40% below last year: 323k (525k in Q3/10)
- Solid IPTV growth continues with +32% (333k) Entertain customers now at 1,375k supported by new SAT offer.
- Retail fiber-customers (VDSL) growth to 520k (+242k yoy)

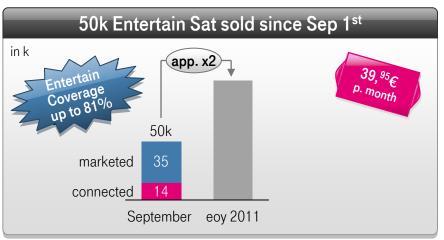


- Strong ramp up in mobile data revenues: €410 million (+26% yoy), due to successful launch of new product portfolio
- Mobile contract net adds of 466k as announced with strong emphasis on service provider and value segment
- stable contract churn of 1.1%, ongoing best in class
- 64% smartphone share of handsets sold in Q3/11 (+11pp yoy)
- iPhone sales: 221k impacted by launch of 4S in October

## Germany: initiatives in mobile and fixed with strong achievements.



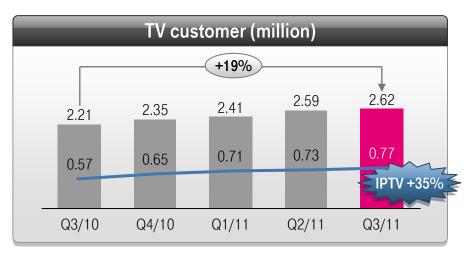


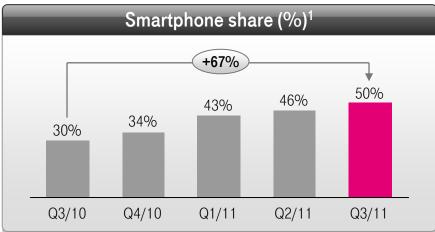


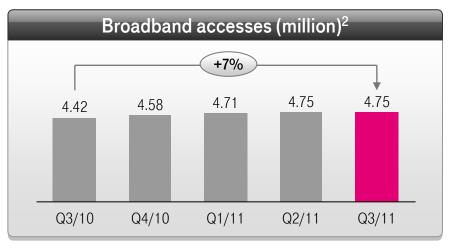
- "Special Call&Surf Mobil" promotion successfully targeted Value segment. More than 70% of intake are new customers.
- As promised new customer segments addressed via Service Provider
- Entertain SAT combined with VDSL push as new running horse for TV success story

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## Europe – growth in key market KPIs.



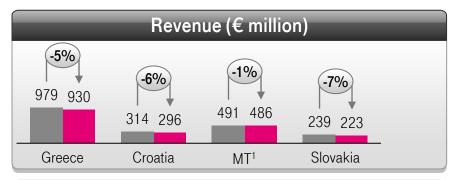


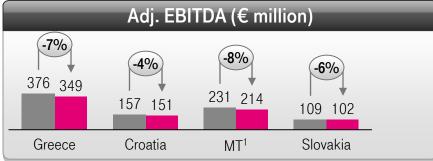


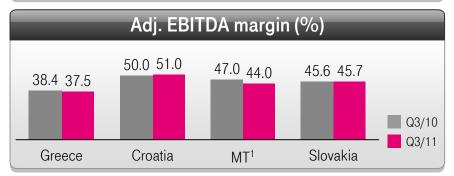


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## Europe – integrated markets: focus on robust margins in difficult environment.







#### Greece:

- Financials show signs of progress: both revenue and adj.
   EBITDA trends improved compared to Q1 and Q2
- Recent agreement with unions on working hours and wage reduction will result in €160 million cost reductions in next three years
- Leadership in mobile safeguarded with 42k contract and 98k prepay net adds in Q3

#### Croatia:

- Underlying revenue decline 1.6%. Underlying adj. EBITDA decline 0.6%
- Growth in IPTV (+19.9%) and broadband (+7.7%) partially compensate line losses. Smartphone share doubled to 35%

#### MT (Hungary and others):

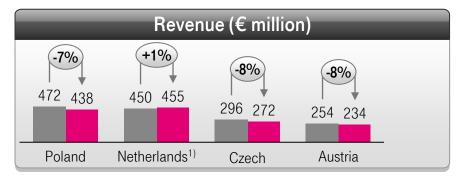
- Underlying revenue -2.2%. Underlying adj. EBITDA -9.1%
- Growth in IPTV +68% (Hungary +85.4%)

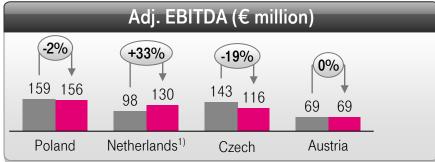
#### Slovakia:

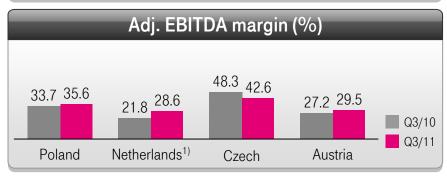
- Underlying revenue decline of 5.9%. Underlying adj. EBITDA -6.4%
- IPTV +16,9%. Smartphone share at 46% in Q3



## Europe – mobile centric: focus on profitability.







#### Poland:

- Underlying revenue -1.1%. Adj. EBITDA underlying +5%
- Rebranding with positive impact on contract net adds

#### Netherlands:

- Underlying revenue +1.1% and adj. EBITDA +32.7%.
   EBITDA improvement predominantly due to iPhone driven expenses in Q3/10.
- Smartphone sales increased again: now 62% of devices in Q3. Contract net adds 53k. SMS revenues increased by 12% with majority of traffic within bundles

#### CZ:

- Decline in revenue due to regulation and competition driven price decreases
- Adj. EBITDA declining due to revenue shortfall and bankruptcy of a service provider

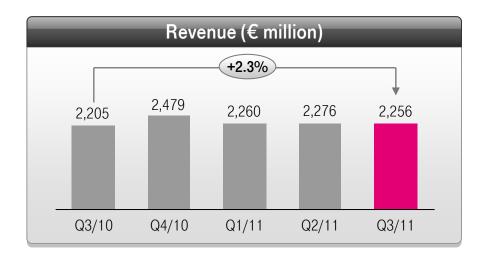
#### Austria:

- Revenue impacted by regulation and competition
- Revenue decline fully compensated by opex savings
- Solid contract (16k) and prepay (40k) net adds

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1) Q3/11 adjusted for regulatory impact

## Systems Solutions: revenue growth of 2.3% in Q3/11.



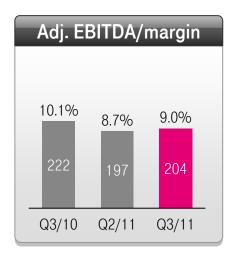
- Revenue increase yoy of +2.3% up to €2,256 million
- External revenues up +2.1% to €1,587 million
- Strong order entry vs. Q3/10 of €1,926 million due to renewals and additional business in customer base (e.g. Daimler)







## Systems Solutions: Save for Service cost savings.





- Adj. EBITDA at €204 million with a margin of 9.0%
- Adj. EBIT margin in Q3/11 down to 2.4% from 3.3% in Q3/10
- Ongoing impact of higher opex related to big deal execution and quality assurance
- Both EBITDA and EBIT margin improved quarter on quarter
- Capex reduced by €65 million in order to protect cash flow



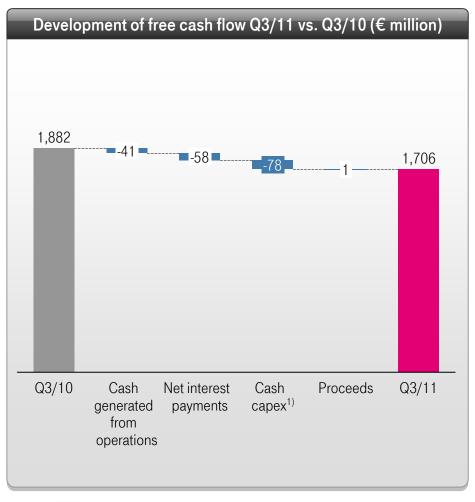
Besides quality assurance focus remains on S4S program to improve overall efficiency:

- standardized tools & processes within Sales
- Improvements on global production setup: sourcing, platforms, standardization
- Further sourcing optimization at Systems Integration
- G&A: general cost reduction

In total €0.5 billion S4S contribution in Q1-Q3/11



## Free cash flow: full year guidance confirmed.

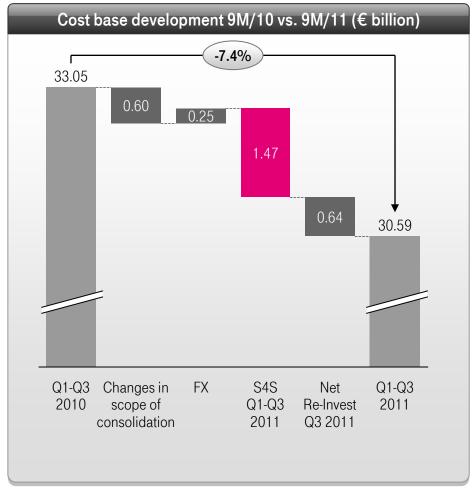


- Guidance for cash flow confirmed
  - Q3 cash flow impacted by higher capex, esp. in Germany, and interest payments
  - We expect reversal of capex trends in Q4 which will support free cash flow generation



1) Adj. for €63 million of spectrum invest

### Q3 2011 Save for Service: 3.9 billion out of 4.2 achieved.



Contribution by Business Unit (€ million)	Q1-Q3/2011 Realized		
Germany	424		
USA	287		
Europe	247		
Systems Solutions	476		
GHS	34		
DT Group	1.468		

- Total run rate of S4S program now at €3.9 billion of €4.2 to be achieved 2010 to 2012
- Net reduction of DT cost base by -7.4% (€2.46 billion) on corporate level driven by S4S, deconsolidation of UK and reduction of Mobile Termination Rates.
- Contribution to net cost reduction
  - Germany €0.8 billion
  - USA € 0.8 billion
  - Europe €1.1 billion (incl. €0.6 billion UK deconsolidation)

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## Ongoing solid balance sheet ratios and improved rating outlook.

in € billion	30/09/2011	30/06/2011	31/03/2011	31/12/2010	30/09/2010
Balance sheet total	124.6	123.1	123.2	127.8	127.8
Shareholders' equity	40.7	39.3	42.7	43.0	43.4
Net debt	43.4	43.3	41.8	42.3	43.7
Net debt/adj. EBITDA <sup>1</sup>	2.3	2.3	2.2	2.2	2.2
Gearing	1.1x	1.1x	1.0x	1.0x	1.0x
Equity ratio	32.7%	31.9%	34.6%	33.7%	34.0%

Comfort zone ratios		Current Rating				
2 - 2.5x Net debt/adj. EBITDA		Fitch:	BBB+	positive outlook		
25 - 35% Equity ratio		Moody'	s: <b>Baa1</b>	watch positive		
Gearing: 0.8 to 1.2		S&P:	BBB+	positive outlook		
Liquidity reserve covers redemption of the next 24 months		R&I:	Α	stable outlook		



## Q&A - Please press "\*1" to ask a question.



René Obermann CEO



**Timotheus Höttges** CFO



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For remaining questions please contact the IR department after the call.



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## Thank you for your attention!

