

# Q1/11 – Results Presentation. Deutsche Telekom.

May 6, 2011

Life's for Sharing



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# Agenda.

## Deutsche Telekom Results Presentation.



**René Obermann**  
CEO



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CFO

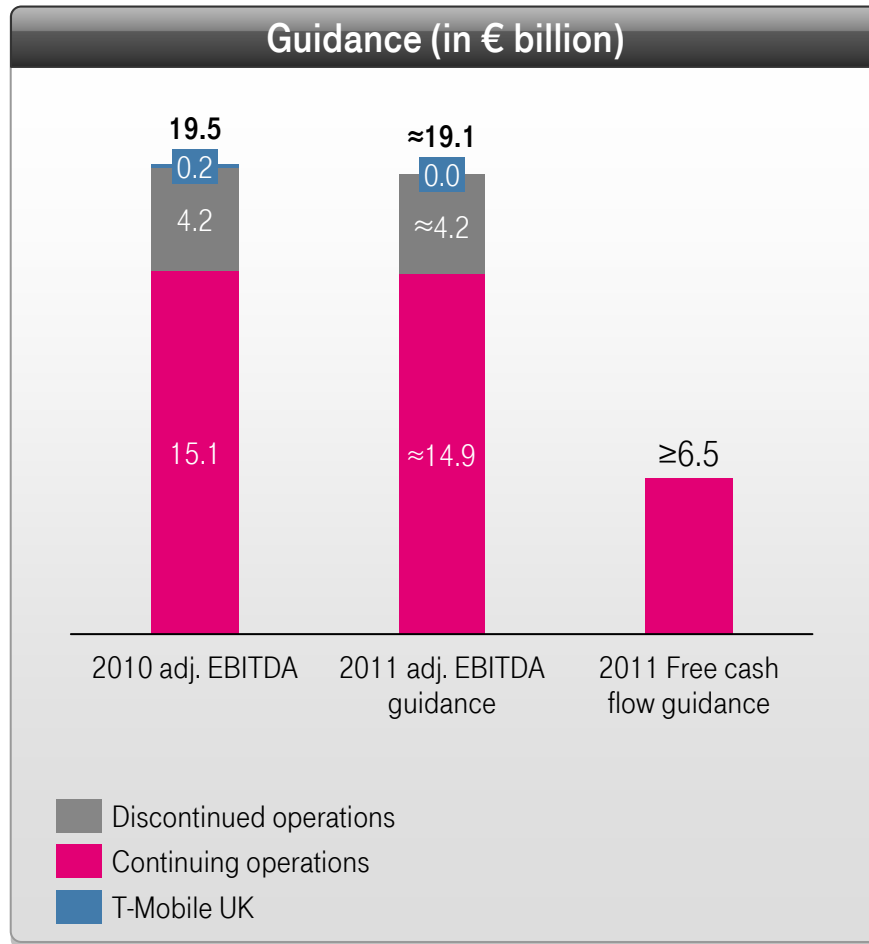


# Q1 2011 Highlights.

- Structural solution for US business found, regulatory process started
  - Germany with 4<sup>th</sup> consecutive quarter of adj. EBITDA growth. Good momentum in key customer KPIs maintained in mobile and fixed
  - Systems Solutions with strong revenue growth and almost stable EBITDA compared to last year. Order entry up more than 20%
  - Ongoing cost-cutting execution. Save for Service contribution of €0.3 billion in Q1. Net cost reduction of €0.4 billion in Germany and Europe
  - Purchasing JV with France Télécom expected to further improve efficiency
  - Excl. UK, group revenue (-3.0%) and adj. EBITDA (-5.0%) impacted by challenging operational trends in the US and higher market invest and ongoing difficult economic environment in Europe
  - Free cash flow of €1.1 billion in Q1 2011 compared to €1.4 billion in Q1 2010 reflecting different seasonality of interest and capex payments
  - Adj. net income of €0.7 billion compared to €0.9 billion in Q1 2010 impacted by decline in EBITDA
- ⇒ Full year 2011 guidance re-iterated



# Guidance excl. the US – 2011 guidance reiterated.

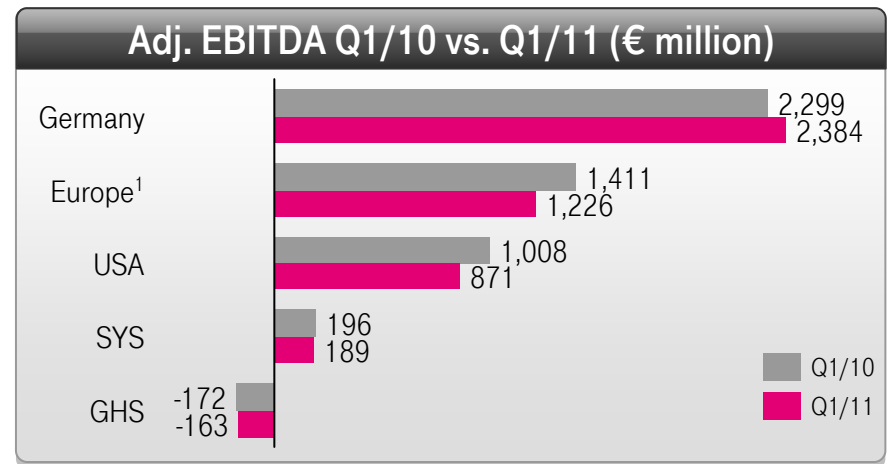
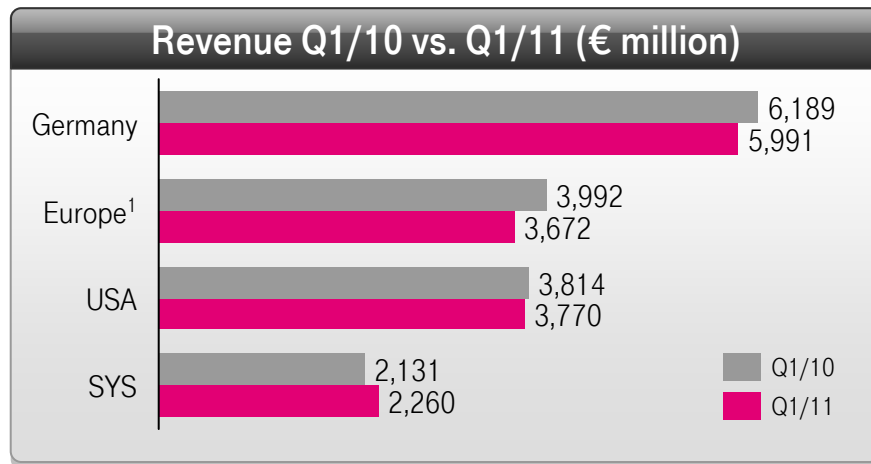
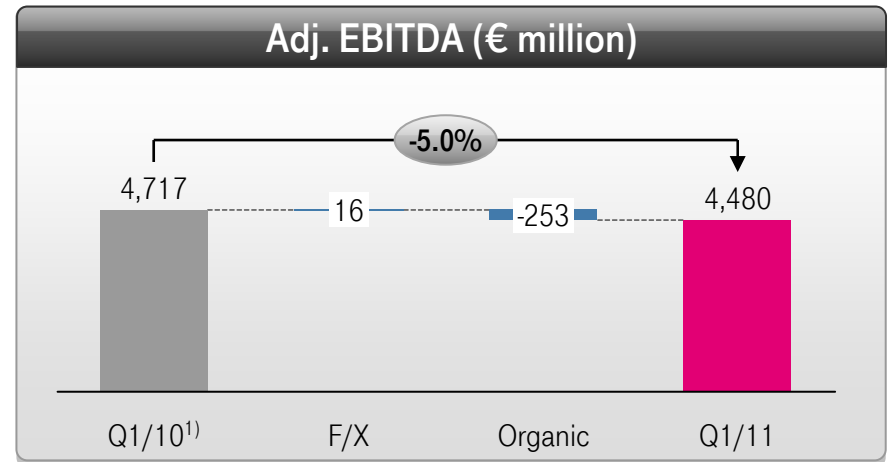
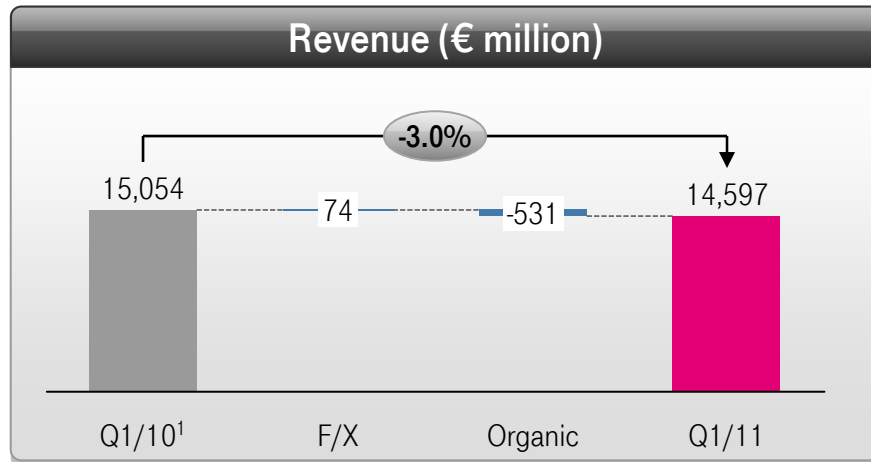


- Q1 2010 figures include €0.2 billion from the UK
- As a result of the sale of T-Mobile US guidance of “around €19.1 billion” split into:
  - Discontinued operation: US with stable EBITDA over FY 2010 of around US\$5.5 billion or around €4.2 billion based on F/X-rate of 1.33 (average rate of FY 2010)
  - Continuing operations: around €14.9 billion
- Free cash flow guidance unchanged at stable to slightly growing over FY 2010 of €6.5 billion
- Guidance assumes constant currency (average exchange rates of 2010). Free cash flow guidance not including €0.4 billion for PTC settlement



# Q1/11 Overview.

## Continuing and discontinued operations.



# Q1/11 Key financials.

| in € million                 | Q1/10<br>reported | Q1/11<br>reported | change in<br>% | Q1/10<br>ex. UK | Q1/11<br>ex. UK | change in<br>% |
|------------------------------|-------------------|-------------------|----------------|-----------------|-----------------|----------------|
| Revenue                      | 15,812            | 14,597            | -7.7%          | 15,054          | 14,597          | -3.0%          |
| ▪ from continuing operations | 12,002            | 10,830            | -9.8%          | 11,244          | 10,830          | -3.7%          |
| Adj. EBITDA                  | 4,890             | 4,480             | -8.4%          | 4,717           | 4,480           | -5.0%          |
| ▪ from continuing operations | 3,882             | 3,609             | -7.0%          | 3,709           | 3,609           | -2.7%          |
| Adj. net profit              | 891               | 701               | -21.3%         | 966             | 701             | -27.4%         |
| Net profit (loss)            | 767               | 480               | -37.4%         | 847             | 480             | -43.3%         |
| Adj. EPS (in €)              | 0.21              | 0.16              | -23.8%         | 0.22            | 0.16            | -25.9%         |
| EPS (in €)                   | 0.18              | 0.11              | -38.9%         | 0.20            | 0.11            | -45.0%         |
| Free cash flow <sup>1</sup>  | 1,439             | 1,061             | -26.3%         | 1,432           | 1,061           | -25.9%         |
| Cash capex                   | 1,934             | 2,120             | 9.6%           | 1,873           | 2,120           | 13.2%          |



# Strategy update: growth areas.

| Deutsche Telekom growth areas <sup>1</sup>                                                      | Q1/10 | Q1/11 | Change <sup>2</sup> |     | Ambition 2015 |
|-------------------------------------------------------------------------------------------------|-------|-------|---------------------|-----|---------------|
| Revenue (€ bn)                                                                                  |       |       |                     |     |               |
| <b>Mobile Internet<sup>3</sup></b>                                                              | 1.0   | 1.2   | 0.3                 | 28% | ≈ 10          |
| <b>Connected Home<sup>4</sup></b><br>Double & triple play, Home Gateway and Communication Suite | 1.5   | 1.6   | 0.0                 | 2%  | ≈ 7           |
| <b>Online consumer services<sup>5</sup></b>                                                     | 0.2   | 0.2   | 0.0                 | 2%  | 2 - 3         |
| <b>T-Systems external revenue</b><br>incl. Cloud Services                                       | 1.5   | 1.6   | 0.1                 | 6%  | ≈ 8           |
| <b>Intelligent networks</b><br>in Energy, Health, Media Distribution, Connected Car             | -     | -     | -                   | -   | ≈ 1           |

1) Figures include T-Mobile US

2) Percentage change based on exact figures

3) Q1/10 figures adjusted for T-Mobile UK

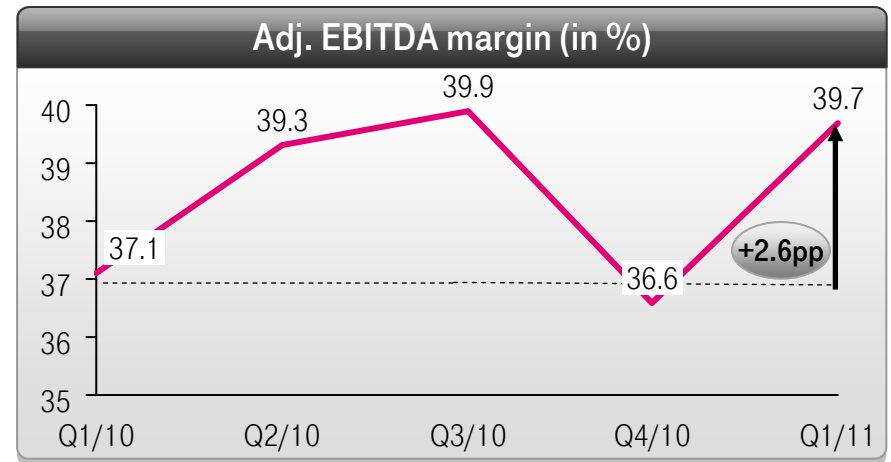
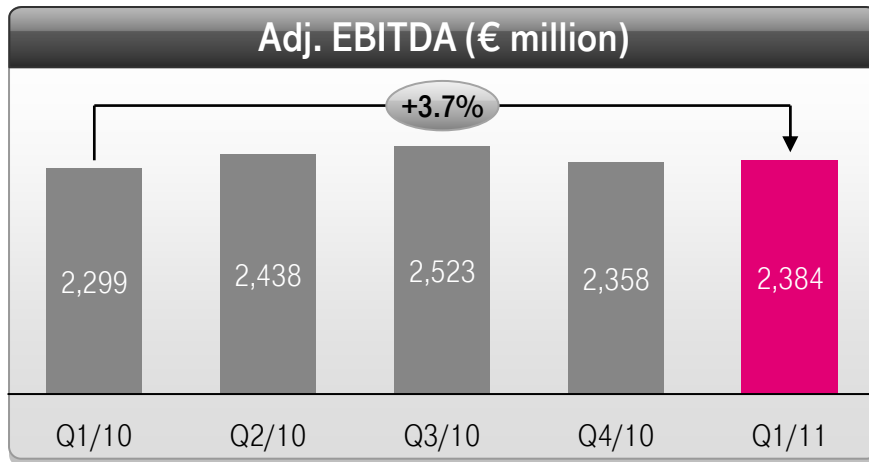
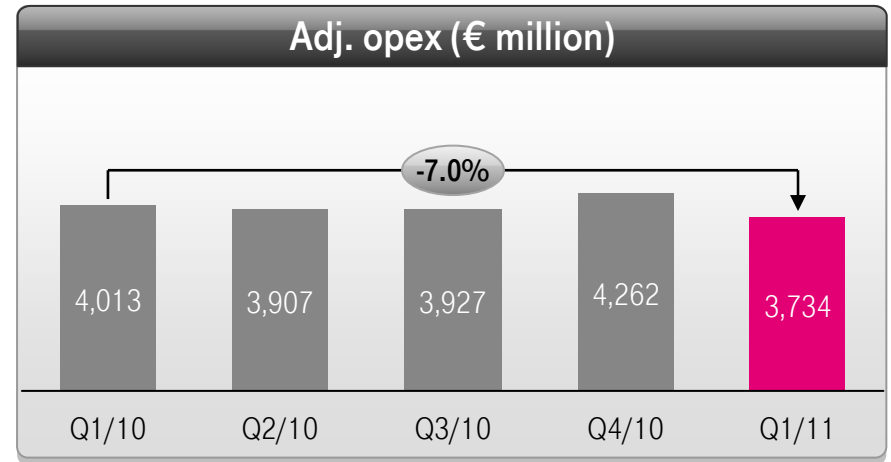
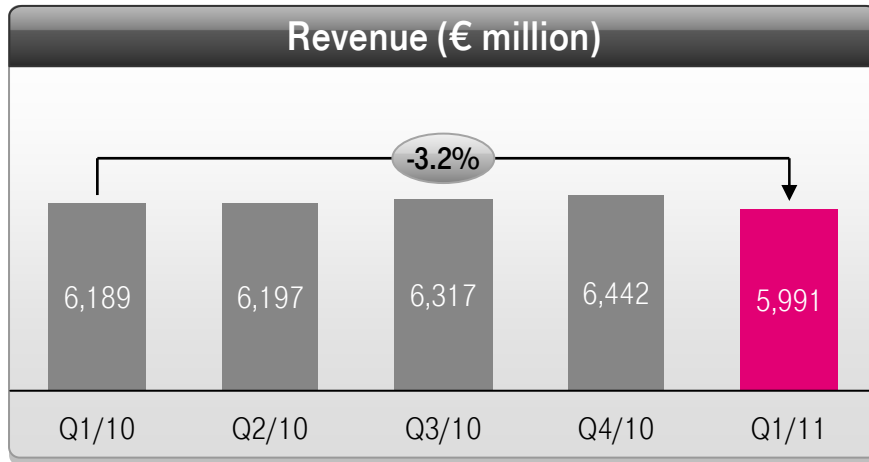
4) Q1/10 figures adjusted for new reporting logic Germany 2011

5) Figures adjusted for discontinued cash card business

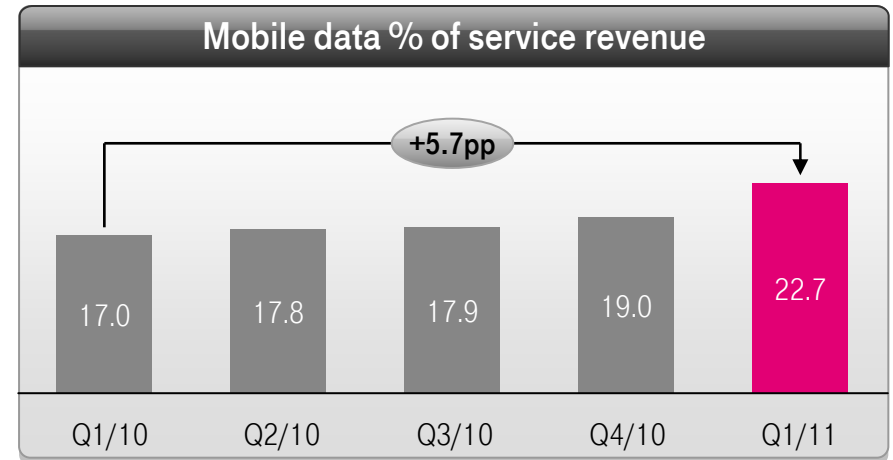
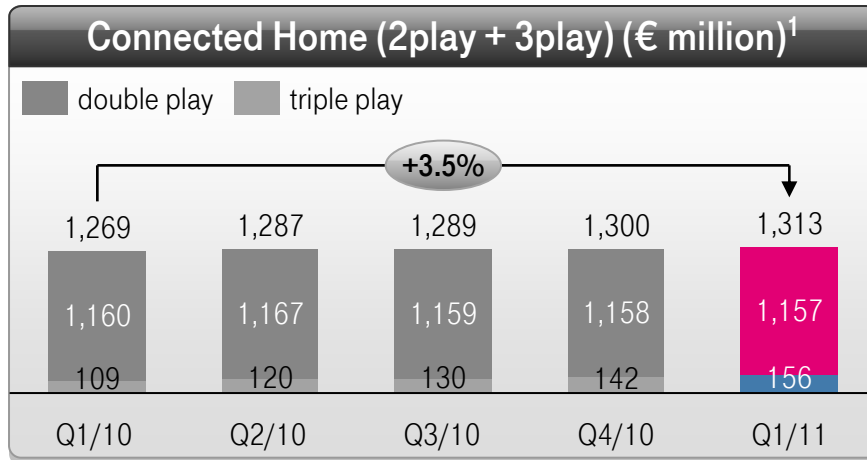
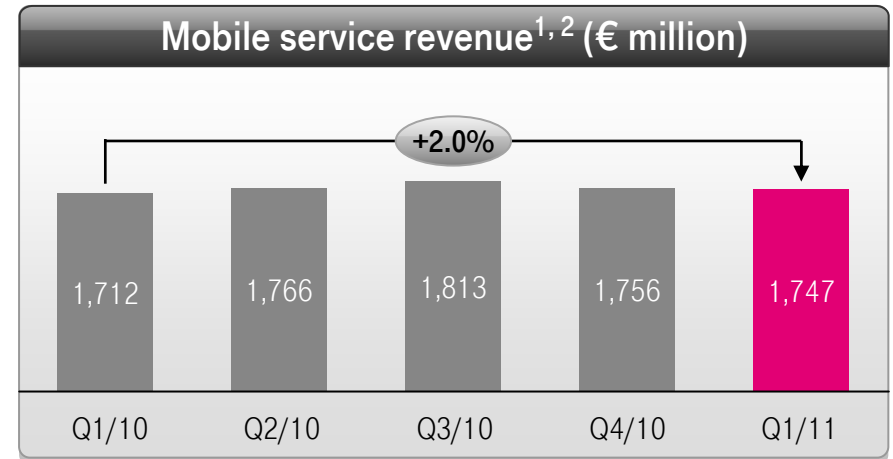
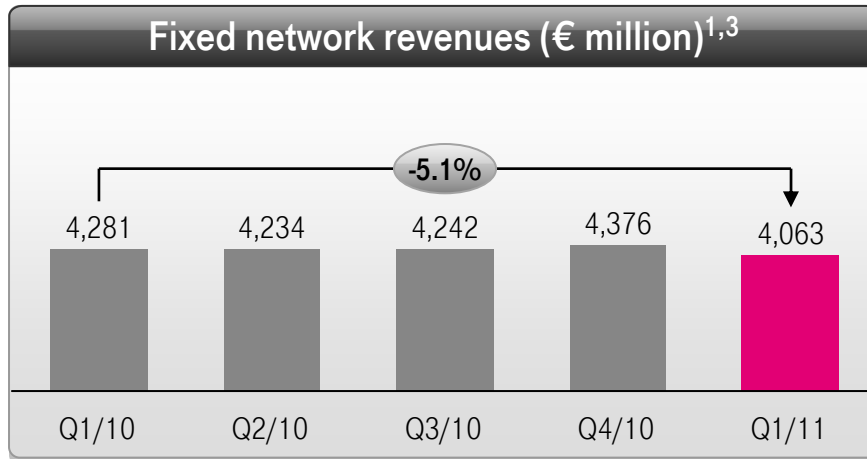




# Germany: strong profitability growth.



# Germany revenue: continued focus on data & TV opportunity.

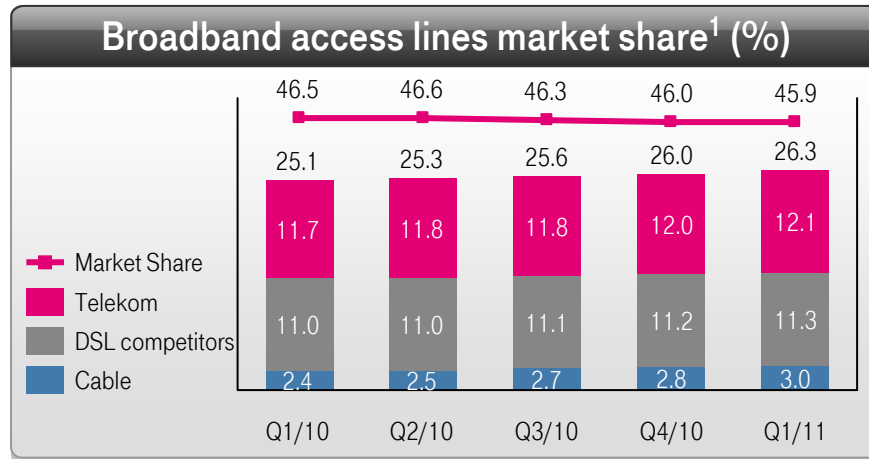


1) Since 1.1.2011 total revenue and service revenue as well as derived KPIs are shown without country-internal revenues as fixed network and mobile communications have been integrated. Prior-year figures are adjusted accordingly on a pro forma basis.

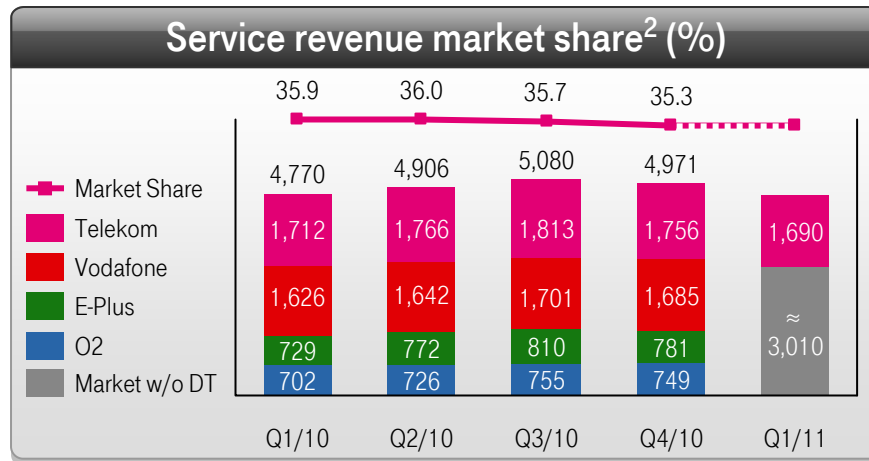
2) Adjusted for the reduction in MTR-rates (€57 million revenue)

3) "Fixed network" revenues includes revenues from fixed network, wholesale services, online consumer services, value-added services and fixed network-related others

# Germany: unique market position to target data market segment.



- Retail fiber customers (VDSL) at 403k (+221k yoy)
- Solid IPTV growth continues with +40% (361k) Entertain customers yoy now at 1,257k
- Share of triple play customers increased approx. 3pp to 10.4% of broadband customer base
- Improved line losses of 339k (372k in Q1/10)



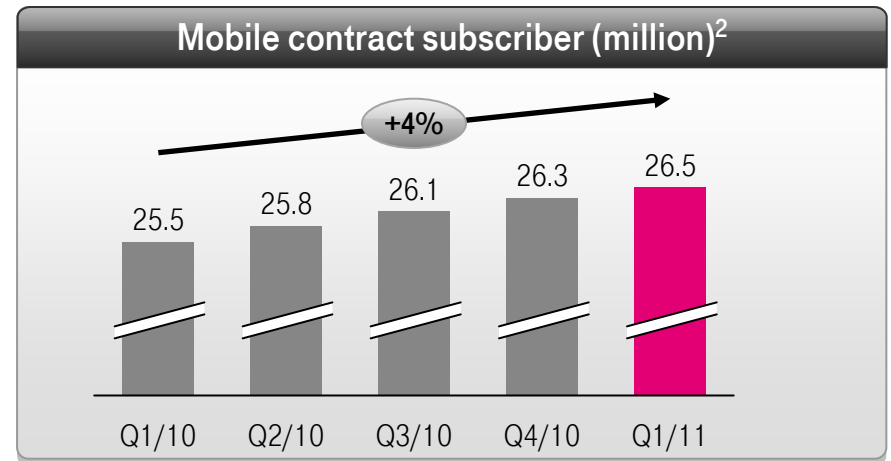
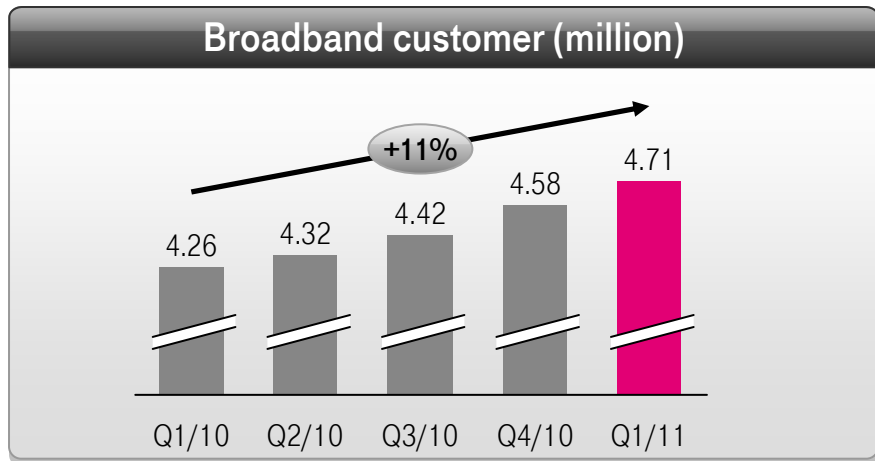
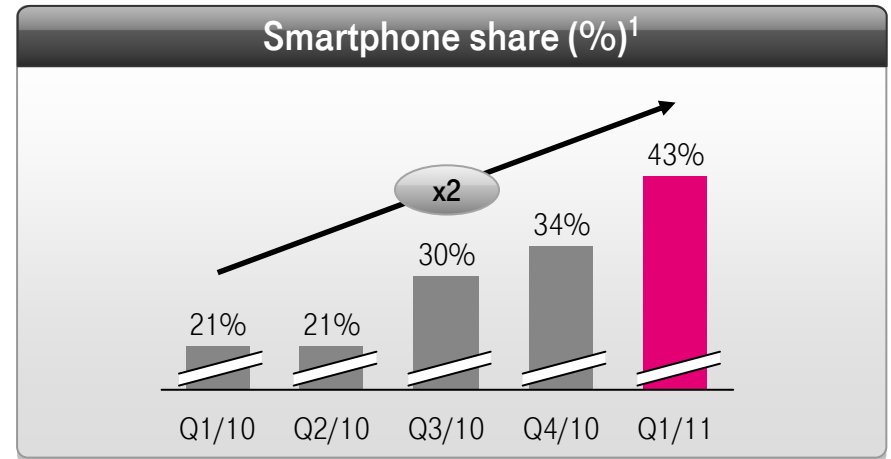
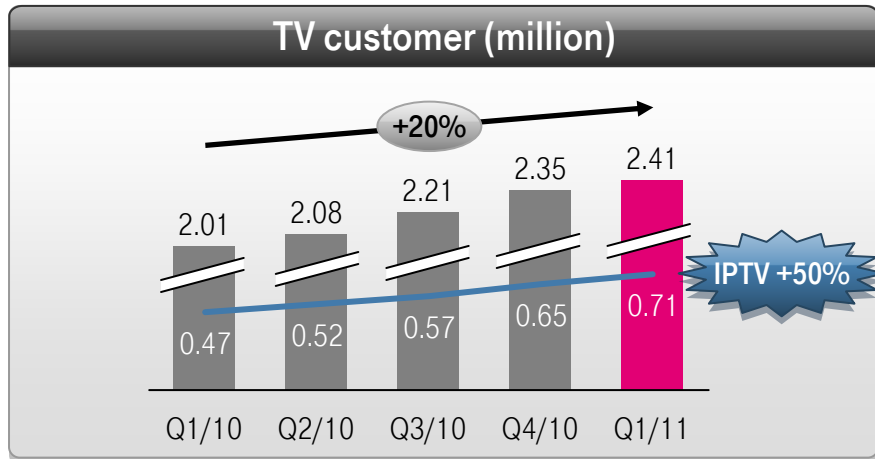
- Strong ramp up in mobile data revenues: €384 million (+32% yoy), due to successful launch of new product portfolio. Approx 1.5 million customers signed a contract, with a double play share of more than 60%
- 58% smartphone share of handsets sold in Q1/11 (+22pp yoy)
- Estimated total mobile market decline due to MTR cut
- MTR impact of €57 million on service revenues in Q1/11



1) Company estimates: Q1/10 and Q2/10 adjusted by one-time item wholesale. Rounded figures. Incl. reseller (competitor resale and resale)

2) Q1/2011 company estimates

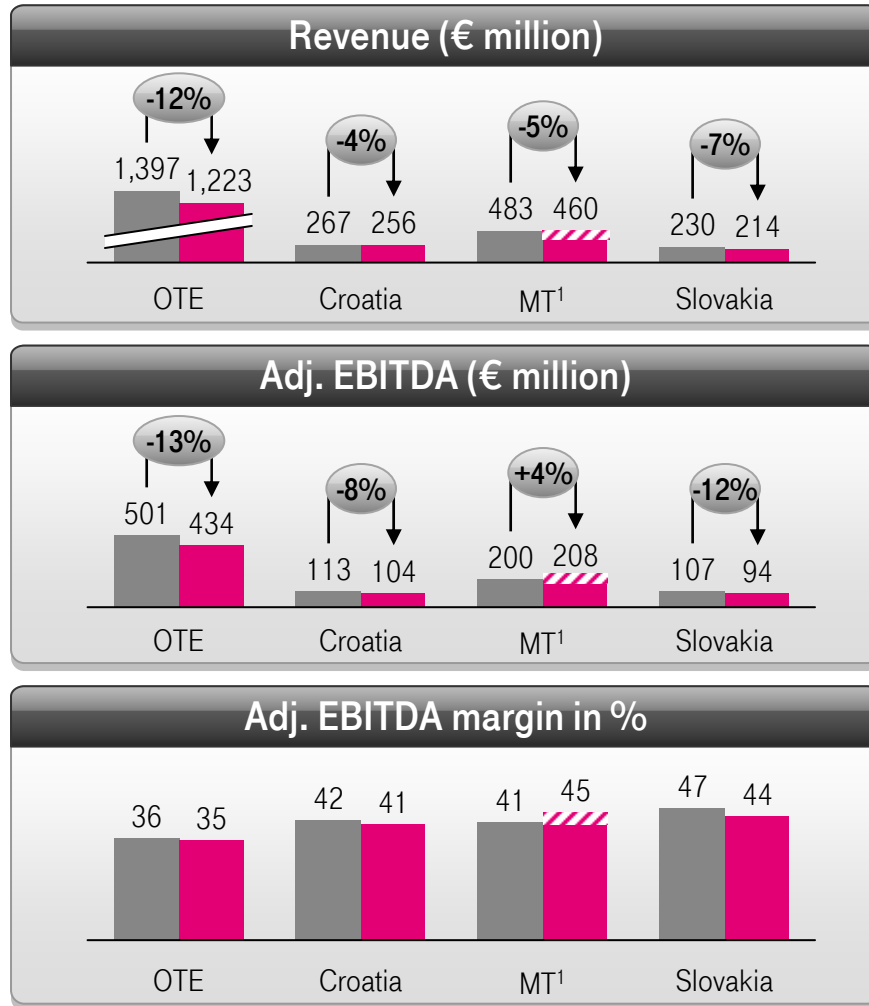
# Europe – ongoing sustainable growth for future profitability.



1) Percentage of smartphones in dispatched devices (excl. OTE, Macedonia, and Montenegro)

2) Incl. 429k customers shifted to T-Systems in Hungary as of 1.1.2011

# Europe – integrated operations: strong profitability despite economic and regulatory headwind and austerity measures.



## OTE:

- Despite challenging regulation no BB losses in Greece. TV subs. exceed 1 million within OTE group up to 1.1 million
- Maintained margin in tough environment

## Croatia:

- IPTV +24% up to 310k and ADSL +12% up to 642k, overcompensating line losses (fixed -44k).
- Strong market invest in mobile – iPhone sales more than doubled; decline in mobile revenue partly compensated by fixed network growth

## MT:

- TV customers (Sat, Cable, IP) up 14% to 827k yoy in group
- Revenue and EBITDA impacted by €20 million tax in Q1

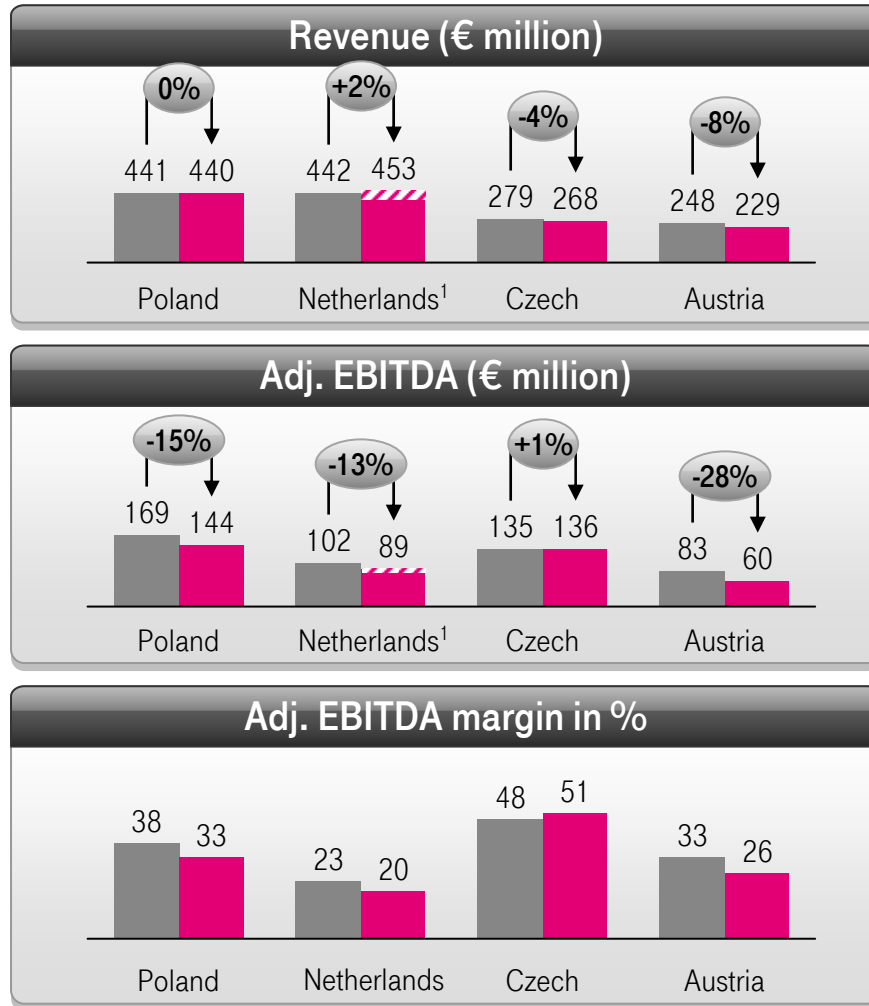
## Slovakia:

- TV customers almost doubled yoy: driven by Sat TV, IPTV customers increase of +25%

■ Q1/10 ■ Q1/11



# Europe – mobile centric: front loading of market invest.



## Poland:

- Revenue stable despite regulation.
- Attack via smart investment in high-value customers: Smartphone share > 38% – stronger data growth +26%

## Netherlands:

- Decline in revenue fully from regulation (MTR -50%), but continued outperformance of incumbent
- Continued mobile data revenue growth of 37% through smart value-centric market invest
- Contract churn at stable 1.3% – contract base up by 13%, outperforming incumbent

## CZ:

- Impressive adj. EBITDA margin of 51%
- Adj. EBITDA excl. regulation +3%
- Contract churn at 0.5%, high number of retained customers (242k)

## Austria:

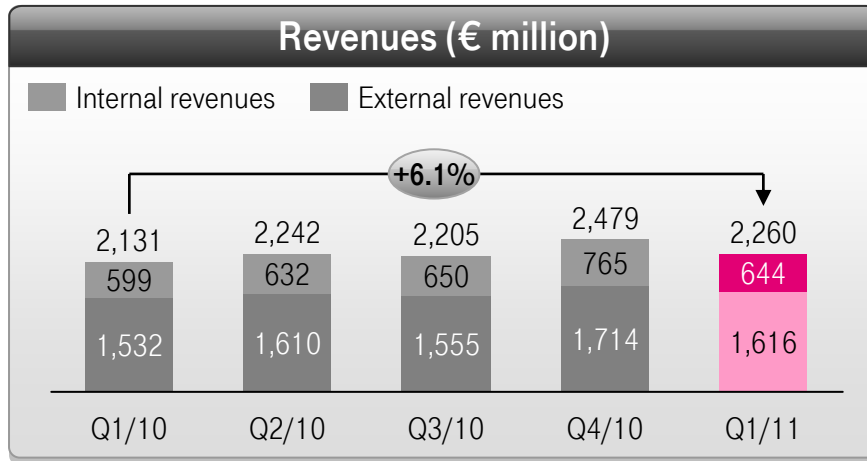
- Higher net adds and contract churn below 1%
- 33% non-voice share of ARPU

■ Q1/10 ■ Q1/11

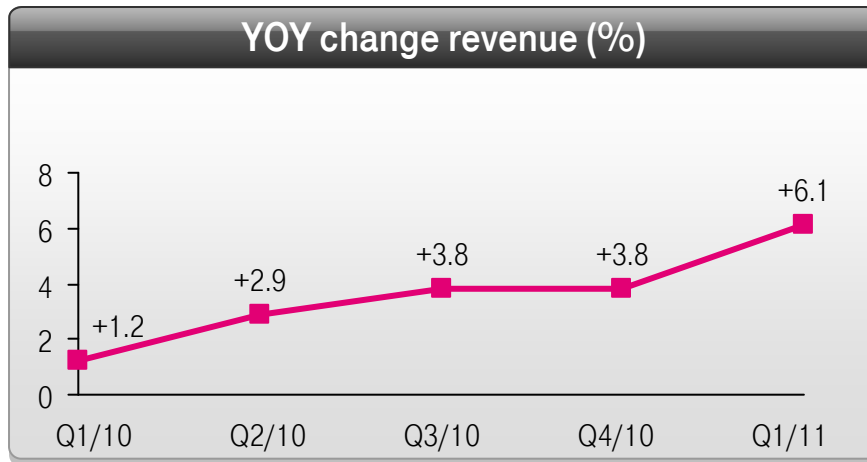


1) Shaded area illustrates regulatory impact on TMNL: €35 million revenue and €7 million EBITDA

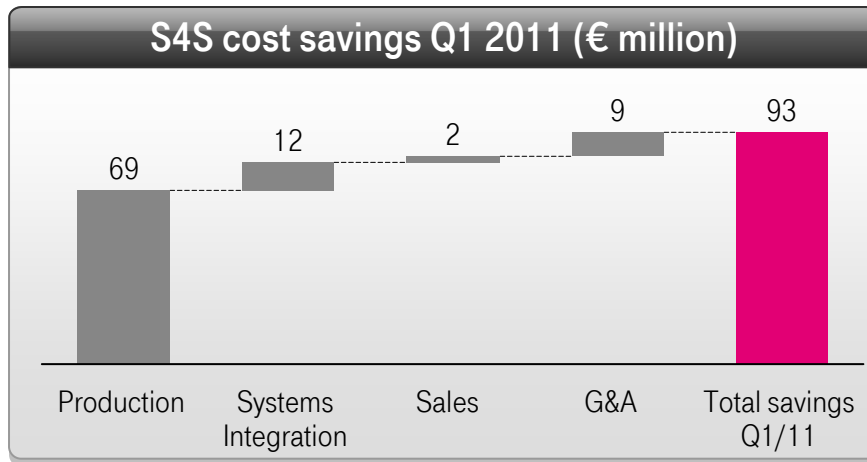
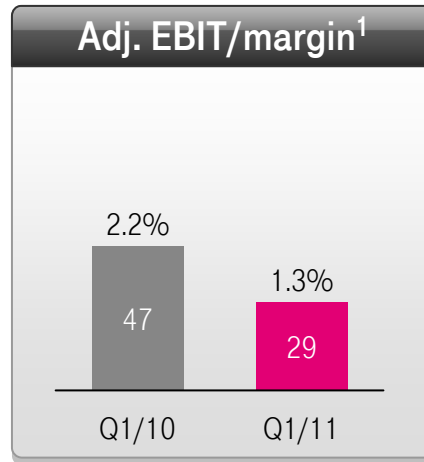
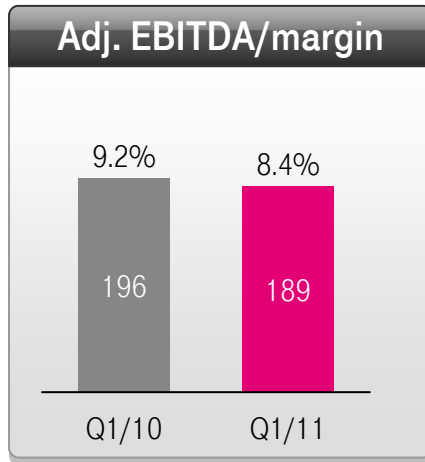
# Systems Solutions: revenues up 6.1% in Q1/11.



- Strong revenue increase yoy of +6.1 % up to €2,260 million
- External revenues up +5.5% to €1,616 million
- Strong order entry of €2,593 million due to deals such as
  - Everything Everywhere
  - Fraport
- Voltaris – first significant smart metering deal



# Systems Solutions : Q1 margins impacted by higher transformation costs.



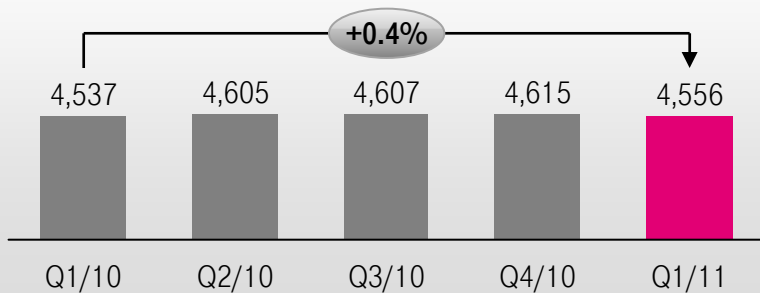
- Adj. EBITDA slightly down to €189 million with a margin of 8.4%
- Higher transformation costs for new contracts and to safeguard quality in deals
- Adj. EBIT margin in Q1/11 down to 1.3% from 2.2% in Q1/10
- Higher depreciation and amortization due to extended investments in 2010
- €0.1 billion Save for Service contribution in Q1 2011
  - Improvements on global production setup, sourcing improvements, production platform optimization, reduction of freelancer costs
  - At Systems Integration focus on Next Generation products, test services and innovations as well as freelancer reduction and sourcing optimization
  - Optimization of Sales Operations and organizational setup for international growth
  - Internal optimization and standardization at G&A



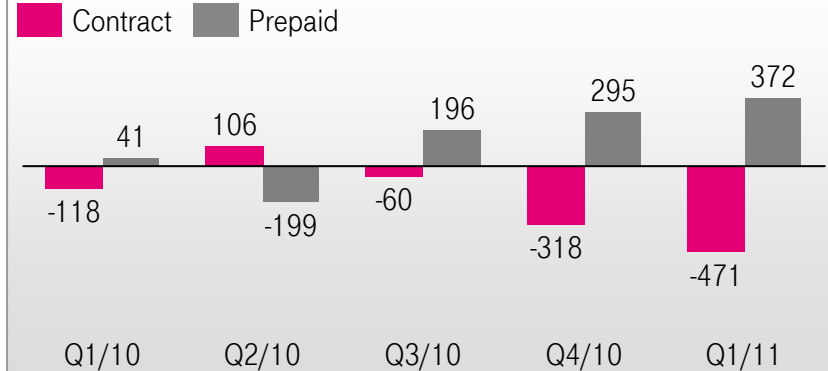


# US: continued revenue stabilization and strong data ARPU.

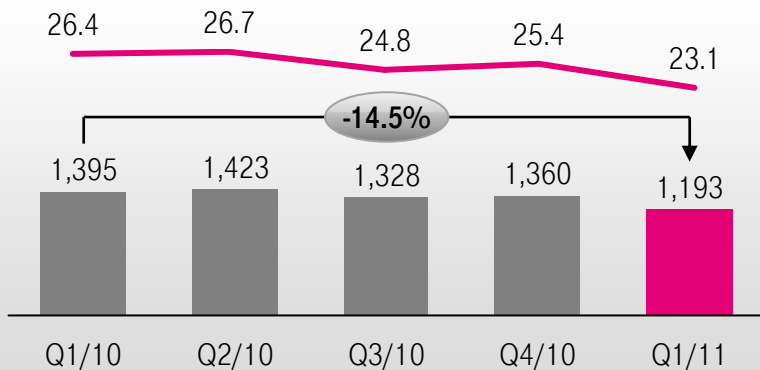
## Service revenues (US\$ million)



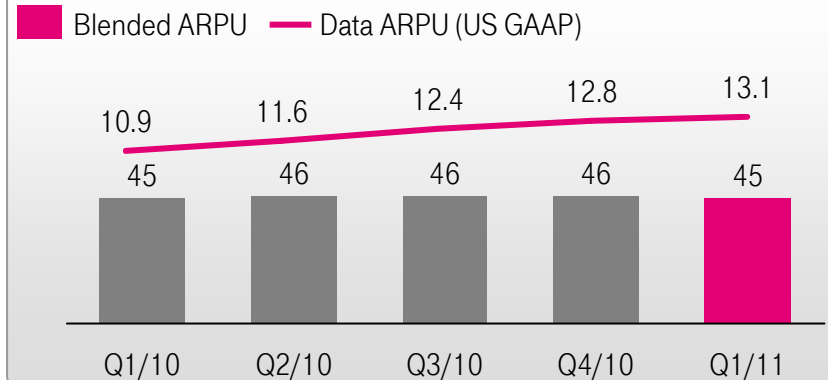
## Net adds in '000



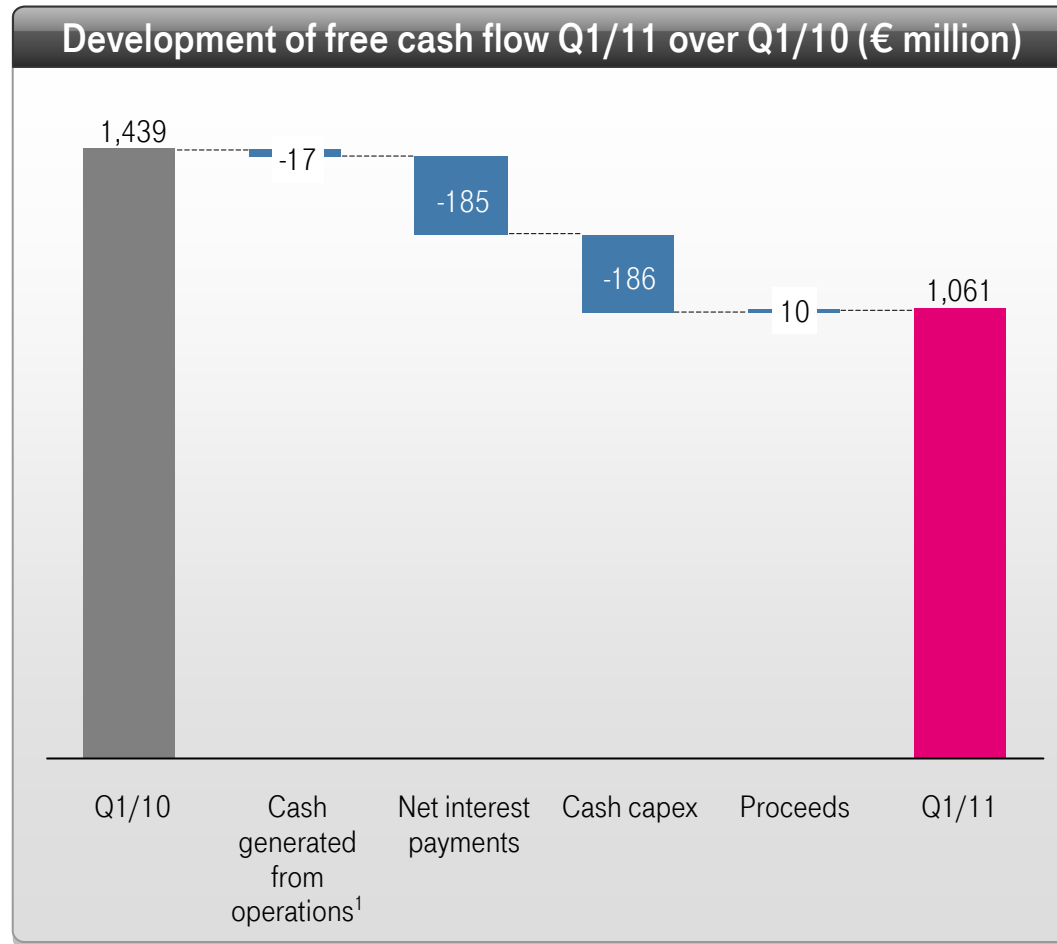
## Adj. EBITDA (US\$ million) and adj. EBITDA margin



## ARPU development in US\$



# Free cash flow: full year guidance confirmed – Q1 impacted by different seasonality of interest payments and cash capex.

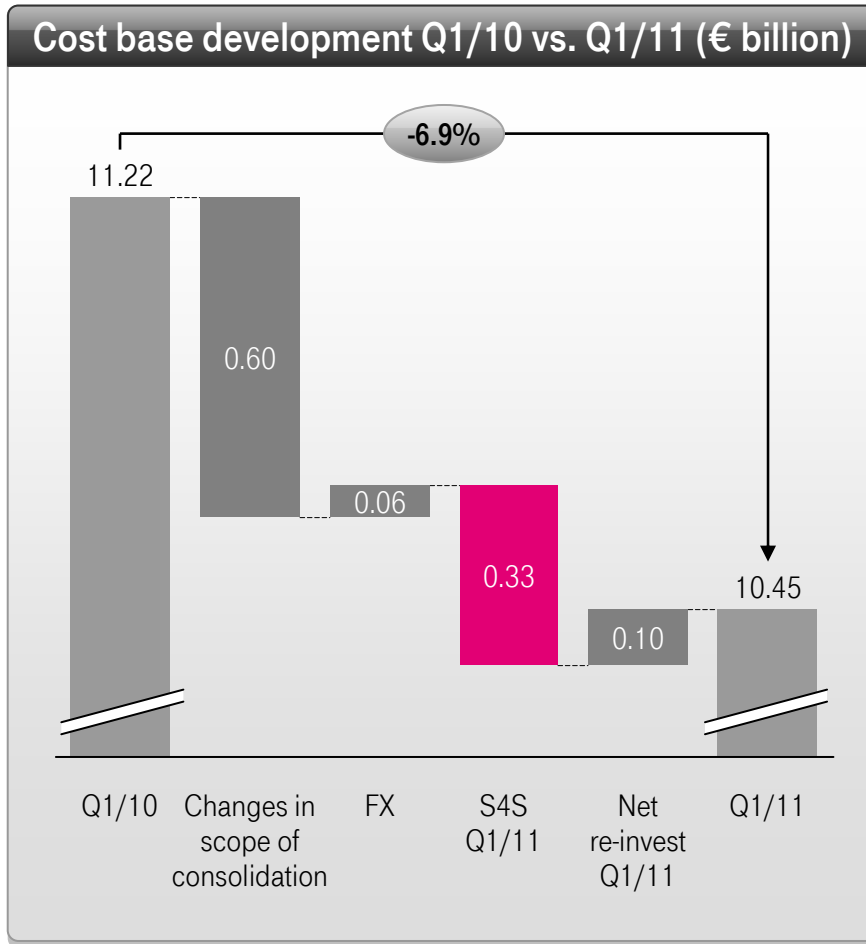


- Guidance of slightly growing to stable free cash flow over 2010 level of €6.5 billion confirmed
  - Cash flow generated from operations stable over last year (excl. €400 million for PTC settlement)
  - Higher level of interest payments and capex in Q1/11 will be balanced out in the upcoming quarters



1) Excl. €400 million for PTC settlement booked as change in other liabilities carried as working capital liabilities

# Q1 2011 Save for Service results.



| Contribution by business unit (€ million) | Q1/11 Realized |
|-------------------------------------------|----------------|
| Germany                                   | 134            |
| USA                                       | 52             |
| Europe                                    | 55             |
| Systems Solutions                         | 93             |
| GHS                                       | -              |
| <b>DT Group</b>                           | <b>334</b>     |

- Savings realized in Q1 of €334 million results in run-rate total of €2.7 billion so far. 2010-12 target of €4.2 billion remains unchanged
- Net reduction of DT cost base by 6.9% (€0.7 billion) on corporate level, net OPEX savings in:
  - Germany €280 million
  - Europe €165 million (excl. UK)



# Ongoing solid balance sheet ratios and improved rating outlook.

| in € billion                      | 31/03/2011   | 31/12/2010   | 30/09/2010   | 30/06/2010   | 31/03/2010   |
|-----------------------------------|--------------|--------------|--------------|--------------|--------------|
| <b>Balance sheet total</b>        | <b>123.2</b> | <b>127.8</b> | <b>127.8</b> | <b>132.8</b> | <b>130.8</b> |
| Shareholders' equity              | 42.7         | 43.0         | 43.4         | 44.8         | 44.3         |
| Net debt                          | 41.8         | 42.3         | 43.7         | 46.3         | 40.4         |
| Net debt/adj. EBITDA <sup>1</sup> | 2.2          | 2.2          | 2.2          | 2.3          | 1.9          |
| Gearing                           | 1.0x         | 1.0x         | 1.0x         | 1.0x         | 0.9x         |
| <b>Equity ratio</b>               | <b>34.6%</b> | <b>33.7%</b> | <b>33.9%</b> | <b>33.7%</b> | <b>33.9%</b> |

## Comfort zone ratios

|                                                           |   |
|-----------------------------------------------------------|---|
| 2 - 2.5x Net debt/adj. EBITDA                             | ✓ |
| 25 - 35% Equity ratio                                     | ✓ |
| Gearing: 0.8 to 1.2                                       | ✓ |
| Liquidity reserve covers redemption of the next 24 months | ✓ |

## Current Rating

|          |             |                  |   |
|----------|-------------|------------------|---|
| Fitch:   | <b>BBB+</b> | positive outlook | ✓ |
| Moody's: | <b>Baa1</b> | watch positive   | ✓ |
| S&P:     | <b>BBB+</b> | positive outlook | ✓ |
| R&I:     | <b>A</b>    | stable outlook   | ✓ |



1) Calculation based on adj. EBITDA of last four quarters

Q&A - Please press “\*1” to ask a question.



**René Obermann**  
CEO



**Timotheus Höttges**  
CFO



Thank you for your attention!

